

Provider Portal – Funding Module

This guidance contains the following -

- How to access the funding module
- How to set up your funding calendar for the claim period
- How to submit your interim claim
- How to submit your final claim
  - o To check / update a child record
  - o To add a child record
  - To delete a child record
  - Data check before submitting
     ~ How to amend the Total Funded Hours per Claim Period
- Payment Record

Other Help Documents -

- <u>Steps to Success</u>
- Key Points to Remember
- <u>Calendar Closure Dates</u>

#### **IMPORTANT:**

Please ensure your Finance Contact email address held by the Local Authority is current. All communication regarding funding will be via email.





Provider Portal – Funding Module

#### To access the funding module

Once logged in to the online system, click FUNDING

Synergy FIS Provider Portal	Logged in as: <b>bears</b> <u>User Settings</u>   <u>Logout</u>
HOME FORMS COURSES FUNDING STAFF	
Location: HOME	
Welcome to FIS Provider Portal	
Please make a selection from the above menu to proceed	

The first screen you will see is a summary of provider headcount. This is where you can select a claim period that you wish to view / update.

HOME FORMS COURSES FU	NDING STAFF		
Summary Termly Funding Dates Est			
ation: <u>HOME</u> > <u>FUNDING</u> > SUMMAR	RY	Manage Providers	
		_	
rovider Headcount Reco	ords		
	Previous	Page: 1 2 3 11   Next [55 Results]	
	Trevious	Tager I Z D III III I Here [DD Rebailed]	
Summary	Yea	r Term	Funding Type
Summary <u>View</u>	Yea 2014	r Term Summer	Funding Type 3 & 4 Year Old Funding
View	2014	Summer	3 & 4 Year Old Funding
View View	2014 2014	Summer Spring	3 & 4 Year Old Funding 3 & 4 Year Old Funding
View View View	2014 2014 2014	Summer Spring Spring	3 & 4 Year Old Funding 3 & 4 Year Old Funding 2 Year Old Funding
View       View       View       View	2014 2014 2014 2013 2013	Summer Spring Spring Autumn Summer	3 & 4 Year Old Funding 3 & 4 Year Old Funding 2 Year Old Funding 3 & 4 Year Old Funding
View View View View	2014 2014 2014 2013 2013	Summer Spring Spring Autumn	3 & 4 Year Old Funding 3 & 4 Year Old Funding 2 Year Old Funding 3 & 4 Year Old Funding
View View View View	2014 2014 2014 2013 2013	Summer Spring Spring Autumn Summer	3 & 4 Year Old Funding 3 & 4 Year Old Funding 2 Year Old Funding 3 & 4 Year Old Funding
View       View       View       View	2014 2014 2014 2013 2013	Summer Spring Spring Autumn Summer	3 & 4 Year Old Funding 3 & 4 Year Old Funding 2 Year Old Funding 3 & 4 Year Old Funding



Provider Portal – Funding Module

#### Setting up your calendar in readiness for the claim period

To enable the module to calculate the funded hours to be claimed for each child, it is necessary to insert the days which your setting will NOT be open for funded hours.

We have already populated closure dates specific to term time or all year round (ie. weekends, school/public/bank holidays and inset days). Please insert any other dates that your setting will be closed or delete those where funded hours will be offered.

#### To update / amend the calendar click TERMLY FUNDING DATES



### To insert another CLOSURE DATE

1

### Select OPEN for the claim period to be updated

Synergy FIS Provider	Portal	Logged in as: <b>bea</b> <u>User Settings</u>   <u>Logo</u>
HOME FORMS COURSES FUNDING	STAFF	
Summary Termy Funding Dates Estimates Act	tuals Adjustments	
ocation: <u>HOME</u> : <u>FUNDING</u> > TERM DATES	Manag	e Providers
	Use this area to enter any days you are not availates of the funding term. You can enter individual days (using Add Date weekends (using Weekends button).	
	Previous   Page: 1 2 3 11   Next [5	55 Results]
Closure Dates	Year	Term
<u>pen</u>	Year	Term
<u>)pen</u> ) <u>pen</u>	Year 2014	Term Summer
Closure Dates Deen Closure Dates Deen Closure Dates Deen Closure Dates Deen	Year           2014           2014	Term Summer Spring
<u>)pen</u> <u>)pen</u> <u>/lew</u>	Year           2014           2014           2013	Term           Summer           Spring           Autumn
open open iew open	Year           2014           2014           2013           2013	Term       Summer       Autumn       Summer       Spring



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#### Select ADD A DATE

Synergy FIS Provider Portal
HOME FORMS COURSES FUNDING STAFF
Summary Ternely Funding Dates Estimates Actuals Adjustments
Location: HOME > FUNDING > TERM DATES Use this area to enter any days you are not available within the dates of the funding term. You can enter individual days (using Add Date button) or all weekends (using Weekends button).
Submit Closure Dates: 2014 Summer (Term Dates: 01-Apr-2014 to 31-Aug-2014)
Add Date Weekends Submit Date(s)
Add Date Weekends Submit Date(s)

#### The following box will appear -

Select Closure Date		
Date		
Ok	Cancel	

#### Insert the date using the monthly calendar and click ok



To fast track to the birth date, double click

Select relevant year, then month and finally date



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#### Continue to insert all your closure dates until all are listed

😨 Synergy FIS	Provider Portal	Logged in as: <b>bears</b> <u>User Settings</u>   <u>Logout</u>
HOME FORMS COURSE	ES FUNDING STAFF	Please select a provider from the drop down below 🔀 🗌
ocation: <u>HOME</u> > <u>FUNDING</u> >		Manage Providers:
	dates of the funding tern	days (using Add Date button) or all
Submit Closure Date	es: 2014 Summer (Term Dates: 0	1-Apr-2014 to 31-Aug-2014)
Add Date Weekend		Closuro Dato
	Status	Closure Date
elete		Closure Date 05-May-2014 26-May-2014
relete relete	Status Add Pending	05-May-2014
elete elete elete	Ctatus Add Pending Add Pending	05-May-2014 26-May-2014
<u>velete</u> velete velete velete	Ctatus Add Pending Add Pending Add Pending	05-May-2014 26-May-2014 27-May-2014
Delete Delete Delete Delete Delete	Ctatus Add Pending Add Pending Add Pending Add Pending	05-May-2014 26-May-2014 27-May-2014 28-May-2014
Delete Delete Delete Delete Delete Delete	Ctatus Add Pending Add Pending Add Pending Add Pending Add Pending	05-May-2014 26-May-2014 27-May-2014 28-May-2014 29-May-2014 29-May-2014
Add Date Weekend	Chatus       Add Pending       Add Pending	05-May-2014 26-May-2014 27-May-2014 28-May-2014 29-May-2014 30-May-2014

Once all dates have been added, (the dates are listed in order) click the SUBMIT DATE(S) button, a Submission Successful message will appear

Synergy FIS Provider Portal	Logged in as: <b>bears</b> <sup>±</sup> <u>User Settings</u>   <u>Logout</u>
HOME FORMS COURSES FUNDING STAFF Summary Termly Funding Dates Estimates Actuals Adjustments Location: HOME > FUNDING > TERM DATES	Please select a provider from the drop down below
Submission Successful.	

Your open days will automatically update the records held on the system.

The wording will also amend for each record in readiness for any future amendments.

	Status	Closure Date
Request Delete	Unchanged	05-May-2014
Request Delete	Unchanged	26-May-2014
Request Delete	Unchanged	27-May-2014
Request Delete	Unchanged	28-May-2014
Request Delete	Unchanged	29-May-2014
Request Delete	Unchanged	30-May-2014
Request Delete	Unchanged	26-Jun-2014



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#### To delete a date from the list

### Select the date to be deleted by clicking REQUEST DELETE

Logged in as: <b>bears</b> <u>User Settings</u>   <u>Logout</u>
lanage Providers:
ot available within the Date button) or all to 31-Aug-2014)
Closure Date
05-May-2014
26-May-2014
27-May-2014
28-May-2014
29-May-2014
30-May-2014
26-Jun-2014
TRIBAL

#### The following will message will appear

Request Delete
Are you sure you want to request the deletion of closure date: 05-May-2014 ? Delete requests are automatically submitted but can be cancelled.
Yes No

Click YES to delete or NO to cancel request

Once YES is selected the following will appear for the date to be deleted

	Status
Cancel Delete	Delete Pending
	I



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Once all dates have been selected for deletion, click the SUBMIT DATE(S) button

🕒 Synergy FIS Provider	Portal	Logged in as: <b>bears</b> <u>User Settings   Logoul</u>
HOME FORMS COURSES FUNDING	STAFF	Plaase select a provider from the drop down below
Summary Termly Funding Dates Estimates Act	tuals Adjustments	
Location: <u>HOME</u> > <u>FUNDING</u> > TERM DATES	Manage	Providers:
A	dates of the funding term You can enter individual days (using Add Date weekends (using Weekends button).	button) or all
Add Date Weekends Submit Date	e(s)	
Add Date Weekends Submit Date	(5) Status	Closure Date
		Closure Date 05-May-2014
Cancel Delete	Status	
<u>Cancel Delete</u> <u>Request Delete</u>	Status Delete Pending	05-May-2014
<u>Cancel Delete</u> <u>Request Delete</u> <u>Request Delete</u>	Status Delete Pending Unchanged	05-May-2014 26-May-2014
<u>Cancel Delete</u> <u>Request Delete</u> <u>Request Delete</u> <u>Request Delete</u>	Status Delete Pending Unchanged Unchanged	05-May-2014 26-May-2014 27-May-2014
Cancel Delete Request Delete Request Delete Request Delete Request Delete	Status Delete Pending Unchanged Unchanged Unchanged	05-May-2014 26-May-2014 27-May-2014 28-May-2014
Add Date     Weekends     Submit Date       Cancel Delete	Status       Delete Pending       Unchanged       Unchanged       Unchanged       Unchanged       Unchanged       Unchanged       Unchanged	05-May-2014 26-May-2014 27-May-2014 28-May-2014 29-May-2014

### A Submission Successful message will appear

ς.

Synergy FIS Provider Portal	Logged in as: <b>bears</b> <u>User Settings</u>   <u>Logout</u>
HOME FORMS COURSES FUNDING STAFF Summary Termly Funding Dates Estimates Actua's Adjustments Location: HOME > FUNDING > TERM DATES	Please select a provider from the drop down below
Submission Successful.	

Check the dates listed are as expected



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??	PROBLEM: YES was selected PRIOR to clicking SUBMIT DATE(S)  Request Delete  Are you sure you want to request the deletion of closure date: 05-May-2014? Delete requests are automatically submitted but can be cancelled. Yes No  Steps required to resolve problem -  On the date record click CANCEL DELETE to reverse deletion request
	Cancel Delete Ca
	<ul> <li>Select YES</li> <li>Cancel Delete</li> <li>Are you sure you want to cancel the deletion of closure date: 05-May-2014 ?</li> <li>Yes No</li> <li>Check the record has updated</li> </ul>
	Status       Request Delete     Unchanged
$\square$	PROBLEM: YES was selected and the amendment(s) submitted
??	Request Delete         Are you sure you want to request the deletion of closure date: 05-May-2014 ?         Delete requests are automatically submitted but can be cancelled.         Yes       No
	Steps required to resolve problem -
	<ul> <li>Resubmit date by clicking ADD DATE (Refer to page 4 and 5 for guidance)</li> </ul>





Provider Portal – Funding Module

#### **Completing your interim claim (Estimate)**

The interim claim is an estimate of the total number of funded hours which will be claimed during the claim period.

The Early Years Finance team will email your finance contact when it is necessary to submit your interim claim.

To submit your interim click ESTIMATES



Location: HOME > FUNDING > SUMMARY

Select OPEN for the claim period which the Interim is to be submitted

cation: <u>HO/IE</u> > <u>FUNDING</u> > ESTIMATE	<mark>ates</mark> Actuals Adjustments S	Manage Providers	
Provider Headcount Recor	ds		
1	Desiring 1 Desire 1 D		
	Previous   Page: I 2	2 <u>3</u> <u>11</u>   <u>Next</u> [55 Results]	
Estimates	Year	Term	Funding Type
pen	2014	Summer	3 & 4 Year Old Funding
<u>pen</u>	2014	Spring	3 & 4 Year Old Funding
i <u>pen</u>	2014	Spring	2 Year Old Funding
<u>iew</u>	2013	Autumn	3 & 4 Year Old Funding
pen	2013	Summer	3 & 4 Year Old Funding

**PROBLEM:** The claim period that I want to update has VIEW listed?

Estimates	
<u>Open</u>	2014
<u>Open</u>	2014
<u>Open</u>	2014
View	2013
Open	2013

This means the claim period has been "locked". It is only possible to view the data.

VIEW will be displayed when the Local Authority is finalising a payment or the claim period has closed.



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Insert the total number of funded hours that your setting expects to claim on behalf of parent/carers (rounded to nearest 0.5)

Synergy FIS Provider Portal	Logged in as: <b>bears</b> <u>User Settinas</u>   <u>Logout</u>
HOME FORMS COURSES FUNDING STAF	Disease select a manifest from the data down below
Summary Termly Funding Dates Estimates Actuals Actuals Actuals	Please select a provider from the drop down below 🛛
Location: <u>HOME</u> > <u>FUNDING</u> > ESTIMATES	Manage Providers:
Submit Estimate: 2014 Summer - 3 & 4 Vear Old Funding	
Estimate Number of Funded Hours for this Term 0.00 Please enter a number, then 'Send Claim' Send Claim	
Copyright © 2013, Tribal Education Ltd	Synergy FIS Provider Portal - Part of the Synergy FIS Suite TRIBAL

### Submit your claim by clicking SEND CLAIM

### A Submission Successful message will appear

Synergy FIS Provider Portal	Logged in as: <b>bears</b> <u>User Settings</u>   <u>Logout</u>
HOME FORMS COURSES FUNDING STAFE	Please select a provider from the drop down below 🛛
Location: <u>HOME</u> > <u>FUNDING</u> > ESTIMATES	Manage Providers:
Submission Successful	

#### PROBLEM: The estimate is incorrect

$\left( \begin{array}{c} 2 \\ 2 \end{array} \right)$		
	Estimates	
	<u>Open</u>	2014
	<u>Open</u>	2014
2	<u>Open</u>	2014
	View	2013
	Open	2013

It is possible to amend the submitted estimate to rectify a mistyped figure or increase/decrease hours until VIEW is displayed.

VIEW will be displayed when the Local Authority is finalising the payment or the claim period has closed.



Provider Portal – Funding Module

### Completing your final claim (Actuals)

From the **first day of each claim period**, the Actuals data can be updated and submitted to the Local Authority in readiness for the headcount date. The Actuals claim is a list of all children your setting wishes to claim funding for. The data required to submit the claim is collected from the mandatory parent/carer claim forms your setting has issued and received back from parent/carers who have indicated the hours to be claimed, together with the child's data.

The Early Years Finance team will email your finance contact when it is necessary to submit your final claim and the timescale for this to be completed.

### To submit your final claim

Click ACTUALS

1



Location: HOME > FUNDING > SUMMARY

### Select OPEN for the claim period which the Final is to be submitted / updated

mmary Termly Funding Dates Est	NDING STAFF	Please sel	ect a provider from the drop down below 🗙
ion: <u>HOMF</u> > <u>FUNDING</u> > ACTUAL	LS	Manage Providers	
ovide <sup>®</sup> Headcount Rec	ords		
1			
•		1 <u>2 3</u> <u>12</u>   <u>Next</u> [57 Results]	
	Year	Term	Funding Type
Actuals	0.0044		
<u>Dpen</u>	Summer 2014	Summer	3 & 4 Year Old Funding
<u>Dpen</u> D <u>pen</u>	2014	Summer	3 & 4 Year Old Funding
<u>Dpen</u> <u>Dpen</u> <u>Dpen</u>	2014 2014	Summer Summer	3 & 4 Year Old Funding 2 Year Old Funding
Open Open Open Open	2014 2014 2014 2014	Summer Summer Spring	3 & 4 Year Old Funding 2 Year Old Funding 3 & 4 Year Old Funding
<u>Open</u> <u>Open</u> <u>Open</u>	2014 2014 2014 2014 2014	Summer Summer	3 & 4 Year Old Funding 2 Year Old Funding



Provider Portal – Funding Module

	PROBLEM: The c	laim pe	eriod that I want to update has VIEW listed?
$\left(\begin{array}{c} 2 \end{array}\right)$			This means the claim period has been
	Estimates		"locked". It is only possible to view the data.
	<u>Open</u>	2014	
	<u>Open</u>	2014	
No contraction of the second s	<u>Open</u>	2014	VIEW will be displayed when the Local
	View	2013	
	Open	2013	Authority is finalising a payment or the claim
			period has closed.

Once OPEN is selected the following screen will be displayed.

(B) Sy	/ner	gy FIS Prov	ider Portal			Logged in as: <b>bears</b> <u>User Settings</u>   <u>Logout</u>
		COURSES FUN	DING STAFF	nts	Please select a p	rovider from the drop down below 🔀
Location: <u>F</u>	<u> +0ME</u> > <u>F</u>	UNDING > ACTUALS			Manage Providers	
Submi	t Actu	al: Summer 20	14 Summer - 3	& 4 Year Old Fu	nding	
Show		ed Offer Validation Send Claim	Calculation			
Delete	e da	Status	Child Name	Date of Birth	Funded Hours for Term	Non-Funded Hours for Term
Delete Add Cł	nild	Add Pending Send Claim	Brown, Charlie	01-Dec-2010	186.00	0.00
Copyright	© 2013,	Tribal Education Ltd			Synergy FIS Provider Porta	al - Part of the Synergy FIS Suite TRIBAL



Children will be "rolled forward" automatically from the previous claim period if they remain eligible and will be listed, as shown above.

The hours must be re-calculated by either "ticking" the stretched hour box or adding the funded hours per week and weeks attending in term.

It is recommended that the details of the children already listed are checked and amended first, before adding new children.



Provider Portal – Funding Module

#### To CHECK / UPDATE a child record

Select the child to be checked/ updated by clicking EDIT

Sy	ner	gy FIS Prov	vider Portal			Logged in as: <b>bear</b> : <u>User Settings</u>   <u>Logou</u>
Summary	/ Termly	COURSES FUN Funding Dates Estin	nates Actuals Adjustme	nts		provider from the drop down below 🛛
					Manage Providers	
Submit	: Actua	al: Summer 20	014 Summer - 3	& 4 Year Old Fu	Inding	
Show S Add Ch		ed Offer Validation Send Claim	n Calculation			
		Status	Child Name	Date of Birth	Funded Hours for Term	Non-Funded Hours for Term
<u>Delete</u>	<u>Edit</u>	Add Pending	Brown, Charlie	01-Dec-2010	186.00	0.00
Add Ch	ild	Send Claim				
opyright (	© 2013,	Tribal Education Ltd			Synergy FIS Provider Por	rtal - Part of the Synergy FIS Suite

Each child record has four tabs for you to check/update.



### Click on the first - CHILD DETAILS

me: Charlie Brown DOB: 01	-Dec-2016			
Child Details				
Forename*	Charlie	Address Line 1*	The Library	
Middle Name		Address Line 2	Proiry Lane	
Surname*	Brown	Address Line 3		
DOB*	01-Dec-2010	Locality	Dereham	
Proof of DOB		Town	Dereham	
Gender*	Male Female	County	Norfolk	
Preferred Surname		Postcode*	PE38 9JS	
Ethnicity	Information Not Obtained			
SEN COP Stage	<unknown></unknown>			

Check the details and amend where necessary by clicking in the field and overtyping.



Provider Portal –	Funding	Module
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### Click on the second tab which displays FUNDING DETAILS

Charlie Brown DOB: 01-Dec-				
unding Details		Stretched Attendance		
resent during Census		Stretched Offer		
erm Start Date*	01-Apr-2014	Monday	3.00	
erm End Date*	31-Aug-2014	Tuesday	3.00	
ttends Two Days or More		 Wednesday	3.00	
Veeks Attended in Term*	0.00	Thursday	0.00	
unded Hours Per Week*	9.00	Friday	0.00	
ion-Funded Hours Per Week*	0.00	Saturday	0.00	
		Sunday	0.00	

Check the details and amend where necessary by clicking in the field and overtyping.

### Click on the third tab which displays PARENT / CARER DETAILS

Parent / Carer Detail	5		
Details are optional but	if entered then all fields must be	filled in.	
Forename			
Surname			
DOB			
NI or NASS N	umber		

This tab collects the information required for the Local Authority to complete an eligible check for Early Years Pupil Premium where the family perhaps meets the economic criteria.

This data is initially collected via the 3 and 4 year old parent/carer claim form.

For those children meeting the following criteria -

- they are currently being looked after by a local authority in England or Wales
- they have left care in England or Wales through:
  - $\circ$  an adoption
  - o a special guardianship order
  - o a child arrangement order

These details should be noted on the FOURTH tab



Provider Portal – Funding Module

#### The final tab - NOTES

Child Patrile Condina Patrile Provet / Course Patrile Nation	
Child Details Funding Details Parent / Carer Details Notes	
	Notes History
Add a new note:	No Historical Notes

This tab enables the provider to notify the Finance team about the funding calculation for the child and other specific details.

It is ONLY mandatory to use this field to provide the following information -

- 2 year old eligibility NCC reference number
- EYPP criteria
- 2<sup>nd</sup> parent/carer details for an EYPP check

Where possible, please use the following format

2 year NCC number	EYPP Criteria	2 <sup>nd</sup> EYPP check
FIS14-9999	EYPP – LAC	EYPP SR1234568P 01/12/70 RUSHBROOK

#### Other examples of Notes -

Add a new note:	Add a new note:	Add a new note:
Increased hours from 9 to 15 hrs from 02/11/15	Funding shared 150 claimed as agreed on signed claim form 50 to be claimed by childminder (A Smith)	Pattern of funding alters fortnightly 1wk – 12hrs (6hrs M&T) 2wk – 15hrs (6hrs M&T & 3hrs F)



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Once all the details have been checked and amended click SAVE

If no changes are required click CANCEL







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#### To ADD a child record

1

#### Select ADD CHILD

Synergy	FIS Provi	der Portal			Logged in as: <b>bears</b> <u>User Settinas   Loaout</u>
HOME FORMS CO	URSES FUND	ING STAFF			
Summary Term / Fund	ding Dates Estima	tes Actuals Adjustment	s	Please select a p	rovider from the drop down below 🗙
Location: <u>HOME</u> = <u>FUND</u>	ING > ACTUALS			Manage Providers	
Submit Actual: 9	Summer 201	L4 Summer - 3 8	4 Year Old Fu	nding	
Show Stretched O	ffer Validation	Calculation			
Add Child Se	nd Claim				
	Status	Child Name	Date of Birth	Funded Hours for Term	Non-Funded Hours for Term
Delete Edit Ad	ld Pending	Brown, Charlie	01-Dec-2010	186.00	0.00
	-	-			

### A new record will open - CHILD DETAILS

Using the parent / carer claim form insert the child's details into the record

Please ensure all mandatory fields (marked with a \*) are completed, together with the following

- Middle Name
- Preferred Surname
- Ethnicity
- Full Address



Provider Portal – Funding Module

Synergy FIS Provider	r Portal		Logged in as: <b>bears</b> <u>User Settings</u>   <u>Logout</u>
HOME FORMS COURSES FUNDING Summary Termly Funding Dates Estimates / Location: <u>HOME</u> > <u>FUNDING</u> > CHILD DETAILS			Please select a provider from the drop down below
Child Details Funding Details Child Details			
Forename* Middle Name Surname* DOB* Proof of DOB Gender* Preferred Surname Ethnicity SEN COP Stage	Kermit Frog 01-Apr-2009 Male Female Information Not Obtained <ul> <li>Information Not Obtained</li> <li>Information Not Obtained</li> </ul>	Address Line 1* Address Line 2 Address Line 3 Locality Town County Postcode*	The Lane
Save Cancel *denotes	mandatory fields		
Copyright © 2013, Tribal Education Ltd		Synerg	gy FIS Provider Portal - Part of the Synergy FIS Suite



### POINTS TO NOTE:

- The format for the Date of Birth (DOB\*) is ddmmmyyyy eg. 01APR2010 (refer to page 4 for date entry)
- Ethnicity unless known please select INFORMATION NOT OBTAINED
- The full address is required to prevent queries when the claim is submitted
- Do not select SAVE yet

Once all the required fields are complete, select Funding Details

Synergy FIS Provider Portal	Logged in as: <b>bears</b> <u>User Settinas</u>   <u>Loqout</u>
HOME FORMS COURSES FUNDING STAFF	Please select a provider from the drop down below
Summary Termly Funding Dates Estimates Actuals Adjustments	
Location: <u>HOME</u> > <u>FUNDING</u> > CHILD DETAILS	Manage Providers:
Child Details Funding Details	



Provider Portal – Funding Module

### Insert number of Non-Funded Hours Per Week

1

Synergy FIS Provider Portal	Please select a provider from the drop down below 🗙 —
ation: <u>HOME</u> > <u>FUNDING</u> > CHILD DETAILS ild Details Funding Details	Manage Providers
Funding Details	Stretched Attendance
Present during Census	Stretched Offer
Term Start Date* 01-Apr-014	Monday
Term End Date* 31-Aug-2014	Tuesday 0.00
Attends Two Days or More	Wednesday 0.00
Weeks Attended in Term*	Thursday 0.00
Funded Hours Per Week*	Friday 0.00
Non-Funded Hours Per Werk*	Saturday 0.00
	Sunday 0.00
Save Critcel *denotes mandatory fields	
	Progray ETS Provider Portal - Part of the Supercy ETS Suite TRABAL
yright /2 2013, Tribal Education Ltd	S/nergy FIS Provider Portal - Part of the Synergy FIS Suite
ick Attends Two Days or Mo	re if applicable

and insert the number of hours to be funded each day

ME FORMS COURSES FUNDI	es Actuals Adjustments	Please se	lect a provider from the drop down below
tion: <u>HOME</u> > <u>FUNDING</u> > CHILD DETA	ILS	Manage Providers	L
d Details Funding Details			
Funding Details		Stretched Attendance	
Present during Census		Stretched Offer	
Term Start Date*	01-Apr-2014	Monday	3
Term End Date*	31-Aug-2014	Tuesday	3
Attends Two Days or More		Wednesday	3
Weeks Attended in Term*		Thursday	0.00
Funded Hours Per Week*		Friday	0.00
Non-Funded Hours Per Week*	4	Saturday	0.00
		Sunday	0.00



Provider Portal – Funding Module



### POINTS TO NOTE:

- Term Start Date Amend to the date funding will be claimed from
- Term End Date Amend to the last date of attendance in the claim period (This should include any notice period where applicable)
- If Stretched Offer is ticked, it is not necessary to insert
   Weeks Attended in Term \*
  - ~ Funded Hours Per Week \*
- Hours per day and Funded Hours Per Week will be validated. If these do not meet the criteria an error message will appear
- If the claim period is SPRING, please tick Present During Census
- Non-funded Hours refer to any hours over and above the funded hours and must be inserted
- It is not possible to exceed the maximum number of Weeks Attended in Term
- Records will appear in alphabetical order as new children are added to your claim

### Click on the third tab which displays PARENT / CARER DETAILS

Parent / Carer Details		
Details are optional but if e	ntered then all fields must be filled in.	
Forename		
Surname		
DOB		
NI or NASS Numb	er	

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Provider Portal – Funding Module

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- they have left care in England or Wales through:
  - o an adoption
  - o a special guardianship order
  - a child arrangement order

These details should be noted on the FOURTH tab

The final tab - NOTES

Child Details Funding Details Parent / Carer Deals Notes	
	Notes History
Add a new note:	No Historical Notes

This tab enables the provider to notify the Finance team about the funding calculation for the child and other specific details.

It is ONLY mandatory to use this field to provide the following information -

- 2 year old eligibility NCC reference number
- EYPP criteria
- 2<sup>nd</sup> parent/carer details for an EYPP check



Provider Portal – Funding Module

Where possible, please use the following format

2 year NCC number	EYPP Criteria	2 <sup>nd</sup> EYPP check
FIS14-9999	EYPP – LAC	EYPP SR1234568P 01/12/70 RUSHBROOK

### Other examples of Notes -

Add a new note:	Add a new note:	Add a new note:
Increased hours from 9 to 15 hrs from 02/11/15	Funding shared 150 claimed as agreed on signed claim form 50 to be claimed by childminder (A Smith)	Pattern of funding alters fortnightly 1wk – 12hrs (6hrs M&T) 2wk – 15hrs (6hrs M&T & 3hrs F)

Once the NEW child record is complete, check the details and then click SAVE



(??)	PROBLEM: This error message has appeared
	Save Record Failed Due To The Errors Listed Below
	This message indicates that there is a problem with the details inserted for the child. These errors will be displayed at the bottom of the screen. eg. The following errors need to be fixed before the record can be saved: DOB: The DOB entered is outside the range eligible to receive funding (Child Details Tab)
	It is necessary to correct the details before the record can be saved.



Provider Portal – Funding Module

If the details inserted are correct the following screen will appear

	yner	gy FIS Prov	vider Portal			Logged in as: <b>bea</b> r <u>User Settings</u>   <u>Logo</u>
HOME	FORMS	COURSES FUN	NDING STAFF		Diease select a	provider from the drop down below 🙀 –
Summar	ry Termly	Funding Dates Esti	mates Actuals Adjustme	ents	Ficuse select u	provider from the grop down below X
ocation: <u>I</u>	HOME > F	UNDING > ACTUAL	s		Manage Providers	~
ubmit	t Actu	al: Summer 2	014 Summer - 3	& 4 Year Old Fi	Inding	
Show	Stretch	ed Offer Validatio	on Calculation			
Add Ct	hild	Send Claim				
Add Cf	hild		Child Name	Date of Birth	Funded Hours for Term	Non-Funded Hours for Term
		Status	Child Name Brown, Charlie	Date of Birth	Funded Hours for Term	Non-Funded Hours for Term
Add Cf <u>eelete</u> eelete	hild Edit Edit		Child Name Brown, Charlie Doo, Scooby			
elete	Edit	Status Add Pending	Brown, Charlie	01-Dec-2009	186.00	0.00
elete elete	Edit Edit	Status Add Pending Add Pending	Brown, Charlie Doo, Scooby	01-Dec-2009 12-Nov-2010	186.00 225.00	0.00 0.00
elete elete elete	Edit Edit Edit	Status Add Pending Add Pending Add Pending	Brown, Charlie Doo, Scooby	01-Dec-2009 12-Nov-2010	186.00 225.00	0.00 0.00
elete elete	Edit Edit Edit	Status Add Pending Add Pending	Brown, Charlie Doo, Scooby	01-Dec-2009 12-Nov-2010	186.00 225.00	0.00 0.00
elete elete elete	Edit Edit Edit	Status Add Pending Add Pending Add Pending	Brown, Charlie Doo, Scooby	01-Dec-2009 12-Nov-2010	186.00 225.00	0.00 0.00
elete elete elete	Edit Edit Edit	Status Add Pending Add Pending Add Pending	Brown, Charlie Doo, Scooby	01-Dec-2009 12-Nov-2010	186.00 225.00	0.00 0.00
elete elete elete	Edit Edit Edit	Status Add Pending Add Pending Add Pending	Brown, Charlie Doo, Scooby	01-Dec-2009 12-Nov-2010	186.00 225.00	0.00 0.00
<u>elete</u> <u>elete</u> elete Add Cł	hild	Status Add Pending Add Pending Add Pending	Brown, Charlie Doo, Scooby Frog, Kermit	01-Dec-2009 12-Nov-2010	186.00 225.00 186.00	0.00 0.00



Provider Portal – Funding Module

#### To DELETE a child record

Select record to be deleted (if the child's record has already been submitted the Status will be worded Request Delete)

🕒 Sy	ner	gy FIS Prov	/ider Portal			Logged in as: <b>bea</b> i <u>User Settings</u>   <u>Logo</u> i
HOME I	FORMS	COURSES FUN	ING STAFF			
			mates Actuals Adjustme	nts	Please select a	provider from the drop down below 🗙 –
		UNDING > ACTUALS	· · · ·		Manage Providers	
ubmit	t Actu	al: Summer 2	014 Summer - 3	& 4 Year Old Fu	inding	
Show	Stretch	er Offer Validatio	n Calculation			
Show : Add Ch		er Offer Validatio Send Claim Status	n Calculation	Date of Birth	Funded Hours for Term	Non-Funded Hours for Term
Add Ch		Send Claim		Date of Birth 01-Dec-2009	Funded Hours for Term	Non-Funded Hours for Term
Add Ch elete	nild	Send Claim Status	Child Name			
	nild <u>Edit</u>	Send Claim Status Add Pending	Child Name Brown, Charlie	01-Dec-2009	186.00	0.00
Add Ch elete elete elete	hild Edit Edit Edit	Send Claim Status Add Pending Add Pending Add Pending	Child Name Brown, Charlie Doo, Scooby	01-Dec-2009 12-Nov-2010	186.00 225.00	0.00
Add Ch elete elete	hild Edit Edit Edit	Send Claim           Status           Add Pending           Add Pending	Child Name Brown, Charlie Doo, Scooby	01-Dec-2009 12-Nov-2010	186.00 225.00	0.00

#### The following message will appear



The record will be completely removed if the claim is yet to be submitted. If the record had already been submitted the status will change to REQUEST DELETE



Provider Portal – Funding Module

#### Data Check BEFORE submitting Final Claim

Before submitting the claim, it is necessary to check each child record, to ensure the total number of funded hours calculated matches the Parent/Carer claim form.

Synergy FIS Provider Portal							
HOME FORMS COURSES FUNDING STAFF							
Summary	Termly	Funding Dates Estim	ates Actuals Adjustme	nts	Please select a provider from the drop down below 🛛		
Location: HOME > FUNDING > ACTUALS  Manage Providers							
Submit	Actua	al: Summer 20	14 Summer - 3	& 4 Year Old Fu	nding		
	Show Stretched Offer Validation Calculation Add Child Send Claim						
		Status	Child Name	Date of Birth	Funded Hours for Term	Non-Funded Hours for Term	
<b>Delete</b>	<u>Edit</u>	Add Pending	Brown, Charlie	01-Dec-2009	186.00	0.00	
<b>Delete</b>	<u>Edit</u>	Add Pending	Doo, Scooby	12-Nov-2010	225.00	0.00	
Add Chi	ld	Send Claim					

The Local Authority will recommend a number of funded hours available each claim period. This will ensure there are sufficient funded hours accessible over a 12 month period. Parent/carers must claim their child's Early Education entitlement over three claim period; it is not possible to condense the maximum entitlement (570 hours) into less than 38 weeks.

If the hours significantly exceed the recommended available for the claim period, the Early Years Finance team will amend the claim as there will be insufficient hours available for future funding periods.

Where funding is not paid by the Local Authority it is acceptable for the provider to charge for these unfunded hours at the hourly rate for the session/hours attended.

Parent/Carers must be advised where the total funding claim may exceed the maximum available (570 hours).

The Local Authority will check the total number of funded hours claimed for every child and adjust any claim that exceeds 570 hours.



Provider Portal – Funding Module

### To amend the Funded Hours for Term



Untick Stretched Offer and Amend Weeks Attended in Term field with calculation

### Once amended click SAVE

Child Details Funding Details	
Funding Details	
Present during Census	
Term Start Date*	01-Apr-2014
Term End Date*	31-Aug-2014
Attends Two Days or More	V
Weeks Attended in Term*	12.6
Funded Hours Per Week*	15.00
Non-Funded Hours Per Week*	0.00
Save Cancel <sup>*</sup> denot	es mandatory fields



Provider Portal – Funding Module

#### The total hours will be amended Add Child Send Claim Add Pending Brown, Charlie 01-Dec-2009 186.00 0.00 Delete Edit <u>Delete</u> Edit Add Pending Doo, Scooby 12-Nov-2010 189.00 0.00



Once all the children's hours have been checked to ensure that the hours match the parent/carer claim form, the claim is ready for submission

**Click SEND CLAIM** 

Add Child Send Claim							
		Status	Child Name	Date of Birth	Funded Hours for Term	Non-Funded Hours for Term	
<u>Delete</u>	<u>Edit</u>	Add Pending	Brown, Charlie	01-Dec-2009	186.00	0.00	
<u>Delete</u>	Edit	Add Pending	Doo, Scooby	12-Nov-2010	189.00	0.00	

Once submitted, the following Submission Successful message will appear

Synergy FIS Provider Portal	Logged in as: <b>bears</b> <u>User Settings</u>   <u>Logout</u>
HOME FORMS COURSES FUNDING STAFF Summary Termly Funding Dates Estimates Actuals Adjustments	Please select a provider from the drop down below 🗙
Location: <u>HOME</u> > <u>FUNDING</u> > ACTUALS	Manage Providers
Submission Successful	



### POINTS TO NOTE:

- It is possible to update or amend your claim until VIEW appears for the claim period
- Additional children can be added to your claim throughtout the claim period
- Outstanding submissions will be highlighted by



Status Field –
 EDIT: Record is available for update / check
 EDIT PENDING: Details have been submitted but not yet
 approved
 DELETE: Record can be deleted
 REQUEST DELETE: Details have been submitted for deletion



Provider Portal – Funding Module

1

#### What does this mean?

(🔁 Sy	Synergy FIS Provider Portal									
HOME FORMS COURSES FUNDING STAFF										
Summary	Summary Termly Funding Pates Estimates Actuals Adjustments									
Location: <u>H</u>	IOME > <u>FUNDING</u> > ACTUALS			Manage Providers						
Submit	Submit Actual: Summer 2014 Summer - 3 & 4 Year Old Funding									
▷ Show : AutCh	Stretched Offer Validation									
	Status	Child Name	Date of Birth	Funded Hours for Term	Non-Funded Hours for Term					
Delete Add Ch	Eth Add Pending	Brown, Charlie	01-Dec-2010	186.00	0.00					
Copyright (	© 2013, Tribal Education Ltd			Synergy FIS Provider Port	tal - Part of the Synergy FIS Suite TRIBAL					

### Clicking the arrow will display -

Synergy FIS Provider Portal	
HOME FORMS COURSES FUNDING STAFF	
Summary Termly Funding Dates Estimates Actuals Adjustments	
Location: <u>HOME</u> > <u>FUNDING</u> > ACTUALS	М
Submit Actual: Summer 2014 Summer - 3 & 4 Ye	ear Old Funding
Show Stretched Offer Validation Calculation	Maximum Yearly
	Hours
	189.00
Days in Year Closure Days In Operational (per termidates) Year Days Per Week	Weeks Open In Year
( 153 - 48 ) / 5 =	21.00
Maximum Weekly Hours	9.00

Click the arrow again to minimise the detail

This is a view only screen

It is the data which the stretched offer will be validated against, and is based on the calendar days entered.

"Stretched Offer" – the pattern of funded hours is fewer per week over more weeks of the claim period

In this example it means a parent/carer wishing to claim the entitlement over school holidays will not be able to claim more than 9 hours per week.

It also displays the maximum number of hours for the claim period.



Provider Portal – Funding Module

#### **Payment Record**

To view the payments relating the funding entitlement click SUMMARY



The following information will be displayed once the claim period to be viewed is selected

Synergy FIS Provider Port	al		Logged in as:   <u>User Settings</u>   <u>L</u>	
mmary Termly Funding Dates Estimates Actuals Adj	ustments	Please select a provider from the	drop down below	
tion: <u>HOME</u> > <u>FUNDING</u> > SUMMARY		Manage Providers		
mmary: 2014 Spring - 3 & 4 Year O	ld Funding			
Estimates		Actuals		
Term Length (Weeks)		Term Length (Weeks)	11.00	
Hours Per Term	2040.50	Funded Hrs (Term)	2073.50	
Total Rate Per Hour	£3.510	Total Rate Per Hour	£3.510	
Term Funding Amount	£7162.16			
Interim %	60.00%	Sub Total (Hrs x Total Rate)	£7277.99	
Interim Amount Due	£4297.30			
Adjustments Paid	£0.00	Term Funding Amount	£7277.99	
Interim Amount Paid (Inc. Adj)	£0.00	Interim Amount Paid (before Adj)	£0.00	
Internit Anount Pala (Inc. Adj)	20.00	Term Funding Amount Balance	£7277.99	
		Adjustments Paid	£0.00	
Paid	No	Actual Amount Paid (Inc. Adj)	£0.00	
Paid Date		Total Weekly Non-Funded Hours	0.00	
		Paid	No	
Return To Headcount Summary		Paid Date		
		l		
			TRIE	



#### POINTS TO NOTE:

- The payment record will NOT display actual data until the submitted funding claim has been verified by the Early Years Finance team
- The funding amounts should be considered as estimates until the Early Years Finance team has processed the payment for the claim period



Provider Portal – Funding Module

Estimates		
Term Length (Meeks)		Final Estimate
Term Length (Weeks) Hours Per Term	2040.50	for Interim Hours
> Total Rate Per Hour	£3.510	
Term Funding Amount	£7162.16	Hourly Rate
Interim %	60.00%	
Interim Amount Due	£4297.30	Payment
Adjustments Paid	£0.00	
		processed by
Interim Amount Paid (Inc. Adj)	£0.00	Local Authority
		Payment Date
Paid	No	
Paid Date		
Actuals		
		Final Hours to be
Term Length (Weeks) Funded Hrs (Term)	11.00 2073.50	Claimed
Total Rate Per Hour	£3.510	
	23.510	
Sub Total (Hrs x Total Rate)	£7277.99	Total Due for
		claim period
Term Funding Amount	£7277.99	
		Interim Payment
Interim Amount Paid (before Adj)	£0.00	
Interim Amount Paid (before Adj)		Palanco Duo
	£0.00 £7277.99 £0.00	Balance Due
Interim Amount Paid (before Adj) Term Funding Amount Balance Adjustments Paid	£7277.99 £0.00	
Interim Amount Paid (before Adj) Term Funding Amount Balance Adjustments Paid Actual Amount Paid (Inc. Adj)	£7277.99 £0.00 £0.00	Balance Due Payment Date
Interim Amount Paid (before Adj) Term Funding Amount Balance Adjustments Paid	£7277.99 £0.00	



Provider Portal – Funding Module

#### Adjustments

To view the supplements paid for 3 and 4 year old funding, Click ADJUSTMENTS



At the END of each claim period, the information will be updated to confirm the supplements that have been paid for the period.

- Deprivation
- Flexibility
- Quality and Sustainability

View Adjustments: 2014/2015 Summer - 3 & 4 Year Old Funding									
Provider	21-Aug-2015			0.00	£0.000	£0.000	£250.00	Flexibility supplement	
Provider	18-Aug-2015			0.00	£0.000	£0.000	£200.00	Deprivation supplementation su	
Not Paid	- Total: £555.55								
Туре	Date Added	Child Name	Date of Birth	Number of Hours	Weightings per Hour	Rate per Hour	Amount	Reason	
Provider	18-Aug-2015			0.00	£0.000	£0.000	£555.55	Quality Supplement	