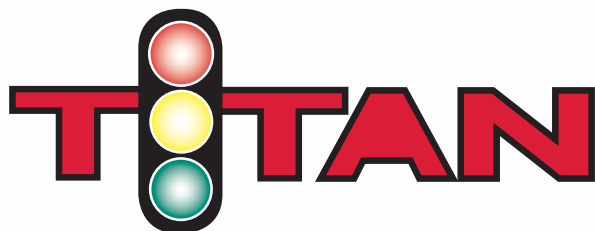


Developing independence with the



Buddy **Service**



The Buddy Service

The TITAN Buddy Service is a Norfolk County Council Travel Training Scheme offered to post 16 students who require support travelling to and from their chosen college.

The TITAN Buddy Service will provide an enrolled student with a Travel Trainer, who will understand the transport needs of the student while working with them on a one to one basis. The trainer will travel with the student on a return journey from home or an arranged pick up point to college. The trainer's role is to encourage their student to achieve their full potential in terms of independent travel, supporting the student with any issues they may have that prevents them from accessing public transport.

How does a student enrol?

Students are usually referred to TITAN by their school, college or EHCP Coordinator. However anyone can contact the TITAN team to request our support.

The TITAN Buddy Service is designed to help students...

- ▶ ...improve life skills
- ▶ ...improve understanding of road safety/pedestrian skills
- ▶ ...improve overall confidence
- ▶ ...have access to work and social activities
- ▶ ...overcome barriers preventing access to many public services



What happens once a student is enrolled?

We will start with a house or school visit. This is a short meeting, usually 10-15 minutes where the student and parent/guardian can ask questions, raise concerns and discuss the service. This will be led by a senior member of the TITAN team. After this, the service can begin.

What happens if the student doesn't become an independent traveller?

We recognise that not every student will be an independent traveller once they have worked with a TITAN Trainer. Please rest assured that in such cases eligible students will be offered bespoke transport support.



Who are the trainers?

TITAN Trainers are enthusiastic, caring people employed and fully trained by Norfolk County Council who hold an enhanced DBS check. They are people who can relate well with TITAN students.



If you need this booklet in large print, audio,

Braille, alternative format or language please contact us on 0344 800 8020 and we will do our best to help.

Do students need to engage with the service?

The TITAN Buddy Service has been developed to support students to help them gain independence and whenever possible to become independent travellers. However, students and their families can opt out of the service and will still be able to obtain the standard Post 16 transport support, usually a subsidised pass on public transport.

TITAN Team

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