



April 2021

We provide free and impartial information, advice and support about special educational needs & disabilities (SEND) for children, young people, parents and carers.

New plan to transform speech and language therapy for Norfolk children

An ambitious new £3.4 million per year plan to transform speech and language therapy services for children and young people in Norfolk got the go ahead this week after a new countywide contract was agreed.

Norfolk County Council and Norfolk and Waveney Clinical Commissioning Group (CCG), which jointly fund and run speech and language therapy, have commissioned Cambridgeshire Community Services (CCS) NHS Trust to provide one single consistent and integrated service across the whole county.

A key element of the new service is CCS's commitment to work with families and children and young people with special education needs and disabilities to ensure that all children get the support they need to be effective communicators as part of a co-ordinated drive to improve language development across Norfolk. We look forward to working with them and you on that journey.

Going live in August, initially as a five-year contract, the new service will seamlessly replace the existing service, which runs via two different contracts.

Speech and Language Therapy (SaLT) services are for children and young people from birth to 18 with speech, language and communication disorders, delays or dysphagia and up to age 25 for those with an identified need stipulated in their Education Health and Care Plan.

Speech, language and communication are essential life skills and crucial to enabling children and young people to interact socially and emotionally as well as academically. Speech and language difficulties can have a significant impact on a child's life chances.

It is estimated that around ten per cent of all children have long-term speech, language and communication need, which equates to 20,000 children in Norfolk and Waveney.

The aims of the new provision will be:

- To continue to provide expertise and training to enable the identification, assessment, investigation and support of children and young people
- To develop and implement integrated care pathways to facilitate early identification and assessment, including specialist assessment and intervention
- To work with system partners to provide centralised training and workforce development with opportunities to build the skills and capacity of parents and professionals.
- To provide safe, high quality, child centred, timely and flexible services
- To deliver a five day a week service based in the community to ensure children and young people are supported close to home, operating from a range of suitable, accessible community locations.

As far as possible children, families and schools will be protected from any service disruption as SaLT services and staff move from the former contractual arrangements to one new single service. Schools, parents and children in receipt of SaLT services will be kept informed of how they will move from one service to another.

CCS currently provides an extensive portfolio of services for children, young people and families across Bedfordshire, Cambridgeshire, Luton, Norfolk and Suffolk. This includes speech and language therapy services and Norfolk's Healthy Child Programme which includes health visiting and school nursing. CCS also provides a range health and dental services for adults.

Learning disability health check

[14+ Health Check \(justonenorfolk.nhs.uk\)](http://justonenorfolk.nhs.uk)

NHS
Norfolk and Waveney
Clinical Commissioning Group

Learning disability health check ✓

Who is it for?

If you have a learning disability and are 14 and over you can have a health check every year.



How do I get one?

Ask at your healthcare centre. They will make sure you are on their learning disability register. They will make a time for you to come.

Who can come with me?

You can choose someone or go by yourself.



What will happen before?

You will be asked to fill out a questionnaire so the healthcare centre can get to know you better.

What will happen?

The doctor or nurse will make sure that you feel comfortable and safe. They will ask you some questions about your health and wellbeing. You can ask questions too.



How do I find out more?

Visit the 14 + learning disability health check page on Just One Norfolk

Scan the QR code or use this link:

JustOneNorfolk.nhs.uk/14plushealthcheck



family voice
norfolk
together improving services

Children & Young People's
Health Services
NORFOLK



Children and Young People

Norfolk SEND Youth Forum is a new opportunity for young people to share their experiences in education & training, and to work together to improve services for young people with Special Educational needs and disabilities.

We are seeking new members to join us to meet, discuss and create change! You can participate via regular Zoom meetings (virtual) and/or we are currently developing an online interactive pinboard for children and young people who join the forum where you will be able to post your thoughts anonymously.

If you are 11 – 25 years, and have something to say, we would like to hear from you.

You can watch our new [animation video](#) of how we can help.

For more information and to register to join the Forum



Contact us

Our helpdesk is open from Monday to Friday between 9 - 5. You can book an appointment to speak with an advisor by telephoning 01603 704070, emailing sendpartnership.iass@norfolk.gov.uk, or via our [website submission form](#). If your call is not picked up please leave a message and we will return your call as soon as possible.



Tribunal training

This is for parents/carers wishing to appeal their final Education, Health and Care Plan (EHCP). It will focus on appealing EHCP content and placement rather than other appeal types.

The last of our 3 online Tribunal training sessions is on the 20th April. You can book your place by visiting our [website. https://www.norfolksendpartnershipiass.org.uk/training/training-sessions/](https://www.norfolksendpartnershipiass.org.uk/training/training-sessions/)

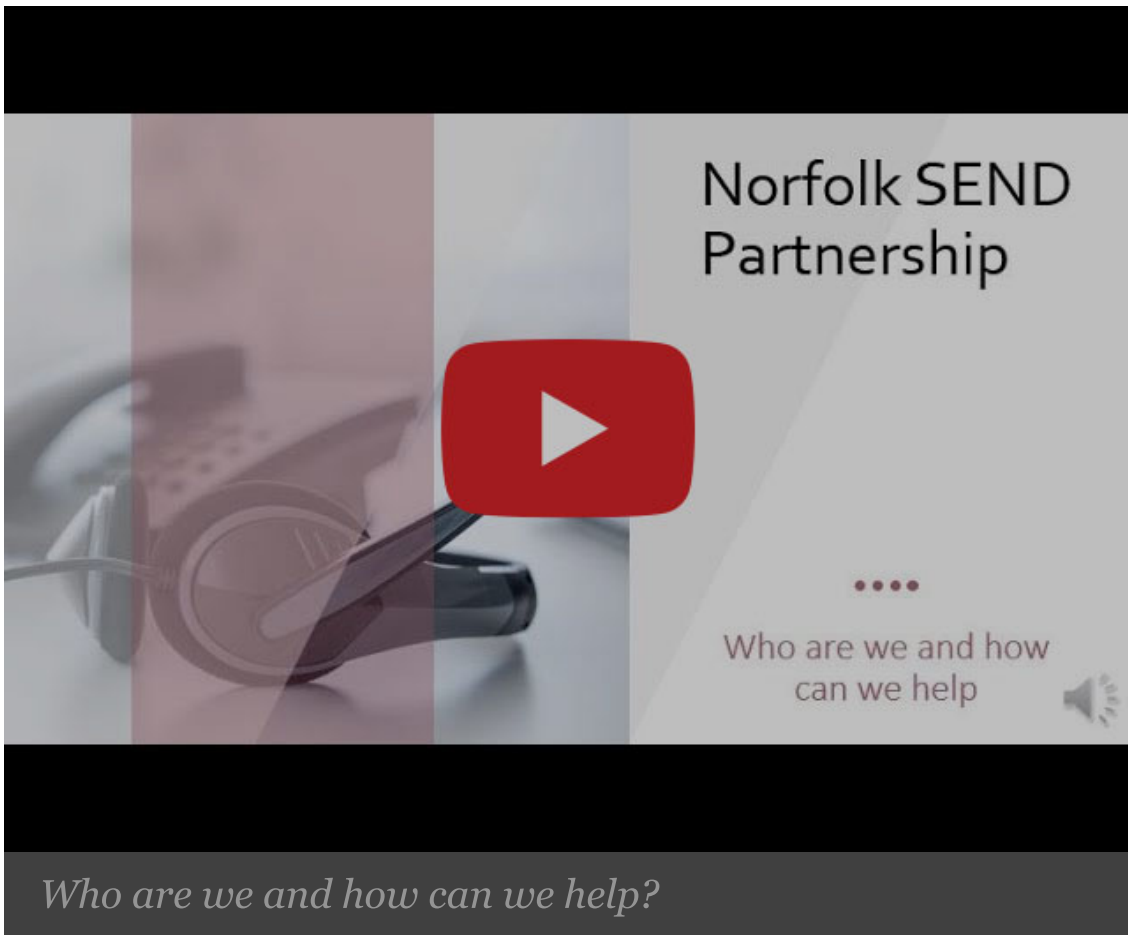




We are really grateful for all our service users that complete our evaluation surveys following receiving our advice and support. We can use these to further develop the service we provide and ensure we are meeting the requirements of all our parents/carers, children and young people.

If you have used our service and would like to offer your feedback you can complete our

[SHORT SURVEY](#)



Our mailing address is:

Norfolk SEND Partnership
148 Woodside Road
Norwich
NR7 9QL

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