

G39
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If you would like this publication in large print, Braille, alternative format or in a different language, please contact us on 01603 697492 and we will do our best to help.

You can receive help with queries about NHS services from
Patient Advice and Liaison Service

Telephone: 0800 088 4449
Email: pals@nchc.nhs.uk
(Monday-Friday 9am-5pm)



Consultation Line

Starfish Learning Disabilities Child and Adolescent Mental Health Service

What is the Starfish Consultation Line?

The Consultation Line is a dedicated number to call for any professional or parent/ carer who may wish to discuss concerns they have regarding a child with learning disabilities . The consultation line will be available from 1st September 2015, and will be open from 9am to 1pm Monday to Friday.

Who will answer my call?

The consultation line will be operated by senior staff from Starfish.

Who can call?

Parents

If your child has a learning disability, you can call the helpline and talk to us about the current difficulties.

- We will ask you some questions and may be able to give you some advice over the telephone.
- Give you some information about other services or useful websites.
- If you need any ongoing help or support we can take some further details to see whether a referral to our team would be appropriate.

Who can call?

Professionals

If you have consent from parents /carers

- We can discuss any referrals you wish to make to the service.
- We can take details and use this information to open a referral to the service.
- If a referral is not appropriate we may be able to suggest other services which can help.

What is the number?

The number is **01603 272290**

Email: starfishcentral.consultation@nchc.nhs.uk