

Provider Portal – Funding Module

This guidance contains the following –

- How to access the funding module
- How to set up your funding calendar for the claim period
- How to submit your interim claim
- How to submit your final claim
 - o To check / update a child record
 - o To add a child record
 - To delete a child record
 - Data check before submitting
 ~ How to amend the Total Funded Hours per Claim Period
- Payment Record

Other Help Documents -

- <u>Steps to Success</u>
- Key Points to Remember
- <u>Calendar Closure Dates</u>

IMPORTANT:

Please ensure your Finance Contact email address held by the Local Authority is current. All communication regarding funding will be via email.





Provider Portal – Funding Module

To access the funding module

Once logged in to the online system, click FUNDING

Synergy FIS Provider Portal	Logged in as: bea <u>User Settings</u> <u>Logo</u>
HOME FORMS COURSES FUNDING STAFF	
ocation: HOME	
Welcome to FIS Provider Portal	
Please make a selection from the above menu to proceed	

The first screen you will see is a summary of provider headcount. This is where you can select a claim period that you wish to view / update.

Synergy FIS Provider Portal			
HOME FORMS COURSES FUNDING STAFF			
Summary Termly Funding Dates Estimate	s Actuals Adjustments		
Location: <u>HOME</u> > <u>FUNDING</u> > SUMMARY		Manage Providers	
Provider Headcount Records	6		
	Previous Page: 1 <u>2</u> <u>3</u>	. <u>11</u> <u>Next</u> [55 Results]	
Summary	Year	Term	Funding Type
View	2014	Summer	3 & 4 Year Old Funding
View	2014	Spring	3 & 4 Year Old Funding
View	2014	Spring	2 Year Old Funding
View	2013	Autumn	3 & 4 Year Old Funding
View	2013	Summer	3 & 4 Year Old Funding
	Previous Page: 1 2 3	11 Next [55 Results]	
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Provider Portal – Funding Module

Setting up your calendar in readiness for the claim period

To enable the module to calculate the funded hours to be claimed for each child, it is necessary to insert the days which your setting will NOT be open for funded hours.

We have already populated closure dates specific to term time or all year round (ie. weekends, school/public/bank holidays and inset days). Please insert any other dates that your setting will be closed or delete those where funded hours will be offered.

To update / amend the calendar click TERMLY FUNDING DATES



To insert another CLOSURE DATE

1

Select OPEN for the claim period to be updated

Synergy FIS Provider F	Portal	Logged in as: bears <u>User Settings</u> <u>Logout</u>
HOME FORMS COURSES FUNDING S	TAFF	
Summary Termy Funding Dates Estimates Actu	als Adjustments	
Location: <u>HOME</u> / <u>FUNDING</u> > TERM DATES	Manage Prov	ders
	Use this area to enter any days you are not available dates of the funding term. You can enter individual days (using Add Date butto weekends (using Weekends button).	e within the n) or all
Provider Year / Terms		
Previous Page: 1 <u>2</u> <u>3</u> <u>11</u> <u>Next</u> [55 Results]		
Closure Dates	Year	Term
<u>Open</u>	2014	Summer
Open	2014	Spring
View	2013	Autumn
<u>Open</u>	2013	Summer
<u>Open</u>	2013	Spring
Previous Page: 1 <u>2</u> <u>3</u> <u>11</u> <u>Next</u> [55 Results]		
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Select ADD A DATE

Synergy FIS Provider Portal			
HOME FORMS COURSES FUNDING STAFF			
Summary Ternily Funding Dates Estimates Actuals Adjustments			
Location: <u>HOME</u> > <u>FUNDING</u> > TERM DATES Use this area to enter any days you are not available within the dates of the funding term. You can enter individual days (using Add Date button) or all weekends (using Weekends button).			
Submit Closure Dates: 2014 Summer (Term Dates: 01-Apr-2014 to 31-Aug-2014)			
\downarrow			
Add Date Weekends Submit Date(s)			
Add Date Weekends Submit Date(s)			

The following box will appear -



Insert the date using the monthly calendar and click ok



To fast track to the birth date, double click

Select relevant year, then month and finally date



Provider Portal – Funding Module

Continue to insert all your closure dates until all are listed

🔁 Synergy FIS	Provider Portal	Logged in as: bears <u>User Settings</u> <u>Logout</u>
HOME FORMS COURSE	S FUNDING STAFF	Please select a provider from the drop down below 🔀 🗖
ocation: <u>HOME</u> > <u>FUNDING</u> > [*]	tes Estimates Actuals Adjustments TERM DATES	Manage Providers:
	Use this area to enter and dates of the funding term You can enter individual weekends (using Weeken	y days you are not available within the I. days (using Add Date button) or all nds button).
Submit Closure Dates: 2014 Summer (Term Dates: 01-Apr-2014 to 31-Aug-2014)		
Add Date Weekend	s Submit Date(s)	Clocure Date
Add Date Weekend	s Submit Date(s)	Closure Date
Add Date Weekend	s Submit Date(s)	Closure Date 05-May-2014 26-May-2014
Add Date Weekend	s Submit Date(s)	Closure Date 05-May-2014 26-May-2014 27-May-2014
Add Date Weekend	s Submit Date(s) Add Pending Add Pending Add Pending Add Pending Add Pending	Closure Date 05-May-2014 26-May-2014 27-May-2014 28-May-2014
Add Date Weekend Delete Delete Delete Delete Delete	s Submit Date(s) Add Pending Add Pending Add Pending Add Pending Add Pending Add Pending Add Pending	Closure Date 05-May-2014 26-May-2014 27-May-2014 28-May-2014 29-May-2014 29-May-2014
Add Date Weekend Delete Delete Delete Delete Delete Delete	s Submit Date(s) Add Pending Add Pending Add Pending Add Pending Add Pending Add Pending Add Pending Add Pending	Closure Date 05-May-2014 26-May-2014 27-May-2014 28-May-2014 29-May-2014 29-May-2014 30-May-2014
Add Date Weekend	s Submit Date(s) Add Pending Add Pending Add Pending Add Pending Add Pending Add Pending Add Pending Add Pending Add Pending Add Pending	Closure Date 05-May-2014 26-May-2014 27-May-2014 28-May-2014 29-May-2014 29-May-2014 30-May-2014 26-Jun-2014
Add Date Weekend Delete Delete Delete Delete Delete Delete Delete Delete Add Date Weekend	s Submit Date(s) Add Pending Add Pending Add Pending Add Pending Add Pending Add Pending Add Pending Add Pending Submit Date(s)	Closure Date 05-May-2014 26-May-2014 27-May-2014 28-May-2014 29-May-2014 30-May-2014 26-Jun-2014

Once all dates have been added, (the dates are listed in order) click the SUBMIT DATE(S) button, a Submission Successful message will appear

Synergy FIS Provider Portal	Logged in as: bears <u>User Settings</u> <u>Logout</u>
HOME FORMS COURSES FUNDING STAFF Summary Termity Funding Dates Estimates Actuals Adjug/ments	Please select a provider from the drop down below 🗙
Location: HOME > FUNDING > TERM DATES	Manage Providers:
Submission Successful.	

Your open days will automatically update the records held on the system.

The wording will also amend for each record in readiness for any future amendments.

	Status	Closure Date
Request Delete	Unchanged	05-May-2014
Request Delete	Unchanged	26-May-2014
Request Delete	Unchanged	27-May-2014
Request Delete	Unchanged	28-May-2014
Request Delete	Unchanged	29-May-2014
Request Delete	Unchanged	30-May-2014
Request Delete	Unchanged	26-Jun-2014



Provider Portal – Funding Module

To delete a date from the list

Select the date to be deleted by clicking REQUEST DELETE

HOME FORMS COURSES FUNDING STAFF Summary Termily Funding Dates Estimates Actuals Adjustments		
HOME FORMS COURSES FUNDING STAFF Summary Termly Funding Dates Estimates Actuals Adjustments		
Summary Termly Funding Dates Estimates Actuals Adjustments		
ocation: <u>HOME</u> > <u>FUNDING</u> > TERM DATES	Manage Provide	rs:
Weekends Str/mit Date(s)		
	Status	Closure Date
Request Delete	Unchanged	05-May-2014
Request Delete	Unchanged	26-May-2014
Request Delete	Unchanged	27-May-2014
Request Delete	Unchanged	28-May-2014
Request Delete	Unchanged	29-May-2014
Request Delete	Unchanged	30-May-2014
Request Delete	Unchanged	26-Jun-2014
Add Date Weekends Submit Date(s)		

The following will message will appear

Request Delete
Are you sure you want to request the deletion of closure date: 05-May-2014 ? Delete requests are automatically submitted but can be cancelled.
Yes No

Click YES to delete or NO to cancel request

Once YES is selected the following will appear for the date to be deleted

	Status
Cancel Delete	Delete Pending
	I



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Once all dates have been selected for deletion, click the SUBMIT DATE(S) button

🕲 Synergy FIS Provider	Portal	Logged in as: bears <u>User Settings Logoul</u>
HOME FORMS COURSES FUNDING	STAFF	Place select a provider from the drop down below
Summary Termly Funding Dates Estimates Act	tuals Adjustments	
location: <u>HOME</u> > <u>FUNDING</u> > TERM DATES	Manage	Providers:
Submit Closure Dates: 2014 Sun	Use this area to enter any days you are not ava dates of the funding term You can enter individur days (using Add Date weekends (using Weekends button).	ailable within the button) or all
Add Date Weekends Submit Date	e(s)	
Add Date Weekends Submit Date	(5) Status	Closure Date
Add Date Weekends Submit Date Cancel Delete	(S) Status Delete Pending	Closure Date 05-May-2014
Add Date Weekends Submit Date <u>Cancel Delete</u> <u>Request Delete</u>	(\$) Status Delete Pending Unchanged	Closure Date 05-May-2014 26-May-2014
Add Date Weekends Submit Date Cancel Delete Request Delete Request Delete	(s) Status Delete Pending Unchanged Unchanged	Closure Date 05-May-2014 26-May-2014 27-May-2014
Add Date Weekends Submit Date Cancel Delete Request Delete Request Delete Request Delete Request Delete	Status Delete Pending Unchanged Unchanged Unchanged Unchanged	Closure Date 05-May-2014 26-May-2014 27-May-2014 28-May-2014
Add Date Weekends Submit Date Cancel Delete Request Delete Request Delete Request Delete Request Delete Request Delete Request Delete	Status Delete Pending Unchanged Unchanged Unchanged Unchanged Unchanged Unchanged Unchanged	Closure Date 05-May-2014 26-May-2014 27-May-2014 28-May-2014 29-May-2014
Add Date Weekends Submit Date Cancel Delete	Status Delete Pending Unchanged Unchanged	Closure Date 05-May-2014 26-May-2014 27-May-2014 28-May-2014 29-May-2014 30-May-2014
Add Date Weekends Submit Date Cancel Delete	Status Delete Pending Unchanged Unchanged Unchanged Unchanged Unchanged Unchanged Unchanged Status	Closure Date 05-May-2014 26-May-2014 27-May-2014 28-May-2014 29-May-2014 30-May-2014

A Submission Successful message will appear

X	
Synergy FIS Provider Portal	Logged in as: bears <u>User Settings</u> <u>Logout</u>
HOME FORMS COURSES FUNDING STAFF Summary Termly Funding Dates Estimates Actuals Adjustments	Please select a provider from the drop down below 🛛
Location: <u>HOME</u> > <u>FUNDING</u> > TERM DATES	Manage Providers:
Submission Successful.	

Check the dates listed are as expected



Provider Portal – Funding Module

??	PROBLEM: YES was selected PRIOR to clicking SUBMIT DATE(S) Request Delete Are you sure you want to request the deletion of closure date: 05-May-2014 ? Delete requests are automatically submitted but can be cancelled. Yes No Steps required to resolve problem -
	Cancel Delete Delete Delete Pending
	Select YES Cancel Delete Are you sure you want to cancel the deletion of closure date: 05-May-2014 ? Yes No
	Status Request Delete Unchanged
\square	PROBLEM: YES was selected and the amendment(s) submitted
??	Request Delete Are you sure you want to request the deletion of closure date: 05-May-2014 ? Delete requests are automatically submitted but can be cancelled. Yes No
	Steps required to resolve problem -
	 Resubmit date by clicking ADD DATE (Refer to page 4 and 5 for guidance)





Provider Portal – Funding Module

Completing your interim claim (Estimate)

The interim claim is an estimate of the total number of funded hours which will be claimed during the claim period.

The Early Years Finance team will email your finance contact when it is necessary to submit your interim claim.

To submit your interim click ESTIMATES



Location: HOME > FUNDING > SUMMARY

Select OPEN for the claim period which the Interim is to be submitted

🕲 Synergy FIS Provi	der Portal		Logged in as: bears User Settings Logout
HOME FOR MS COURSES FUND Summary Termly Funding Dates Estimation	ING STAFF ates Actuals Adjustments	Please select a p	rovider from the drop down below 🗾
Location: <u>HOME</u> > <u>FUNDING</u> > ESTIMATES M		Manage Providers	Y
Provider Headcount Record	ds		
1	Previous Page: 1 <u>2</u> <u>3</u>	<u>11</u> <u>Next</u> [55 Results]	
Estimates	Year	Term	Funding Type
<u>Open</u>	2014	Summer	3 & 4 Year Old Funding
Open	2014	Spring	2 Year Old Funding
View	2013	Autump	3 & 4 Year Old Funding
Open	2013	Summer	3 & 4 Year Old Funding
	Previous Page: 1 2 3	<u>11</u> <u>Next</u> [55 Results]	
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PROBLEM: The claim period that I want to update has VIEW listed?

Estimates	
<u>Open</u>	2014
<u>Open</u>	2014
<u>Open</u>	2014
View	2013
Open	2013

This means the claim period has been "locked". It is only possible to view the data.

VIEW will be displayed when the Local Authority is finalising a payment or the claim period has closed.



Provider Portal – Funding Module

Insert the total number of funded hours that your setting expects to claim on behalf of parent/carers (rounded to nearest 0.5)

Synergy FIS Provider Portal	Logged in as: bears <u>User Settinas</u> <u>Logout</u>
HOME FORMS COURSES FUNDING STAF	Disease select a manifest from the data down below
Summary Termly Funding Dates Estimates Actuals Actuals Actuals	
Location: <u>HOME</u> > <u>FUNDING</u> > ESTIMATES	Manage Providers:
Submit Estimate: 2014 Summer - 3 & 4 Vear Old Funding	
Estimate Number of Funded Hours for this Term 0.00 Please enter a number, then 'Send Claim' Send Claim	
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Submit your claim by clicking SEND CLAIM

A Submission Successful message will appear

Synergy FIS Provider Portal	Logged in as: bears <u>User Settings</u> <u>Logout</u>
HOME FORMS COURSES FUNDING STAFE	Please select a provider from the drop down below 🛛
Location: <u>HOME</u> > <u>FUNDING</u> > ESTIMATES	Manage Providers:
Submission Successful	

PROBLEM: The estimate is incorrect

\frown		
	Estimates	
	<u>Open</u>	2014
	<u>Open</u>	2014
20	<u>Open</u>	2014
	View	2013
	Open	2013

It is possible to amend the submitted estimate to rectify a mistyped figure or increase/decrease hours until VIEW is displayed.

VIEW will be displayed when the Local Authority is finalising the payment or the claim period has closed.



Provider Portal – Funding Module

Completing your final claim (Actuals)

From the **first day of each claim period**, the Actuals data can be updated and submitted to the Local Authority in readiness for the headcount date. The Actuals claim is a list of all children your setting wishes to claim funding for. The data required to submit the claim is collected from the mandatory parent/carer claim forms your setting has issued and received back from parent/carers who have indicated the hours to be claimed, together with the child's data.

The Early Years Finance team will email your finance contact when it is necessary to submit your final claim and the timescale for this to be completed.

To submit your final claim

Click ACTUALS

1



Location: HOME > FUNDING > SUMMARY

Select OPEN for the claim period which the Final is to be submitted / updated

💿 Synergy FIS Provi	der Portal		Logged in as: bears <u>User Settings</u> <u>Logout</u>
HOME FORMS COURSES FUND Summary Termly Funding Dates Estima	DING STAFF ates Actuals Adjustments	Please select	a provider from the drop down below 🛛
Location: <u>HOM</u> > <u>FUNDING</u> > ACTUALS		Manage Providers	
Provider Headcount Recor	ds		
Actuals	Previous Page: 1 <u>2</u> <u>3</u> Year	<u>12</u> <u>Next</u> [57 Results]	Funding Type
Actuals Open	Previous Page: 1 <u>2</u> <u>3</u> Year Summer 2014	<u>12</u> <u>Next</u> [57 Results] Term Summer	Funding Type 3 & 4 Year Old Funding
Actuals Open Open	Previous Page: 1 <u>2</u> <u>3</u> Year Summer 2014 2014	<u>12 Next</u> [57 Results] Term Summer Summer	Funding Type 3 & 4 Year Old Funding 3 & 4 Year Old Funding
Actuals Open Open Open	Previous Page: 1 <u>2</u> <u>3</u> Year Summer 2014 2014 2014	I2 Next [57 Results] Term Summer Summer Summer	Funding Type 3 & 4 Year Old Funding 3 & 4 Year Old Funding 2 Year Old Funding 2 Year Old Funding
Actuals Open Open Open Open Open Open	Previous Page: 1 <u>2</u> <u>3</u> Year Summer 2014 2014 2014 2014 2014	12 Next [57 Results] Term Summer Summer Summer Summer Spring	Funding Type 3 & 4 Year Old Funding 3 & 4 Year Old Funding 2 Year Old Funding 3 & 4 Year Old Funding 3 & 4 Year Old Funding
Actuals Open Open Open Open Open Open Open Open	Previous Page: 1 2 3 Year Summer 2014 2014 2014 2014 2014 2014 2014 2014 2014 2014	12 Next [57 Results] Term Summer Summer Summer Spring Spring	Funding Type 3 & 4 Year Old Funding 3 & 4 Year Old Funding 2 Year Old Funding 3 & 4 Year Old Funding 2 Year Old Funding



Provider Portal – Funding Module

	PROBLEM: The claim period that I want to update has VIEW listed?						
(?)			This means the claim period has been "locked" It is only possible to view the data				
	Open	2014					
• •	<u>Open</u>	2014					
N	<u>Open</u>	2014	VIEW will be displayed when the Local				
	View	2013	Authority is finalising a payment or the claim				
			period has closed.				

Once OPEN is selected the following screen will be displayed.

(B) Sy	Synergy FIS Provider Portal						
HOME Summar	HOME FORMS COURSES FUNDING STAFF Please select a provider from the drop down below						
Location: <u>F</u>	<u>10ME</u> > <u>F</u>	UNDING > ACTUALS			Manage Providers		
Submit	t Actu	al: Summer 20)14 Summer - 3	& 4 Year Old Fu	nding		
Show	> Show Stretched Offer Validation Calculation Add Child Send Claim						
Delete	e da	Status	Child Name	Date of Birth	Funded Hours for Term	Non-Funded Hours for Term	
Add Cf	ild	Send Claim	brown, chanie	01-560-2010	100.00	0.00	
Copyright	© 2013,	Tribal Education Ltd			Synergy FIS Provider Port	al - Part of the Synergy FIS Suite	



Children will be "rolled forward" automatically from the previous claim period if they remain eligible and will be listed, as shown above.

The hours must be re-calculated by either "ticking" the stretched hour box or adding the funded hours per week and weeks attending in term.

It is recommended that the details of the children already listed are checked and amended first, before adding new children.



Provider Portal – Funding Module

To CHECK / UPDATE a child record

Select the child to be checked/ updated by clicking EDIT

🕞 Sy	nerg	gy FIS Prov	ider Portal			Logged in as: bears <u>User Settings</u> <u>Logout</u>
HOME F	ORMS	COURSES FUN Funding Dates Estim	DING STAFF nates Actuals Adjustme	nts	Please select a	provider from the drop down below 🔀
.ocation: <u>H</u>	<u>OME</u> > <u>FI</u>	UNDING > ACTUALS			Manage Providers	
Submit	Actua	al: Summer 20)14 Summer - 3	& 4 Year Old Fu	inding	
Show S	Stretche	ed Offer Validation Send Claim	n Calculation			
		Status	Child Name	Date of Birth	Funded Hours for Term	Non-Funded Hours for Term
<u>Delete</u>	<u>Edit</u>	Add Pending	Brown, Charlie	01-Dec-2010	186.00	0.00
Add Chi	ild	Send Claim				
Copyright @	D 2013, 1	Tribal Education Ltd			Synergy FIS Provider Por	tal - Part of the Synergy FIS Suite

Each child record has four tabs for you to check/update.



Click on the first - CHILD DETAILS

Name: Charlie Brown DOB: 01	-Dec-2018		
Child Details Funding Details Child Details			
Forename*	Charlie	Address Line 1*	The Library
Middle Name		Address Line 2	Proiry Lane
Surname*	Brown	Address Line 3	
DOB [™]	01-Dec-2010	Locality	Dereham
Proof of DOB		Town	Dereham
Gender*	Male Female	County	Norfolk
Preferred Surname		Postcode*	PE38 9JS
Ethnicity	Information Not Obtained	1	
SEN COP Stage	<unknown></unknown>		

Check the details and amend where necessary by clicking in the field and overtyping.



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Click on the second tab which displays FUNDING DETAILS

Details Funding Details		 		
unding Details		Stretched Attendance		
resent during Census		Stretched Offer		
erm Start Date*	01-Apr-2014	Monday	3.00	
erm End Date*	31-Aug-2014	Tuesday	3.00	
Attends Two Days or More		Wednesday	3.00	
Veeks Attended in Term*	0.00	Thursday	0.00	
unded Hours Per Week*	9.00	 Friday	0.00	
Ion-Funded Hours Per Week*	0.00	Saturday	0.00	
		Sunday	0.00	

Check the details and amend where necessary by clicking in the field and overtyping.

Click on the third tab which displays PARENT / CARER DETAILS

Parent / Carer Detail	5		
Details are optional but	if entered then all fields mu	st be filled in.	
Forename			
Surname			
DOB			
NI or NASS N	umber		

This tab collects the information required for the Local Authority to complete an eligible check for Early Years Pupil Premium where the family perhaps meets the economic criteria.

This data is initially collected via the 3 and 4 year old parent/carer claim form.

For those children meeting the following criteria -

- they are currently being looked after by a local authority in England or Wales
- they have left care in England or Wales through:
 - o an adoption
 - o a special guardianship order
 - o a child arrangement order

These details should be noted on the FOURTH tab



Provider Portal – Funding Module

The final tab - NOTES

Child Patrile Condina Patrile Provet / Course Patrile Nation	
Child Détails Funding Détails Parent / Carer Détails Notes	
	Notes History
Add a new note:	No Historical Notes

This tab enables the provider to notify the Finance team about the funding calculation for the child and other specific details.

It is ONLY mandatory to use this field to provide the following information -

- 2 year old eligibility NCC reference number
- EYPP criteria
- 2nd parent/carer details for an EYPP check

Where possible, please use the following format

2 year NCC number	EYPP Criteria	2 nd EYPP check
FIS14-9999	EYPP – LAC	EYPP SR1234568P 01/12/70 RUSHBROOK

Other examples of Notes –

Add a new note:	Add a new note:	Add a new note:
Increased hours from 9 to 15 hrs from 02/11/15	Funding shared 150 claimed as agreed on signed claim form 50 to be claimed by childminder (A Smith)	Pattern of funding alters fortnightly 1wk – 12hrs (6hrs M&T) 2wk – 15hrs (6hrs M&T & 3hrs F)



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Once all the details have been checked and amended click SAVE

If no changes are required click CANCEL







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To ADD a child record

1

Select ADD CHILD

🕲 Syne	ergy FIS Prov	ider Portal			Logged in as: bears <u>User Settings</u> <u>Logout</u>
HOME FOR	MS COURSES FUN	DING STAFF			
Summary Ter	m/ Funding Dates Estim	ates Actuals Adjustmen	its	Please select a p	rovider from the drop down below 🗙
Location: <u>HOME</u>	FUNDING > ACTUALS			Manage Providers	
Submit Ac	tual: Summer 20	14 Summer - 3 8	& 4 Year Old Fu	nding	
▶ Show Street	ched Offer Validation	Calculation			
Add Child	Send Claim				
	Status	Child Name	Date of Birth	Funded Hours for Term	Non-Funded Hours for Term
Delete Ed	it Add Pending	Brown, Charlie	01-Dec-2010	186.00	0.00

A new record will open - CHILD DETAILS

Details Functing Details			
Child Details			
Forename*		Address Line 1*	
Middle Name		Address Line 2	
Surname*		Address Line 3	
DOB*		Locality	
Proof of DOB		Town	
Gender*	Male Female	County	
Preferred Surname		Postcode*	
Ethnicity	<unknown></unknown>	*	
SEN COP Stage	<unknown></unknown>	~	

Using the parent / carer claim form insert the child's details into the record

Please ensure all mandatory fields (marked with a *) are completed, together with the following

- Middle Name
- Preferred Surname
- Ethnicity
- Full Address



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Synergy FIS Provide	r Portal		Logged in as: bears <u>User Settinas</u> <u>Logout</u>
HOME FORMS COURSES FUNDING Summary Termly Funding Dates Estimates Location: <u>HOME</u> > FUNDING > CHILD DETAILS	STAFF Actuals Adjustments	Please select a pro	vider from the drop down below 🛛
Child Details Funding Details			
Child Details			
Forename*	Kermit	Address Line 1*	16 Henson Lodge
Middle Name		Address Line 2	The Lane
Surname*	Frog	Address Line 3	
DOB*	01-Apr-2009	Locality	Bradwell
Proof of DOB		Town	Great Yarmouth
Gender*	Male Female	County	Norfolk
Preferred Surname		Postcode*	NR31 8RD
Ethnicity	Information Not Obtained 🛛 👻		
SEN COP Stage	<unknown></unknown>		
Save Cancel *denotes	mandatory fields	·	
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POINTS TO NOTE:

- The format for the Date of Birth (DOB*) is ddmmmyyyy eg. 01APR2010 (refer to page 4 for date entry)
- Ethnicity unless known please select INFORMATION NOT OBTAINED
- The full address is required to prevent queries when the claim is submitted
- Do not select SAVE yet

Once all the required fields are complete, select Funding Details

Synergy FIS Provider Portal	Logged in as: bears <u>User Settinas</u> <u>Loqout</u>
HOME FORMS COURSES FUNDING STAFF Summary Termly Funding Dates Estimates Actuals Adjustments	Please select a provider from the drop down below 🔀
Location: <u>HOME</u> > <u>FUNDING</u> > CHILD DETAILS	Manage Providers:
Child Details Funding Details	



Provider Portal – Funding Module

Insert number of Non-Funded Hours Per Week

1

OME FORMS COURSES FUNDING ST ummary Termly Funding Dates Estimates Actus	TAFF	Please sele	ct a provider from the drop down below 🔀 🗕
ation: <u>HOME</u> > <u>FUNDING</u> > CHILD DETAILS		Manage Providers	
Funding Details		Stretched Attendance	
Present during Census		Stretched Offer	
Term Start Date* 01-	Apr-2014	Monday	0.00
Term End Date* 31	Aug-2014	Tuesday	0.00
Attends Two Days or More 🗧 🗌	/	Wednesday	0.00
Weeks Attended in Term*		Thursday	0.00
Funded Hours Per Week*		Friday	0.00
Non-Funded Hours Per Werk*		Saturday	0.00
		Sunday	0.00
Save C7.icel *denotes mar	ndatory fields		
			TRBAL
yright 2013, Tribal Education Ltd		Synergy FIS Provide	r Portal - Part of the Synergy FIS Suite
ick Attends Two Dav	s or More if a	pplicable	

and insert the number of hours to be funded each day

ME FORMS COURSES FUNDI	NG STAFF	Please se	lect a provider from the drop down below
tion: HOME > FUNDING > CHILD DETA	ILS	Manage Providers	L
d Details Funding Details			
Funding Details		Stretched Attendance	
Present during Census		Stretched Offer	
Term Start Date*	01-Apr-2014	Monday	3
Term End Date*	31-Aug-2014	Tuesday	3
Attends Two Days or More		Wednesday	3
Weeks Attended in Term*		Thursday	0.00
Funded Hours Per Week*		Friday	0.00
Non-Funded Hours Per Week*	4	Saturday	0.00
		Sunday	0.00



Provider Portal – Funding Module



POINTS TO NOTE:

- Term Start Date Amend to the date funding will be claimed from
- Term End Date Amend to the last date of attendance in the claim period (This should include any notice period where applicable)
- If Stretched Offer is ticked, it is not necessary to insert
 Weeks Attended in Term *
 - ~ Funded Hours Per Week *
- Hours per day and Funded Hours Per Week will be validated. If these do not meet the criteria an error message will appear
- If the claim period is SPRING, please tick Present During Census
- Non-funded Hours refer to any hours over and above the funded hours and must be inserted
- It is not possible to exceed the maximum number of Weeks Attended in Term
- Records will appear in alphabetical order as new children are added to your claim

Click on the third tab which displays PARENT / CARER DETAILS

Parent / Carer Details		
Details are optional but if e	ntered then all fields must be filled in.	
Forename		
Surname		
DOB		
NI or NASS Numb	er	

This tab collects the information required for the Local Authority to complete an eligible check for Early Years Pupil Premium where the family perhaps meets the economic criteria.

This data is initially collected via the 3 and 4 year old parent/carer claim form.



Provider Portal – Funding Module

For those children meeting the following criteria –

- they are currently being looked after by a local authority in England or Wales
- they have left care in England or Wales through:
 - o an adoption
 - o a special guardianship order
 - a child arrangement order

These details should be noted on the FOURTH tab

The final tab - NOTES

Child Details Funding Details Parent / Carer Deals Notes	
	Notes History
Add a new note:	No Historical Notes

This tab enables the provider to notify the Finance team about the funding calculation for the child and other specific details.

It is ONLY mandatory to use this field to provide the following information -

- 2 year old eligibility NCC reference number
- EYPP criteria
- 2nd parent/carer details for an EYPP check



Provider Portal – Funding Module

Where possible, please use the following format

2 year NCC number	EYPP Criteria	2 nd EYPP check
FIS14-9999	EYPP – LAC	EYPP SR1234568P 01/12/70 RUSHBROOK

Other examples of Notes -

Add a new note:	Add a new note:	Add a new note:
Increased hours from 9 to 15 hrs from 02/11/15	Funding shared 150 claimed as agreed on signed claim form 50 to be claimed by childminder (A Smith)	Pattern of funding alters fortnightly 1wk – 12hrs (6hrs M&T) 2wk – 15hrs (6hrs M&T & 3hrs F)

Once the NEW child record is complete, check the details and then click SAVE



(??)	PROBLEM: This error message has appeared				
	Save Record Failed Due To The Errors Listed Below				
	This message indicates that there is a problem with the details inserted for the child. These errors will be displayed at the bottom of the screen. eg. The following errors need to be fixed before the record can be saved: DOB: The DOB entered is outside the range eligible to receive funding (Child Details Tab)				
	It is necessary to correct the details before the record can be saved.				



Provider Portal – Funding Module

If the details inserted are correct the following screen will appear

Synergy FIS Provider Portal							
HOME F	ORMS Termly	COURSES FUN Funding Dates Estim	DING STAFF	nts	Please select a	provider from the drop down below 🗾	
Location: <u>HOME</u> > <u>FUNDING</u> > ACTUALS Manage Providers							
Submit Actual: Summer 2014 Summer - 3 & 4 Year Old Funding Show Stretched Offer Validation Calculation Add Child							
		Status	Child Name	Date of Birth	Funded Hours for Term	Non-Funded Hours for Term	
<u>Delete</u>	<u>Edit</u>	Add Pending	Brown, Charlie	01-Dec-2009	186.00	0.00	
<u>Delete</u>	<u>Edit</u>	Add Pending	Doo, Scooby	12-Nov-2010	225.00	0.00	
Delete	<u>Edit</u>	Add Pending	Frog, Kermit	01-Apr-2009	186.00	0.00	
Add Chi	ld	Send Claim					



Provider Portal – Funding Module

To DELETE a child record

Select record to be deleted (if the child's record has already been submitted the Status will be worded Request Delete)

IOME FORMS COU Summary Termly Fundi Isation: HOME > FUNDIN Ubmit Actual: S Show Stretcher Off Add Child Send Elete Edit Add	JRSES FUN ing Dates Estin NG > ACTUALS Gummer 20 ifter Validation d Claim	nates Actuals Adjustme 014 Summer - 3 n Calculation	ents & 4 Year Old Fu	Please select a	provider from the drop down below 🛛
ubmit Actual: S Show Stretcher Off Add Child Send	Summer 2 Ifer Validatio d Claim	014 Summer - 3 n Calculation	& 4 Year Old Fu	Manage Providerst	
Show Stretcher Off Add Child Send	ffer Validatio	n Calculation	& 4 Year Old Fi	inding	
elete <u>Edit</u> Add					
elete <u>Edit</u> Add	Status	Child Name	Date of Birth	Funded Hours for Term	Non-Funded Hours for Term
	d Pending	Brown, Charlie	01-Dec-2009	186.00	0.00
<u>elete</u> <u>Edit</u> Add	d Pending	Doo, Scooby	12-Nov-2010	225.00	0.00
<u>elete</u> <u>Edit</u> Add	d Pending	Frog, Kermit	01-Apr-2009	186.00	0.00
Add Child Send	d Claim				

The following message will appear



The record will be completely removed if the claim is yet to be submitted. If the record had already been submitted the status will change to REQUEST DELETE



Provider Portal – Funding Module

Data Check BEFORE submitting Final Claim

Before submitting the claim, it is necessary to check each child record, to ensure the total number of funded hours calculated matches the Parent/Carer claim form.

Synergy FIS Provider Portal							
HOME FORMS COURSES FUNDING STAFF							
Summary Termly Funding Dates Estimates Actuals Adjustments						rovider from the drop down below 🗙	
Location: HOME > FUNDING > ACTUALS Manage Providers							
Submit	Submit Actual: Summer 2014 Summer - 3 & 4 Year Old Funding						
Show S	itretche Id	ed Offer Validation Send Claim	Calculation				
		Status	Child Name	Date of Birth	Funded Hours for Term	Non-Funded Hours for Term	
Delete	<u>Edit</u>	Add Pending	Brown, Charlie	01-Dec-2009	186.00	0.00	
Delete	<u>Edit</u>	Add Pending	Doo, Scooby	12-Nov-2010	225.00	0.00	
Add Chi	ld	Send Claim					

The Local Authority will recommend a number of funded hours available each claim period. This will ensure there are sufficient funded hours accessible over a 12 month period. Parent/carers must claim their child's Early Education entitlement over three claim period; it is not possible to condense the maximum entitlement (570 hours) into less than 38 weeks.

If the hours significantly exceed the recommended available for the claim period, the Early Years Finance team will amend the claim as there will be insufficient hours available for future funding periods.

Where funding is not paid by the Local Authority it is acceptable for the provider to charge for these unfunded hours at the hourly rate for the session/hours attended.

Parent/Carers must be advised where the total funding claim may exceed the maximum available (570 hours).

The Local Authority will check the total number of funded hours claimed for every child and adjust any claim that exceeds 570 hours.



Provider Portal – Funding Module

To amend the Funded Hours for Term



Untick Stretched Offer and Amend Weeks Attended in Term field with calculation

Once amended click SAVE

Child Details Funding Details	
Funding Details	
Present during Census	
Term Start Date*	01-Apr-2014
Term End Date*	31-Aug-2014
Attends Two Days or More	
Weeks Attended in Term*	12.6
Funded Hours Per Week*	15.00
Non-Funded Hours Per Week*	0.00
Save Cancel *denot	es mandatory fields



Provider Portal – Funding Module

The total hours will be amended Add Child Send Claim Add Pending Brown, Charlie 01-Dec-2009 186.00 0.00 Delete Edit <u>Delete</u> Edit Add Pending Doo, Scooby 12-Nov-2010 189.00 0.00



Once all the children's hours have been checked to ensure that the hours match the parent/carer claim form, the claim is ready for submission

Click SEND CLAIM

Add Chil	d	Send Claim				
		Status	Child Name	Date of Birth	Funded Hours for Term	Non-Funded Hours for Term
<u>Delete</u>	<u>Edit</u>	Add Pending	Brown, Charlie	01-Dec-2009	186.00	0.00
<u>Delete</u>	<u>Edit</u>	Add Pending	Doo, Scooby	12-Nov-2010	189.00	0.00
<u>Delete</u>	<u>Edit</u>	Add Pending	Doo, Scooby	12-Nov-2010	189.00	0.00

Once submitted, the following Submission Successful message will appear

Synergy FIS Provider Portal	Logged in as: bears <u>User Settings</u> <u>Logout</u>
HOME FORMS COURSES FUNDING STAFF Summary Termly Funding Dates Estimates Actuals Adjustments	Please select a provider from the drop down below 🔀
Location: HOME > FUNDING > ACTUALS	Manage Providers
Submission Successful	



POINTS TO NOTE:

- It is possible to update or amend your claim until VIEW appears for the claim period
- Additional children can be added to your claim throughtout the claim period
- Outstanding submissions will be highlighted by



Status Field –
 EDIT: Record is available for update / check
 EDIT PENDING: Details have been submitted but not yet
 approved
 DELETE: Record can be deleted
 REQUEST DELETE: Details have been submitted for deletion



Provider Portal – Funding Module

1

What does this mean?

Synergy FIS Provider Portal									
HOME F	HOME FORMS COURSES FUNDING STAFF								
Summary	Summary Termly Funding Plates Estimates Actuals Adjustments								
Location: <u>H</u>	<u>OME</u> > <u>FUNDING</u> > ACTUALS			Manage Providers					
Submit	Submit Actual: Summer 2014 Summer - 3 & 4 Year Old Funding								
Show S	Stretched Offer Validation	Calculation							
	Status	Child Name	Date of Birth	Funded Hours for Term	Non-Funded Hours for Term				
Delete Add Ch	Ein Add Pending	Brown, Charlie	01-Dec-2010	186.00	0.00				
Copyright (© 2013, Tribal Education Ltd	\mathbf{N}		Synergy FIS Provider Port	tal - Part of the Synergy FIS Suite TRIBAL				

Clicking the arrow will display -

Synergy FIS Provider Portal	
HOME FORMS COURSES FUNDING STAFF	
Summary Termly Funding Dates Estimates Actuals Adjustments	
Location: <u>HOME</u> > <u>FUNDING</u> > ACTUALS	м
Submit Actual: Summer 2014 Summer - 3 & 4 Yea	ar Old Funding
Show Stretched Offer Validation Calculation	Maximum Yearly
	Hours
	189.00
Development of the second	Wester Once In
(per term dates) Year Days In Operational	Year
(153 - 48) / 5 =	21.00
Maximum Weekly Hours	9.00

Click the arrow again to minimise the detail

This is a view only screen

It is the data which the stretched offer will be validated against, and is based on the calendar days entered.

"Stretched Offer" – the pattern of funded hours is fewer per week over more weeks of the claim period

In this example it means a parent/carer wishing to claim the entitlement over school holidays will not be able to claim more than 9 hours per week.

It also displays the maximum number of hours for the claim period.



Provider Portal – Funding Module

Payment Record

To view the payments relating the funding entitlement click SUMMARY



The following information will be displayed once the claim period to be viewed is selected

Synergy FIS Provider Port	al		Logged in as: <u>User Settings</u> <u>L</u>		
mmary Termly Funding Dates Estimates Actuals Adi	ustments	Please select a provider from the	drop down below		
tion: <u>HOME</u> > <u>FUNDING</u> > SUMMARY		Manage Providers			
mmary: 2014 Spring - 3 & 4 Year O	ld Funding				
Estimates		Actuals			
Term Length (Weeks)		Term Length (Weeks)	11.00		
Hours Per Term	2040.50	Funded Hrs (Term)	2073.50		
Total Rate Per Hour	£3.510	Total Rate Per Hour	£3.510		
Term Funding Amount	£7162.16				
Interim %	60.00%	Sub Total (Hrs x Total Rate)	£7277.99		
Interim Amount Due	£4297.30				
Adjustments Paid	£0.00	Term Funding Amount	£7277.99		
Interim Amount Daid (Inc. Adi)		Interim Amount Paid (before Adj)	£0.00		
Internit Anount Pala (Inc. Adj)	20.00	Term Funding Amount Balance	£7277.00		
		Adjustments Paid	£0.00		
Paid	No	Actual Amount Paid (Inc. Adi)	£0.00		
Paid Date		Total Weekly Non-Funded Hours	0.00		
		Paid	No		
Return To Headcount Summary		Paid Date			
		l			



POINTS TO NOTE:

- The payment record will NOT display actual data until the submitted funding claim has been verified by the Early Years Finance team
- The funding amounts should be considered as estimates until the Early Years Finance team has processed the payment for the claim period



Provider Portal – Funding Module

Estimates		
Torm Longth (Weeks)		Final Estimate
Leurs Der Term	20.40 50	for Interim Hours
Nours Per Term	2040.50	
Torm Funding Amount	£3.310	Hourly Rate
Term Funding Amount	£/162.16	
Interim %	60.00%	Devreeent
Adjustments Paid	£4297.30	Payment
	20.00	processed by
Interim Amount Paid (Inc. Adi)	£0.00	Local Authority
		Payment Date
Paid	No	
Paid Date		
Actuals		Final Hours to be
Term Length (Weeks)	11.00	Claimed
Funded Hrs (Term)		
	2073.50	
Total Rate Per Hour	2073.50 £3.510	
Total Rate Per Hour	2073.50 £3.510	
Sub Total (Hrs x Total Rate)	2073.50 £3.510 £7277.99	Total Due for
Sub Total (Hrs x Total Rate)	2073.50 £3.510 £7277.99	Total Due for claim period
Sub Total (Hrs x Total Rate)	2073.50 £3.510 £7277.99 £7277.99	Total Due for claim period
Total Rate Per Hour Sub Total (Hrs x Total Rate) Term Funding Amount Interim Amount Paid (before Adj)	2073.50 £3.510 £7277.99 £7277.99 £0.00	Total Due for claim period Interim Payment
Total Rate Per Hour Sub Total (Hrs x Total Rate) Term Funding Amount Interim Amount Paid (before Adj)	2073.50 £3.510 £7277.99 £7277.99 £0.00	Total Due for claim period Interim Payment
Total Rate Per Hour Sub Total (Hrs x Total Rate) Term Funding Amount Interim Amount Paid (before Adj) Term Funding Amount Balance Adjustments Paid	2073.50 £3.510 £7277.99 £7277.99 £0.00 £7277.99	Total Due for claim period Interim Payment Balance Due
Total Rate Per Hour Sub Total (Hrs x Total Rate) Term Funding Amount Interim Amount Paid (before Adj) Term Funding Amount Balance Adjustments Paid	2073.50 £3.510 £7277.99 £0.00 £7277.99 £0.00	Total Due for claim period Interim Payment Balance Due
Total Rate Per Hour Sub Total (Hrs x Total Rate) Term Funding Amount Interim Amount Paid (before Adj) Term Funding Amount Balance Adjustments Paid Actual Amount Paid (Inc. Adj)	2073.50 £3.510 £7277.99 £0.00 £7277.99 £0.00 £0.00	Total Due for claim period Interim Payment Balance Due Payment Date
Total Rate Per Hour Sub Total (Hrs x Total Rate) Term Funding Amount Interim Amount Paid (before Adj) Term Funding Amount Balance Adjustments Paid Actual Amount Paid (Inc. Adj) Total Weekly Non-Funded Hours	2073.50 £3.510 £7277.99 £0.00 £7277.99 £0.00 £0.00 £0.00 £0.00 0.00	Total Due for claim period Interim Payment Balance Due Payment Date
Total Rate Per Hour Sub Total (Hrs x Total Rate) Term Funding Amount Interim Amount Paid (before Adj) Term Funding Amount Balance Adjustments Paid Actual Amount Paid (Inc. Adj) Total Weekly Non-Funded Hours Paid	2073.50 £3.510 £7277.99 £0.00 £7277.99 £0.00 £0.00 £0.00 0.00 No	Total Due for claim period Interim Payment Balance Due Payment Date



Provider Portal – Funding Module

Adjustments

To view the supplements paid for 3 and 4 year old funding, Click ADJUSTMENTS



At the END of each claim period, the information will be updated to confirm the supplements that have been paid for the period.

- Deprivation
- Flexibility
- Quality and Sustainability

iew Adjı	stments: 201	4/2015 Summ	er - 3 & 4 Ye	ar Old Fun	iding			
Adjustme	ents - Total: £450	0.00, Paid Date: 21 Child Name	- Aug- 2015 Date of Birth	Number of	Weightings	Rate per	Amount	Reason
Provider	21-Aug-2015			0.00	£0.000	£0.000	£250.00	Flexibility supplement
Provider	18-Aug-2015			0.00	£0.000	£0.000	£200.00	Deprivation supplement 10% area
Not Paid	- Total: £555.55							
Туре	Date Added	Child Name	Date of Birth	Number of Hours	Weightings per Hour	Rate per Hour	Amount	Reason
Provider	18-Aug-2015			0.00	£0.000	£0.000	£555.55	Quality Supplement