

Norfolk Children's Services Social Care Performance Overview Dashboard – August 2014 Data

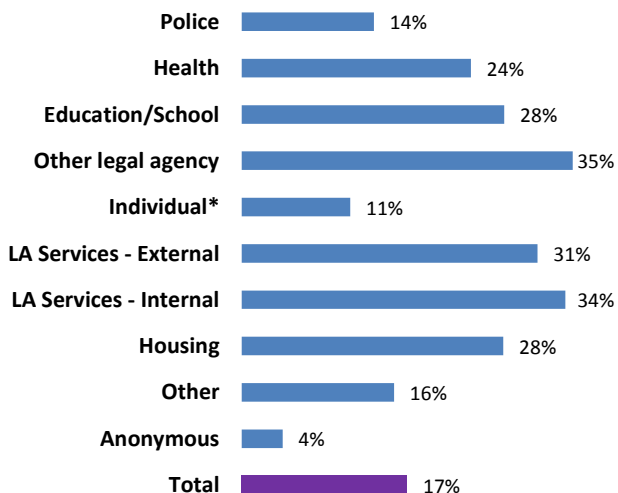
Contacts and Initial Assessments:

Initial Contacts by Source:

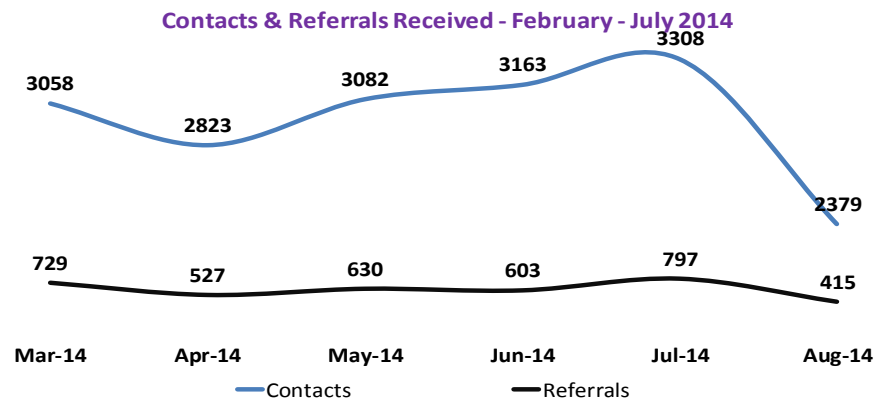
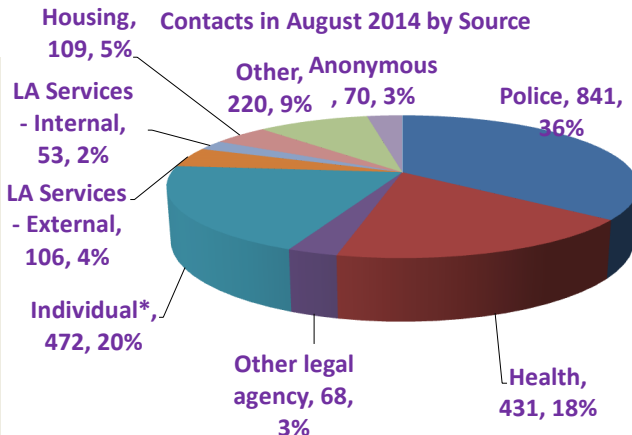
	Jun-14	Jul-14	Aug-14
Police	952	877	841
Health	404	519	431
Education/School	552	547	9
Other legal agency	81	69	68
Individual*	597	639	472
LA Services - External	76	115	106
LA Services - Internal	74	97	53
Housing	119	107	109
Other	257	237	220
Anonymous	51	101	70
Total	3163	3308	2379

* Individuals are comprised of: Stranger/Family/Carer/Neighbour/Self

Conversion of Contacts to Referrals by Source:



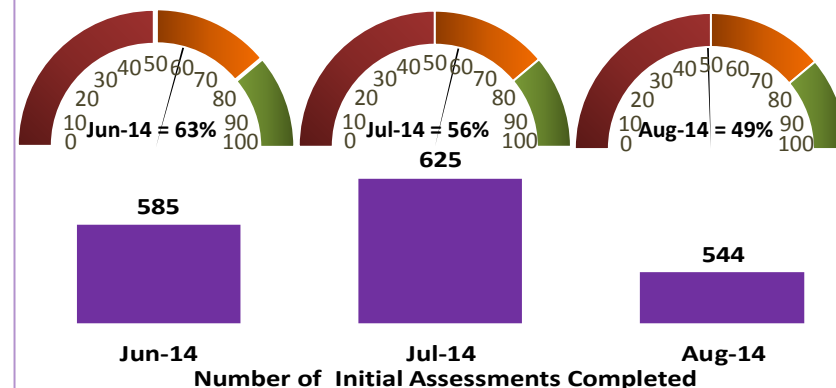
* Individuals are comprised of: Stranger/Family/Carer/Neighbour/Self



Percentage of Re-Referrals:

Re-Referrals	Jun-14	Jul-14	Aug-14
Norfolk	27.2%	21.3%	23.9%
England 2012/13		24.9%	
Statistical Neighbours 2012/13		20.8%	
East of England 2012/13		23.4%	

Initial Assessments Completed in Timescales:



Commentary:

The seasonal drop in both contacts and referrals is substantially accounted for by school holidays (547 school contacts in July to 9 in August) and contacts from individuals. Contact to Referral has dropped to 17%. The re-referral rate is sitting below the England average but above Statistical Neighbours*.

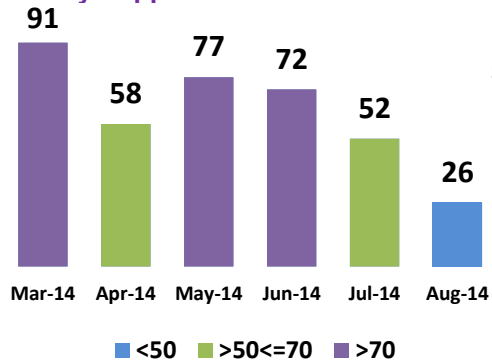
Both the numbers and timeliness of completed Initial Assessments have dropped and needs to turn around. August data is traditionally impacted by annual leave. If we accept this there is an expectation of improvement next month

* Norfolk's Statistical Neighbours are: Cornwall, Cumbria, Derbyshire, Devon, Dorset, Herefordshire, Lincolnshire, Somerset, Shropshire and Suffolk

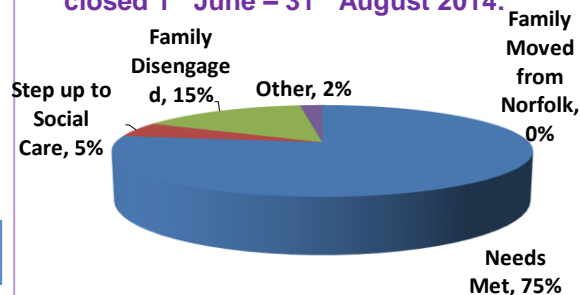
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Early Help & Children in Need:

Family Support Plans Initiated:



Outcomes of Family Support Plans closed 1st June – 31st August 2014:



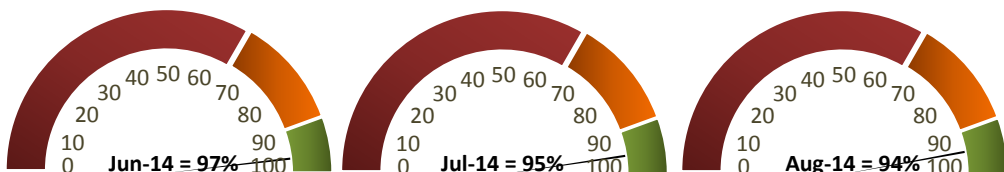
Section 17 Children in Need in CIN & CWD Teams with an up-to-date* CIN Plan:

	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14
No. s17 Children in Need	1,354	1395	1353	1352	1340	1364
No. s17 with CIN Plan	990	1046	1067	1140	1171	1122
No. s17 without a CIN Plan	364	349	286	212	169	242
% with a CIN Plan	73.1%	75.0%	78.9%	84.3%	87.4%	82.3%
No. CWD Children in Need	346	399	398	340	336	335
No. CWD with CIN Plan	123	109	84	159	149	135
No. CWD without a CIN Plan	223	290	314	181	181	200
% with a CIN Plan	35.5%	27.3%	21.1%	46.8%	44.3%	40.3%

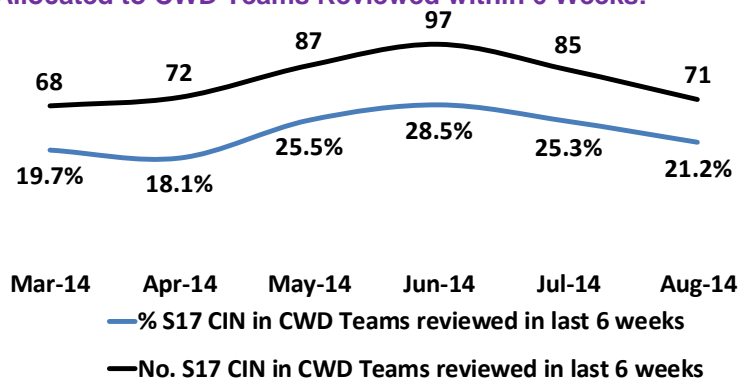
* To count as having a CIN Plan, any existing plan must have been started or reviewed within the last 30 working days

Children in Need Allocated to a Qualified Social Worker:

	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14
No. Children in Need (not CP or CLA)	2745	2584	2534	2593	2610	2570
No. Allocated to Qualified Worker	2463	2477	2465	2517	2486	2424
% Allocated to Qualified Worker	89.7%	95.9%	97.3%	97.1%	95.2%	94.3%



CIN Allocated to CWD Teams Reviewed within 6 Weeks:



Rate of Children in Need per 10,000 Under-18 Population:

	Jun-14	Jul-14	Aug-14
Norfolk (Current)	304.4	308.1	296.11
England 12/13		332.2	
Statistical Neighbours 12/13		304.0	

Commentary:

There has been a significant improvement in outcomes of Family Support Plans with an increase in needs met and a reduction in step-up to social care. The reduction in plans started in August reflects the proportion of referrals from schools.

Further work is taking place to understand the reasons for the increase in S17 without an up to date plan which is only partly explained by an overall increase in the numbers of S17 cases.

The number and proportion of CWD without an up to date plan has risen and further analysis will be undertaken to understand why this has happened.

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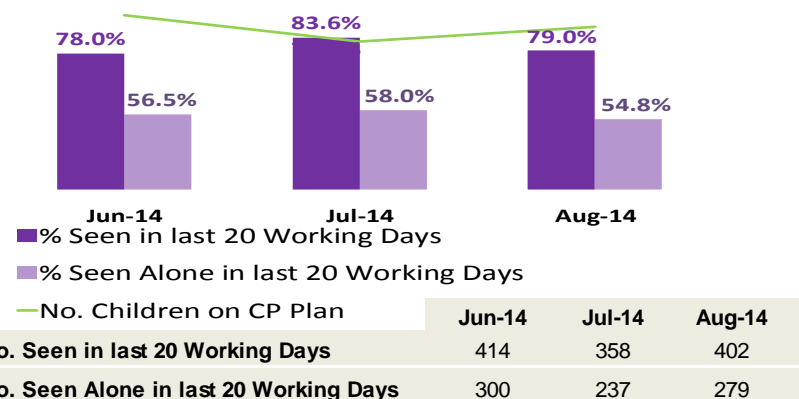
Child Protection:

Children in Child Protection Teams Allocated to a Qualified Social Worker:

	Jun-14	Jul-14	Aug-14
No. Children on CP Plan	531	482	509
No. Allocated to Qualified Social Worker	530	480	500
% Allocated to Qualified Social Worker	99.8%	99.6%	98.2%

99.8% 99.6% 98.2%

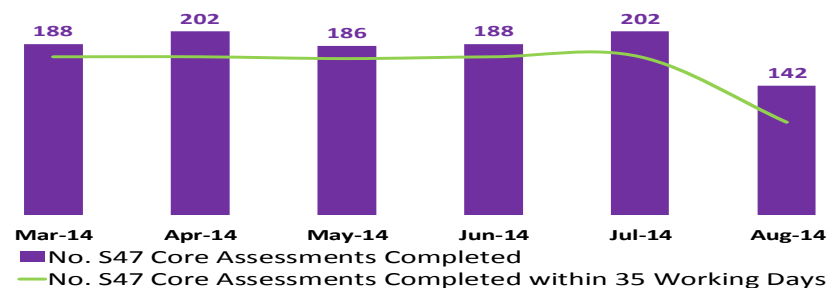
Social Worker visits to Children on a Child Protection Plan in Timescales:



Rate of Children on a CP Plan per 10,000 Under-18 Population:

	Jun-14	Jul-14	Aug-14
Norfolk (Current)	32.0	29.1	30.7
Norfolk 12/13	33.1		
England 12/13	37.9		
Statistical Neighbours 12/13	35		

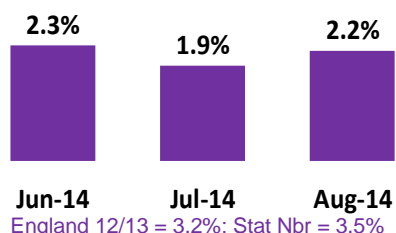
Section 47 Core Assessments Completed in Timescales:



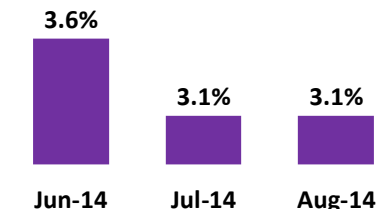
	Jun-14	Jul-14	Aug-14
No. Section 47 Core Assessments Completed	188	202	142
No. Section 47 Core Assessments Completed within 35 Working Days	174	174	102
% Section 47 Core Assessments Completed within 35 Working Days	92.6%	86.1%	71.8%

Children on a CP Plan for 18 months & Over and Children Starting a CP Plan for a Second/Subsequent Time:

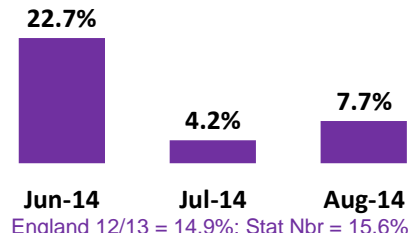
% Children on a CP Plan for 2+ Years



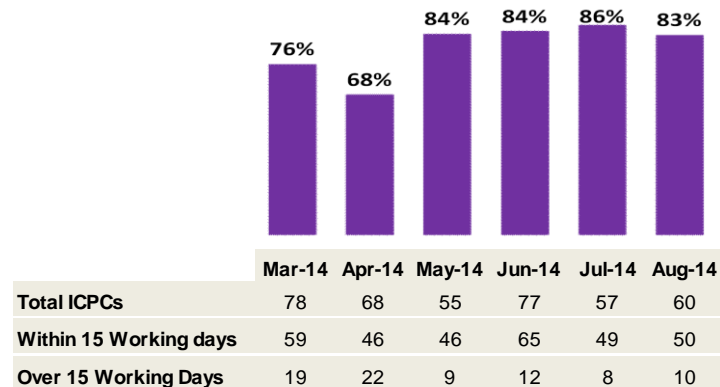
% Children on a CP Plan for 18 months - 2 Years



% Children Starting CP Plan for 2nd/Subsequent Time



ICPCs within 15 Working Days of Strategy Discussion:



Commentary:

Child Protection visits by social workers: we have moved from 30 to 20 working-day visiting schedule. Performance is sticking at around 80% and we need to drive this upwards. The number seen alone is stubbornly low and we need to promote the value of direct work with children and their families.

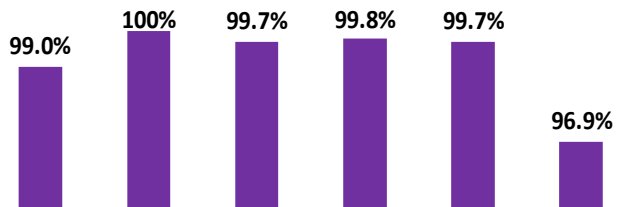
Children subject of Child Protection Plans: We continue to have lower numbers of children subject to CP Plans compared with the England and Statistical Neighbour averages, however this is likely to rise as the number of LAC and the use of accommodation diminishes.

The number and percentage of Core Assessments completed in timescale needs to improve next month

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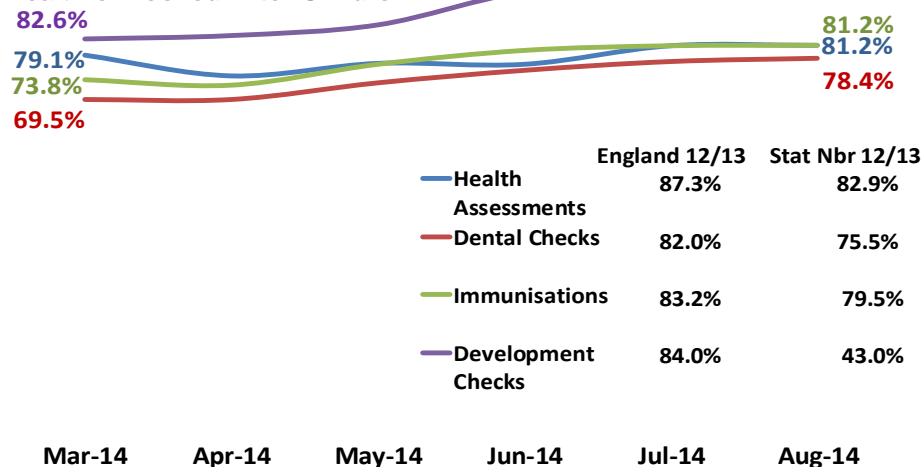
Looked-After Children:

Looked-After Children allocated to a Qualified Social Worker:

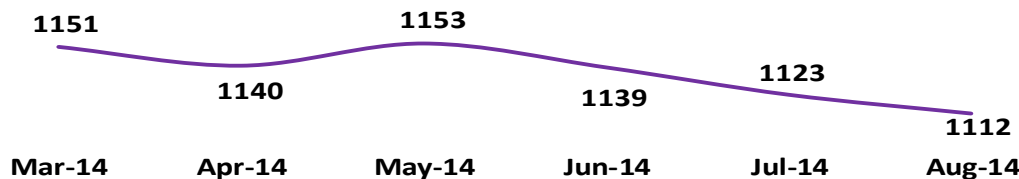


	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14
Number	1146	1135	1123	1120	1110	1090

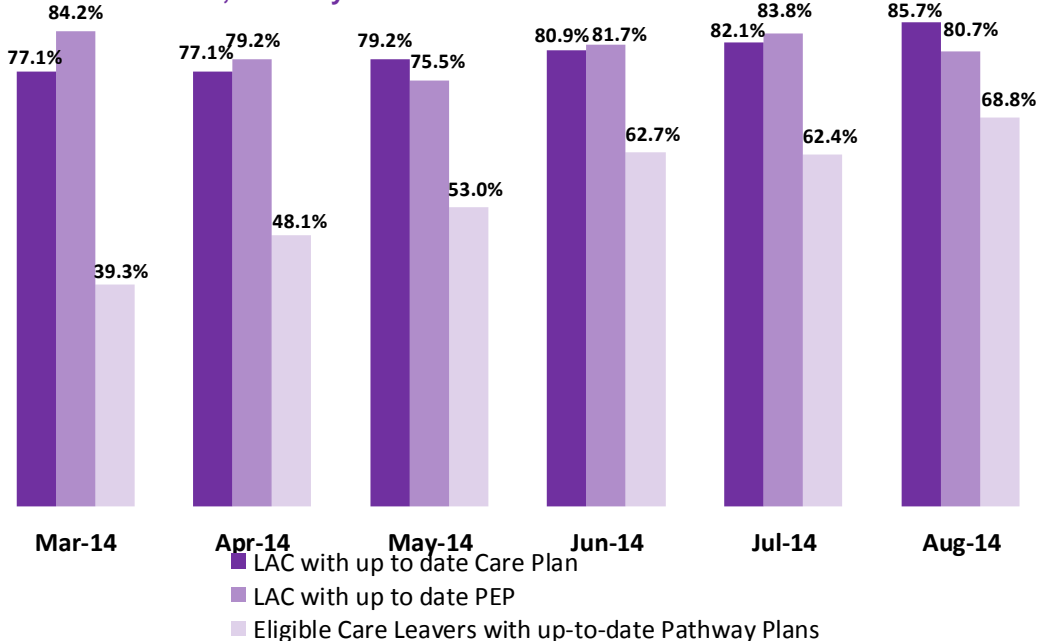
Health of Looked-After Children:



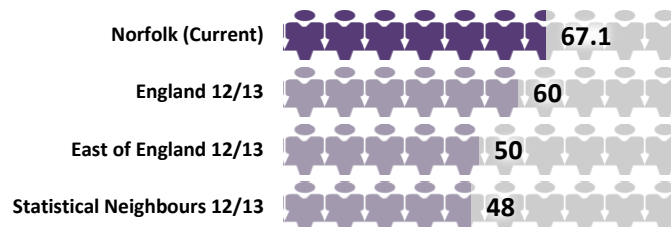
Number of Looked-After Children:



Care Plans, Pathway Plans & Personal Education Plans:



Rate of LAC per 10,000 Under-18 Population



Commentary:

The percentage of Looked-After Children not allocated to a qualified social worker needs scrutiny as it seems to have dropped.

Health of LAC: Development Checks continue to improve and are well ahead of comparators. Immunisations have flat lined as have Health assessment and are below comparators. Although performance around Dental checks has improved it remains below the England average.

Care planning: the data shows improvement but qualitative audit has exposed by contrast some very poor practice.

Rate of LAC: the population rise of the last few years seems to have steadied and is gradually falling. We need to focus attention with renewed vigour and drive down numbers towards comparators at greater pace.