

# ChildLine SCHOOLS SERVICE



**The sooner the conversation starts the sooner the abuse stops...**

The New Free ChildLine Schools Service is a new safeguarding service which seeks to work alongside every primary school nationally and Norfolk to help keep pupils happy and safe. It is available to every school for free on a biannual basis.

Research has shown that the majority of children who contact ChildLine helpline for information, help and support are over 11 years old but we know that abuse often started many months, or even years, before – that's why we created our new service for primary aged children which has simple and powerful aims: to enable every child to understand the different forms of abuse, to identify signs of abuse, to know where they can go for help and to know they have the right to be happy and safe.

***"It is really totally free and very very good! It is a project for year 5 and 6 with an assembly, workshops and feedback online from the children. It is making sure they are aware of ChildLine and much more. Rarely is something so good free!"*** Sarah Shirras-(Head- Lionwood Junior School)

***"The ChildLine Schools Service provides a unique and important opportunity for Norfolk Primary Schools to raise pupils' awareness of personal safety. It has been a pleasure to work with Phil to engage schools with this project for the benefit of children in Norfolk. It is important that as many schools as possible make sure of this opportunity"***

Kelly Waters- NSCB

## Delivery

This service takes the form of an assembly and interactive workshop initially for children in years 5 and 6 and is effective in schools of all sizes.

The 30 minute assembly covers; definitions of abuse, places to go to for help and an introduction to ChildLine. The 60 minute workshop happens 1-2 weeks later and is an interactive class room based session that reinforces the key messages given in the assembly.

Head teachers are briefed on the content of the delivery and teachers are present so that they can continue reinforcing the safeguarding messages with the children.

Nationally we have already worked with more than 470000 children to help keep them happy and safe. To reach every child with these vital key messages we need to work with every school biannually.

## Benefits

The Schools Service programme can be especially important in creating a safe space for children to discuss their understanding of what can be complex, difficult and sensitive issues. It also safeguards children by supporting them to identify extended sources of support should they need help now or in the future.

The many benefits for schools include the links that the Schools Service programme makes to the PSHE and Citizenship curriculum and to the ethos of safeguarding within the school. The Schools Service also provides evidence for schools in relation to aspects of the OFSTED inspection framework 2012.

## Start the conversation in your school!

To start the conversation in your school please contact your local ChildLine area coordinator Phil Lewis on 07825062869 or [phil.lewis@nspcc.org.uk](mailto:phil.lewis@nspcc.org.uk). Further information and short films of the service in action are available at the web address below.

[nspcc.org.uk/childlineschoolsservice](https://nspcc.org.uk/childlineschoolsservice)

