

Teaching  
and  
Learning

Norfolk Integrated Education  
Advisory Services (NIEAS)

## Best practice, best behaviours: developing a tool kit of skills for Midday Supervisory Assistants



### Top up your tool kit of effective and positive management skills.

Midday Supervisory Assistants (MSAs) are the 'front line' staff at lunchtimes and need to feel confident and empowered to best ensure positive behaviours from pupils along with optimum 'ready for learning' attitudes for afternoons back in the classroom. With Ofsted stating they will be 'seeking the views of pupils and staff 'at lunchtime and considering 'how lunchtime and the dining space contribute to good behaviour and the culture of the school', now is the time to top up MSAs' behaviour 'tool kits' with the skills and strategies to enable best practice to be embedded and observed.

**Date and Time:** 12.3.14 from 9.00 am - 12.30 pm  
**Venue:** West Norfolk Professional Development Centre  
**or**  
**Date and Time:** 20.3.14 from 9.00 am - 12.30 pm  
**Venue:** Norwich Professional Development Centre  
**Cost:** £90 per delegate  
**Course Ref:** EPGU3

For more information, course fees, details of upcoming courses and to make a booking  
 [cpd.norfolk.gov.uk/sdms](http://cpd.norfolk.gov.uk/sdms) or  [nieastraining@norfolk.gov.uk](mailto:nieastraining@norfolk.gov.uk)