

Managing a Critical Incident in your school

CRITICAL INCIDENT SUPPORT TEAM EDUCATIONAL PSYCHOLOGY AND SPECIALIST SUPPORT

This half-day training event is designed for all Norfolk Headteachers and Deputies. It is free to all Local Authority Schools and those academies and independent schools, which subscribe to the Critical Incident Service.

A critical incident may be defined as:

"An event or events, usually sudden, which involve the experience of significant personal distress to a level which potentially overwhelms normal responses, procedures, and coping strategies and which is likely to have emotional and organisational consequences."

The training will mainly focus on incidents like deaths, serious accidents, etc.

Over the course of the past academic year we offered support and advice to 82 schools and settings in Norfolk. Incidents included death (pupil, parent, teacher), terminal illness, fatal accidents, suicide, stabbing, aggression and violent behaviour resulting in injury to staff as well as fire damage to school. We would like to offer you training in managing Critical Incidents, including guidance on how to offer appropriate support, considering short term and long term issues, as well the importance of leadership in such an incident. We will also advise you about the support available from the Local Authority.

23rd January 2012 Hethel Engineering Centre
(full)

14th March 2012 Imperial Hotel
Great Yarmouth

28th March 2012 Melbourne House
North Walsham

9.30-13.00, followed by buffet lunch

Aims of the Training Event

- To feel confident about managing a Critical Incident in your school
- To be aware of short term and long term issues in a Critical Incident
- To gain knowledge about support available for your school, including your staff, pupils and their families

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BOOKING FORM

Name Position
School Headteacher's Signature.....
Date/Venue

Please return the booking form at least two weeks before to Bianca Finger-Berry, Education Services Centre, Market Street, North Walsham, NR28 9BZ. We will write/email with confirmation of a place and the details of the venue. For last minute bookings, or any queries, please contact the Critical Incident Co-ordinator - bianca.finger-berry@norfolk.gov.uk or 01692 409540.