

# Safe Haven Scheme



## What are Safe Havens?

A safe haven is a place TITAN students can go to feel secure if something goes wrong when they're out and about by themselves. Organisations have partnered up with the TITAN programme to offer this to TITAN students.



## Why would a student need them?

They may have:

- ▶ ... missed the bus
- ▶ ... lost travel pass/money
- ▶ ... lost mobile
- ▶ ... become confused
- ▶ ... been caused distress and need support
- ▶ ... another reason that has prevented them from independently completing their journey

## When can a student use them/ where are they?

TITAN students can use our safe havens whenever they're out and about. They are in key locations across Norfolk. Many of them are open early until late and may even be 24/7. During a student's journeys with their TITAN Trainer, they will be fully introduced to any appropriate safe havens.

## How does a student use them?

When a student engages with the TITAN Buddy Service the Trainer will guide them on what to do if they ever need to use one of our safe havens. A student simply needs to identify themselves as being from TITAN in the designated area to access the support.



If you need  
this booklet  
in large  
print, audio,

Braille, alternative format or  
language please contact us  
on 0344 800 8020 and we  
will do our best to help.

## What can a student expect from a Safe Haven?

- ▶ A friendly welcome
- ▶ A quiet place to calm down
- ▶ Use of a telephone to contact parents/guardians
- ▶ Support to complete the rest of their journey independently
- ▶ Support to make alternative arrangements to get home

