



**13/11/2019 09:15 - 12:45**

**Venue:** Professional Development Centre (Norwich)  
(1 - Training Room), Professional Development  
Centre, 144 Woodside Road, Norwich, Norfolk, NR7  
9QL

**Trainer:** Bianca Finger-Berry

## Critical Incident

### Managing critical incidents, trauma and bereavement in your school community

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##### Outline

This half-day training event is designed for all Norfolk Headteachers and senior managers. It is free to all Local Authority Schools and those academies and independent schools, which subscribe to the Critical Incident Service. (All other settings are charged £80)

##### Description

We would like to offer you training in managing Critical Incidents, including guidance on how to offer appropriate support, considering short term and long term issues, managing bereavement, as well the importance of leadership in such an incident. We will also advise you about the support available from the Local Authority.

##### Outcome

- To feel confident about managing critical incidents, trauma and bereavement in your school
- To be aware of short term and long term issues in a Critical Incident
- To gain knowledge about support available for your school community

##### Audience

Headteachers  
Senior Leadership team

##### Booking Information

Please book through S4S website. <http://s4s.norfolk.gov.uk/Event/76832>

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For any queries please contact [bianca.finger-berry@norfolk.gov.uk](mailto:bianca.finger-berry@norfolk.gov.uk)

## Cancellation Policy:

For cancellations made by the school/establishment more than 10 working days prior to the course date, no charge will be made. A £20 administration fee will be levied per person for cancellations less than 10 days. Alternatively, you can arrange for a colleague to take your place.

## Programme

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Trainer: Bianca Finger-Berry, Critical Incident Lead Officer

Code: CIN-1119-T002

Price per delegate: 0.00

Sign up deadline: 01/11/2019