

Your Ref:

Please ask for: Karen Taylor

Our Ref: VSSS/KT/ED

Date: 23rd October 2014

Dear Headteacher

Virtual School Sensory Support

If you have a deaf, visually impaired or multi-sensory impaired child in your school I hope you are receiving excellent support from Virtual School Sensory Support. A Service Level Agreement will be with you shortly after half term which we would ask you to read and pass to your SENDCo where appropriate. If you have any feedback regarding the support you are receiving from Virtual School Sensory Support do not hesitate to get in touch.

A few other tips

We should be part of your local offer. Please include Virtual School Sensory Support in your SEN Information Report and on your website with a link to the support we offer which can be found at <http://vsss.virtual-school.org.uk> whether you have a child/young person with a sensory loss VSSS is supporting or not.

Our focus this year is on the 'voice of the child' and we hope to work closely with schools to develop this in a way that engages each child in the process whatever their needs so if you have a child with a sensory loss who has difficulty expressing their feelings and wishes do not hesitate to contact us so we can work collaboratively.

If you need to update your Access Plan we can help with this as well.

We do a regular E Newsletter which we have enclosed which you may wish to pass onto your Governing Body so they understand the work we do.

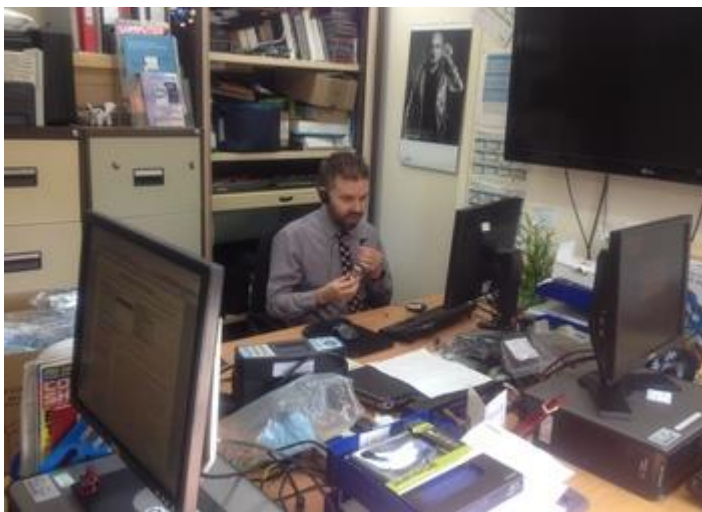
We can also support you in using the Pupil Premium received for children and young people with a sensory loss.

Just in case you are wondering there is no charge for any of this!

Yours sincerely



Karen Taylor, Headteacher
Virtual School Sensory Support



What happens to the radio aids over the summer?

If your child has a radio aid at school, or at home, you may wonder why VSSS collect them in at the end of the summer term. Each summer the radio aids are serviced and the chargers are PAT tested so VSSS know when the radio aids are re fitted in September they are all working properly. VSSS do the same with all other audiology equipment, including hearing aid test boxes, audiometers and the sound level meters which are all calibrated by visiting specialists. VSSS are then confident they are ready to be used for another academic year. Although this is not a cheap exercise, and takes the company three days, VSSS know the audiology equipment is in the best working order possible. This means VSSS can continue to provide an excellent service to children and young people with hearing problems.

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- Update on Local Offer

Our Website

Please visit our website at vss.virtual-school.org.uk This will give you much more information about VSSS and resources. Put it in your favourites.

Contact us

Telephone: 01603 704040
sensorysupport@norfolk.gov.uk



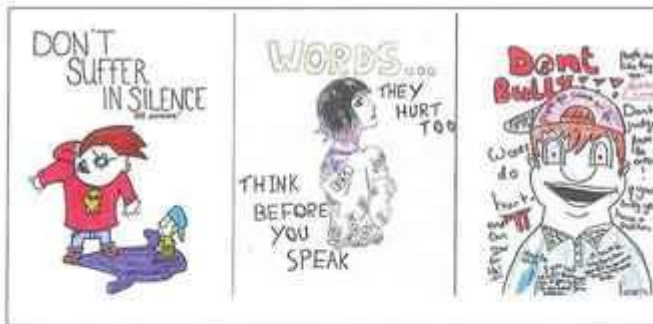
The calibrating team at work.



Virtual School Sensory Support

Design an Anti-Bullying Poster Competition

Help us to take a stand against bullying



**1st Prize £20
Love2shop
Voucher**

**2nd Prize £10
love2shop
Voucher**

Who can take part?

Families and children who have a vision or hearing impairment

Where do I send the finished poster?

Sensory Support Centre, 148 Woodside Road,
Norwich, NR7 9QL

Or give it to a member of the Sensory Support Team

Or email to: sensorysupport@norfolk.gov.uk

When is the closing date?

Friday 14 November 2014

What else do I need to know?

Please write the students name on the back of the poster along with a contact number

Staff at Sensory Support will judge the entries during anti-bullying week which is 17th - 21st November

If you need any other information please contact Alison Blackman at alison.blackman@norfolk.gov.uk

More information about anti-bullying can be find at

http://www.ndcs.org.uk/family_support/new_resources.html#contentblock6

<http://www.rnib.org.uk/sites/default/files/Beat%20bullying.doc>

<http://www.anti-bullyingalliance.org.uk/anti-bullying-week.aspx>

<http://www.childline.org.uk/Explore/Bullying/Pages/Bullying.aspx>

Good Luck to all those who take part!

Local Offer

Our thanks to all the families who have helped us shape the Virtual School Sensory Support Local offer. Families wanted the information to be sensory specific e.g. deaf, visually impaired, multisensory impaired/complex needs. They also wanted information split into ages e.g. early years, primary, secondary, post 16.

Our Local Offer can now be found on our website. Go to our website <http://vsss.virtual-school.org.uk> and click on the Local Offer to find out more. We would really welcome your feedback on how to improve the information in our Local Offer.