Children's Services Finance STAR ACCOUNTS (SQL) Upgrade to 5.60

The file "Upgrade_Star.exe" is available with the Period 4 Download on 8th August.

DO NOT OPEN THE FILE UPGRADE_STARSQL.EXE. TO COMPLETE THE UPGRADE YOU MUST FOLLOW THE INSTRUCTIONS BELOW!

1. AVCO Automatic Upgrade – Main PC

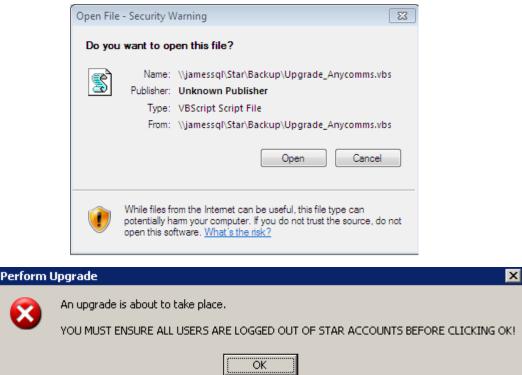
Please Note: The automatic upgrade will only work if AVCO is accessible on the same PC that operates Star Accounts. If AVCO is not accessible, copy the file **Upgrade_StarSQL.exe** from your AVCO Finance Inbox into the folder designated as your Inputs Path (see Records, School Details). If the file does not exist please copy from the AVCO Archive folder.

The automatic upgrade will only upgrade the PC that has access to the AVCO Finance Inbox. A copy of the upgraded version of Star Accounts.mdb will be placed into the Star\Backup folder on the server to enable additional users to upgrade.

Start a call in AVCO. Once the call has completed you should see a file called **Upgrade_StarSQL.exe** in the Finance folder within the Inbox.

Log into Star Accounts from your desktop as you would normally. If you were logged into Star Accounts whilst the AVCO call was being made you will need to log out completely, and then log-in again for the upgrade to take place.

Please Note: If you get the following message click 'Open' to continue.



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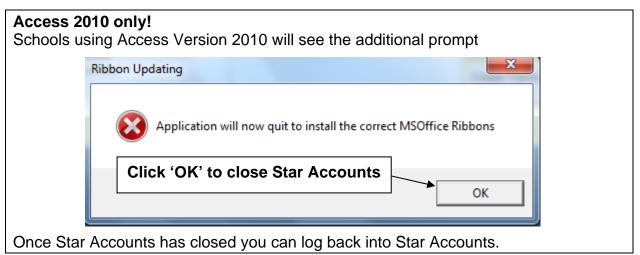
Star Accounts will close and the following screen will be displayed. Follow the directions on the screen.

** Star Upgrade **

DO NOT CLOSE THIS SCREEN!

Once the Upgrade has been successfully completed (approx 2 minutes) Star Accounts will open automatically.

In the event that this screen remains open for longer than 5 mins or an error message is displayed please contact Computer Accounting.



The first time you login the upgrade will update all data files held on your server (including prior year data files). This will take a while but you **must** wait for the following message to appear:

Upgrade 🗙					
Please log into all datafiles to complete the upgrade.					
ОК					

The Main Menu should say 5.60. Remember to log into all other data files to complete the upgrade. If the upgrade is unsuccessful please contact Computer Accounting.

2. Upgrade Additional Users

As soon as the data files have been upgraded on the main PC, when other users attempt to log into Star from their PC they should see the following message:

Version E	rror			X
The dataf	ile version does not agree with th	e syst	em version.	
Do you wa	ant to attempt to copy the latest v	versio	n from your server?	
	k 'Yes' you must wait until the mes ack into Star Accounts.	sage	'The Upgrade is now	complete' appears before
If you hav	ve previously attempted this unsu	ccess	fully contact Comput	er Accounting.
	Yes		No	

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Click '**Yes**' to copy the current version of Star Accounts from the server to the PC. You must wait for the following messages to appear.

	×				
	Do not Click OK until Access has closed completely. It should not be visible in the Start bar)				
	Сlick	'OK'			
		×			
The Upgrade is now complete - Please log back into Star Accounts					
		κ 'ΟΚ'			

3. Upgrade Release Notes and Current Version Number

	Exit Star				
	Exit - Backup to Device	;		Set up <u>⊂</u> ustomer Details	
Help 🕨			User Guide		
		ک	Re	mote Support	
		0%	Upgrade STAR		
_		8	Su	Subjective Code Update	
	Process Invoic	æ	Email Current Datafile		
		ì	Update Espo Catalogue		
			Re	duce Screen Size	
	Subsidy Proce	?	Ab	out Star Accounts	

The 'Current Upgrade Release Notes' and Version number can be viewed within "About Star Accounts".

(From the keyboard hold keys **Ctrl & A**)

3. Subjective Code Update

Once the upgrade has been completed please perform a Subjective Code Update as per Section 15 of the Star Accounts User Guide.

To view the currently active subjective codes from Records select 'View Subjective Codes'.