



Volunteer?

Manager?

Cared for?

Informal Carer?

Healthcare worker?

Personal Assistant?

Social care student?

Home Carer?

Residential Care Worker?

Care Co-ordinator?

Free e-learning packages for all in Norfolk

1) The Mental Capacity Act and You!

2) Safeguarding Adults Awareness

and

3) Safeguarding Adults for Practitioners and Managers

Access the courses on the internet - anytime

 **e learninghub**

To access the courses visit www.norfolk.gov.uk/socialcarelearninghub click 'create new account' and follow the on screen instructions. You will then you will receive an email asking you to confirm your account. Please use your email address as your Username.

If you have visited the site before, just re-enter your user-name and password and click 'log-in'. If you do not have an email address ring Learning Pool on the number below and they will set you up with access.

Helpline

If you experience difficulties with your browser or in accessing the course you can contact our Learning Pool Helpline via email: support@learningpool.com or telephone on 0845 1741101 from 8am - 8pm Monday-Friday and 9am-5pm on Saturday and Sunday (charges are at local rates but costs from mobiles will vary).