

# 2014

## Norfolk Steps 'Step On' Training

Norfolk Integrated Education Advisory Services  
(NIEAS)

### Content:

Step On provides a foundation knowledge in understanding and responding to behaviour within settings. The course explores a therapeutic model for understanding and responding to both pro social and anti social behaviours.

In addition, the course will explore law and guidance relevant to physical intervention within settings and provide advice on the safe and effective use of everyday physical interventions.

This training is primarily aimed at new staff joining services committed to the Norfolk Steps approach.

### Course objectives:

- To develop shared values
- To promote a therapeutic understanding of behaviour
- To develop skills in communication diversion and communication strategies
- To develop a consistent approach to everyday physical interventions
- To introduce, good practice, risk management documentation
- To introduce law and guidance in the area of restrictive physical intervention
- To introduce skills for working with young people post incident

### Important Information:

Maximum of 24 delegates per training session

**Course Code:** ENT8J

**Course Date:** 17/6/2014 9am – 4pm **Norwich PDC**

**Course Fees:** £165

**For more information and booking –** <http://www.cpd.norfolk.gov.uk/sdms/>

**Or email**  [diane.leamon@norfolk.gov.uk](mailto:diane.leamon@norfolk.gov.uk)

