# **Contractual Amendments**

### **Price increase**

Services have generally only increased prices according to inflation and the amount it costs them to support the Services 4 Schools scheme. Where a service has kept its prices static or increase prices above this rate, we have highlighted this below.

# **Education Psychology & Specialist Services**

The service has some offerings for Clusters as well as bespoke options. A relatively new service, it is striving to listen and respond to customer demand, and following a successful first year of trading, it seeks to increase its resources to ensure a customer focussed delivery. In order to meet this additional need, prices for Block Day purchases have risen by 9.6%.

### **Financial Services**

School Business Management Support options have been reduced by as much as 75% for all year round support, while lower priced options have been cut by at least 30%, making the offer more attractive to those with smaller budgets. Only the Ad-hoc hourly rate has increased and this is a below inflation rise.

## **School Library Services**

School Library Tokens have proved very popular giving schools the flexibility to choose options from a menu of services. Prices for tokens remain frozen at £70 for 2014/15, while the ceiling for a Mobile Libraries charges has been raised by 5.7%.

### Performance data

Fischer Family Trust (FFT) and Education Performance Analysis System (EPAS) prices remain static for 2014/15.

# **Norfolk Integrated Education Advisory Service**

The Clerking Service, School Improvement & Professional Development and H&S for Science in Schools have all kept their prices static for 2014/15. Governor Support Services have raised their charge by 7.7% to reflect the changes in service offer and the market.

## **ICT Services**

Prices for Norfolk Broadband and optional SIMS modules remain static for 2014/15, while Google Apps, Remote Access Support, SIMS support and Web Services prices have increase only by inflation.

The Protech technical support contract remains unchanged from last year, but now includes procurement service. Sold separately last year, this addition to the ICT offer provides a comprehensive support package for schools; from identifying solutions to supporting them at no extra charge.

## Media, communication & reputation management

Option prices have risen between 3.2-7.4% for 2014/15. This increase will enable the service to achieve full cost recovery and operate on a financially neutral basis.

### **Sickness Insurance Scheme**

Two new exclusions for scheme members include not paying for:

- staff taking strike action
- unplanned school closure due to bad weather, etc.

Schools are reminded that data used to calculate charges does not include graduate teacher positions and therefore claims cannot be accepted for these members of staff. An additional 7.5% has been added to premiums for 2014/15, in order to balance the fund due to an increase in payments over the last two years.

# **Building Maintenance Partnership 3**

Under the heading "Benefits of BMP3 membership", the following quote has been removed "You are guaranteed external redecoration and repairs within your five year membership".