

# Developing the Partnership with Parents and Families

*"Parental support is one of the most important factors in a child's success in school. Children whose parents are interested and involved in their education, through, for example, supporting their learning at home and working with the school, do better in school socially and academically."*

Epstein

Support we offer includes:

The Norfolk Café Programme:

- Story Café
- Reading Café
- Maths Café
- Practice Review
- Support training for parents/ governors/ volunteers

Working with Families to Widen Aspirations

Investors in Families Quality Mark ( new standards)

Parent Support Training  
( accredited to level 3/4)

Parenting and Family Support Workers Seminar

Governor training: Partnerships with Parents



Norfolk County Council  
Children's Services  
Professional Learning and  
Development  
Autumn Term 2011

## **Children's Services Professional Learning and Development**

For the academic year 2011/2012 we are delighted to be able to offer a wide range of courses and training opportunities for school staff, governors and volunteers on how to develop partnership working with parents and families.

Working with families is recognised as a key school improvement strategy and is vital in order to ensure improved outcomes for every child. Schools and settings are working hard to close attainment gaps; a more holistic approach to this is working with every child's family.

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Epstein 2007

In the information booklet you will find a wide of training opportunities which we are sure will be of interest to you.

Julie Westrop  
Senior Adviser  
Parents and Extended Services

(For initial enquiries, please contact Bev Bird- [Beverley.bird@norfolk.gov.uk](mailto:Beverley.bird@norfolk.gov.uk))

Published **September 2011**- updated versions will be published and circulated as new courses and training opportunities become available.

## **The Norfolk Café Programme**

Norfolk's Café programme is an approach but also an agreed process by which settings/ schools work with families in order for all parents/ carers to confidently support key aspects of their child's learning and development and feel able to work in partnership with the setting/ school. Learning outcomes are thereby improved (especially in oracy, literacy and mathematics), aspirational learning communities are created and strong school/ family partnerships formed.

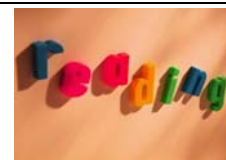
### **Story Café**

The Story Café focuses on the **development of speaking , listening and early literacy** skills.  
For children/ pupils aged 3-6 years.



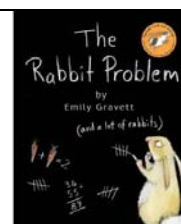
### **Reading Café**

The Reading Café focuses on the development of key **reading skills**.  
For pupils aged 5-8 and 8-12 years



### **Maths Café**

The Maths Café focuses on key **mathematical skills**.  
Maths Café is suitable for aged 4-7 and aged 7-12 pupils.  
Training will include practical ideas and activities to enhance the teaching of mathematics using a wide variety of resources (including those found in the home).



#### **Course information - Autumn Term 2011:**

Story Café	28/09/11	9.15 – 16.00	West Norfolk PDC	EPWC6-B
Story Café	29/09/11	9.15 – 16.00	Norwich PDC	EPWC6-C
Maths Café	04/10/11	9.15 – 16.00	Norwich PDC	EPWC9-A
Maths Café	06/10/11	9.15 – 16.00	West Norfolk PDC	EPWC9-B
Reading Café	10/10/11	9.15 – 16.00	West Norfolk PDC	EPWC4-G
Reading Café	12/10/11	9.15 – 16.00	Norwich PDC	EPWC4-H

### **Spring Term 2012:**

Story Café	31/01/12	9.15 –16.00	Norwich PDC	EPWC6-D
Story Café	02/02/12	9.15 –16.00	West Norfolk PDC	EPWC6-E
Maths Café	06/02/12	9.15 –16.00	West Norfolk PDC	EPWC9-C
Maths Café	08/02/12	9.15 –16.00	Norwich PDC	EPWC9-D
Reading Café	13/03/12	9.15 –16.00	Norwich PDC	EPWC4-J
Reading Café	15/03/12	9.15 –16.00	West Norfolk PDC	EPWC4-K

**Courses cost £160 per delegate and places can be booked via [www.cpd.norfolk.gov.uk](http://www.cpd.norfolk.gov.uk)**

Please note: for all Café training sessions, this is also available as two twilight training sessions for whole school, at a cost of £640. We advise that a school works with one or more other schools to share the cost of this training.

For schools which have implemented the Café programme 2010/2011, a half day update and training session is offered in which practitioners can share practice and learn of more ideas and resources.

### **Story Café practice review:**

5.3.12	9-12.30	West Norfolk PDC	EPWD1-A
28.3.12	9-12.30	Norwich PDC	EPWD1-B

Courses cost £90 per delegate and places can be booked via [www.cpd.norfolk.gov.uk](http://www.cpd.norfolk.gov.uk)

### **Reading Café practice review:**

9.3.12	9-12.30	Norwich PDC	EPWD2-A
23.3.12	9-12.30	West Norfolk PDC	EPWD2-A

Courses cost £90 per delegate and places can be booked via [www.cpd.norfolk.gov.uk](http://www.cpd.norfolk.gov.uk)

### **Story/ Reading Café volunteer/ support training for parents/ governors and community members.**

Responding to requests from schools, a training session for anyone volunteering to support the cafes has been introduced. Schools identify appropriate volunteers from their community, ensure safeguarding checks are completed and fund volunteers' attendance on the training. From this training, volunteers will be able to support the school/ setting in supporting the Café programme core principles.

30.1.12	10-2	Norwich PDC	Code EPWD5
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Courses cost £30 per delegate and places can be booked via [www.cpd.norfolk.gov.uk](http://www.cpd.norfolk.gov.uk).

NB .Please discuss booking of delegate with Amy Tremayne, Business Support, in the first instance (01603 307737)

### **Working with Families to Widen Aspirations**

**A key way to raise attainment is to widen children and young people's aspirations. This is recognised in much of the new governmental policy and message.**

This very popular course for Head teachers, Teachers and Governors, explores the implications for schools, families and children of "widening aspirations". It also offers accessible, practical models for schools to work in partnership with families and other agencies in order to extend aspirations for their children and themselves.

2.11.11	09.15- 4.00	Norwich PDC	EPWC8-A
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**Cost: £160 per delegate**

Places can be booked via [www.cpd.norfolk.gov.uk](http://www.cpd.norfolk.gov.uk)

### **Investors in Families Quality Mark (new national standards from September 2011)**

**Is your school already working effectively with your families, or is this a key development area for you?**

The national Investors in Families Quality Mark provides a framework for schools and settings to develop their partnership work with families as part of school improvement. It is also a means for schools/ settings to identify and celebrate what they have already achieved in this key area of partnership working.



Working with families remains a priority in the new Ofsted Framework as from January 2012. Feedback from the 80 Norfolk settings and schools already holding, or working towards the quality mark, has been that the process and award have been valuable for them during Ofsted Inspections.

The half day training session can be for up to 3 delegates from each school/setting (at no extra cost and we recommend this includes a governor's attendance). The half day training explores the requirements of the award, evidencing, participation from all stakeholders, evaluation and impact measuring.

Costs are based on a support package which includes:

- Registration fee to national programme initial training session for up to 3 delegates
- An interim review of progress towards the quality mark (clinic format)
- Final assessment by regional accredited assessor
- Final report for external verification
- External fees to liF national programme for verification

Additional support visits can be offered to support the process (which will incur additional costs)

18.10.11	09.15-12.30	West Norfolk PDC	EPWC2
20.10.11	09.15- 12.30	Norwich PDC	EPWC2

Costs to schools and settings are based on pupil numbers:

Up to 200 pupils	£350
Large primary schools over 200 pupils	£500
High schools	£800
Academies and external settings	£880

Places can be booked via [www.cpd.norfolk.gov.uk](http://www.cpd.norfolk.gov.uk)

### **Parent Support Accredited Training – do you have key staff working directly with parents?**

You may like to consider core training which is compliant with the Common Core of Skills and Knowledge for Children's Workforce staff and is aligned to the Children's Workforce Development Council induction standards; linked to relevant National Occupational Standards.

#### **Audience:**

Parent Support Advisers, Extended Schools Coordinators, Teaching Assistants, Family Support Workers in schools and settings, Pastoral Team Members, voluntary sector organisation family workers and those involved in delivery of family support, family learning and transitions support .

Training is delivered over 3 full days and consists of:

Module 1 - Principles, values and legislation

Module 2 - Understanding children & young people's development

Module 3 - Building relationships and communicating with children, young people and families

Module 4 - Keeping children and young people safe from harm

Module 5 – Integrated working

'Working in partnership with parents' and 'Working together for child and family well-being' modules are a common thread woven through each module (1-5).

20 <sup>th</sup> , 22 <sup>nd</sup> and 30 <sup>th</sup> September 2011	09.15-4.00	Norwich PDC	EPWC7
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**Course fees:**

Costs includes learner handbooks (materials, exercises, work based activities and research files)

Norfolk LA Schools: £480 per delegate for all three days

External Clients: £528 per delegate for all three days

Places can be booked via [www.cpd.norfolk.gov.uk](http://www.cpd.norfolk.gov.uk)

**Training enables optional accreditation:**

**Supporting Teaching and Learning; Level 3 Certificate in Work with Parents (City and Guilds)**

Accreditation is arranged in partnership with Norfolk Adult Education – course fees currently £390 per delegate.

### **Parenting and Family Support Practitioners Seminar**

This seminar is aimed at parenting practitioners, Parent Support Advisers, Family Support Workers and family health practitioners. This is a day for practitioners to be updated of new initiatives and policies in the field of parenting support.

16 <sup>th</sup> November	9.00- 4.00	PDC, Norwich	EPWD3
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**Cost: £30 per delegate**

Places can be booked via [www.cpd.norfolk.gov.uk](http://www.cpd.norfolk.gov.uk)

### **Governor training: Partnerships with Parents**

This well attended training event, which is in two consecutive parts, reviews the significance of developing partnerships with parents and families, considers the new Ofsted requirements as from January 2012, and enables Governors to share good practice and develop ideas for partnership working with parents and families.

Part 1- 16.11.11	19.00-21.00	Norwich PDC	
Part 1- 22.11.11	19.00-21.00	West Norfolk PDC	
Part 2- 29.2.12	19.00-21.00	Norwich PDC	
Part 2- 14.3.12	19.00-21.00	West Norfolk PDC	

No additional fee is applied to governors, whose schools subscribe to Norfolk Governors Support Package.

### **Bespoke training**

**If you have identified training needs for your school/ setting in relation to working with families, tailored training and support packages can be developed.**

For more information on any of the above courses, please contact:

Beverley Bird  
Parent Support Development Officer  
Educational Achievement and Improvement and Governance Team  
Norfolk Children's Services  
[beverley.bird@norfolk.gov.uk](mailto:beverley.bird@norfolk.gov.uk)

Julie Westrop  
Senior Adviser  
Parents and Extended Services  
Educational Achievement and Improvement and Governance Team  
Norfolk Children's Services  
[Julie.westrop@norfolk.gov.uk](mailto:Julie.westrop@norfolk.gov.uk)

Please discuss any booking queries with Amy Tremayne, Business Support, (01603 307737)