

Norfolk Healthy Child Programme: Stakeholder update

September 2015

Dear colleague

As you will know, from 1 October 2015, the following services for 0-19 year olds across Great Yarmouth and the Gorleston area will be provided by Children and Young People's Health Services Norfolk (part of Cambridgeshire Community Services (CCS) NHS Trust):

- Health Visiting
- School Nursing
- National Child Measurement Programme
- Vision Screening and Hearing Screening
- Family Nurse Partnership
- Healthy Schools Team
- Healthy Weight Management Services

From 1 November 2015, the same group of services for the remainder of Norfolk will transfer to CCS NHS Trust.

This is an exciting time for people working in local services. Over the course of our five year contract we, and our sub contractors Icen Healthcare Ltd (a federation of Norfolk GP practices) and Norwich City Community Sports Foundation, will work with local GPs and other partners in NHS, social care, education and the voluntary sector to further improve services and outcomes for children across Norfolk. Involving children, young people, parents and carers in these developments is also a high priority for us.

We have met with colleagues from many partner organisations across Norfolk in recent months to share our vision for the future of children's services and to reassure you of our commitment to engage you in this process. You will also have received, from Norfolk County Council, a copy of our service model summary.

We would like to take this opportunity to reaffirm that:

- the same clinicians will continue to provide services and we are working hard with existing providers to ensure a safe, seamless transfer of staff and services. In the vast majority of cases, staff structures will not change on 'day 1' of the transfer to CCS
- contact details and referral processes for all services within the Great Yarmouth and Gorleston area will remain the same. We will send a further update nearer the 1 November to confirm contact details for services in all other localities

- any future changes to services and structures to deliver improved outcomes for children and families will be taken forward in a planned way and achieved through discussion and engagement with the teams who are affected
- there are more staff in our service model than are transferring so there will be opportunities for recruitment.
- the development of integrated teams is vital to our service model and provide real opportunities for improving outcomes for local children and families. We will ensure that professional networks continue to share best practice.
- service users and their families/carers will notice no change to their services other than communications will include the logo shown at the top of this letter

We look forward to continuing to engage with you in the coming weeks and months. If you require any further information in the meantime, please contact us using the contact details below or our Patient Advice and Liaison Service (PALS) on 0800 013 2511, or 01480 355 184 or email ccs-tr.pals@nhs.net

Yours sincerely,



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