



Norfolk County Council are thinking about making a new website for children and young people aged between 10-25 years of age.



If this website is made, it will be important to ask children and young people for their ideas and views about:



- the content – what things would you like to see on the website?
- the style – what do you want your website to look like?
- the format - how would you like information to be shown?



This survey will help us get your ideas and views about the website.

## Privacy statement

Norfolk County Council will look after the answers you give us and only use your answers to:

- help us make decisions about the website
- make sure that we have asked enough children and young people for their views
- let others know what children and young people think
- contact you, unless you have said you want to help.

We not pass your contact details on to anyone else unless a law says we must. These laws include:

- Freedom of Information Act 2000
- Data Protection Act 1998
- Environmental Information Regulations 2004.



1. Should we (Norfolk County Council) provide children and young people with a website with information about the things they want to know about?

☐

Yes

☐

No

2. When you look at the internet, do you use...



laptop / desktop?

☐

tablet?

☐

phone?

☐

3. What information do you look on the internet for?



4. Have you ever used the internet to look for information on any of these things?



health services in Norfolk

☐

mental health services in Norfolk

☐

housing support and options

☐

education and learning

☐

careers advice

☐

how to get a job – what you need to know

☐

volunteering opportunities

☐

activities / things to do

☐

money – benefits, funding, where to go for help and advice

☐

the law and your rights

☐

staying safe.

☐

5. Has it been difficult to find information on the internet?

☐

Yes

☐

No

If you answered yes, what information was difficult to find?

6. How do you like to see information on a website?



words

☐


videos

☐


animation

☐


easy read (simple sentences with pictures)

☐


pictures or drawings.

☐


7. Would you like to be asked if  
a website is easy to use


☐

Yes


☐

No

or difficult to use ?



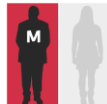
If you answered yes, please tell us your name and contact details, or your parent/carers details if you prefer. If you are under the age of 18 please can you give us your parents/carers contact details.



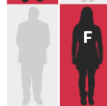
8. Please tell us your postcode, so we can check we have reached people from all over Norfolk.



9. Are you male or female?



male

☐

female

☐

I choose not to say.

☐

10. What is your age? Please only tick one box:



Under 10

☐

10 - 11

☐

12 - 13

☐

14 - 15

☐

16 - 19

☐

20 - 25

☐

Over 25.

☐

11. Do you think you have:



Special Educational needs

☐

A disability

☐

Social, emotional or mental health difficulties

☐

None of the above

☐

I choose not to say.

☐

12. Are you a:



Looked after child (someone who is or has been in care and is under the age of 18)

☐

Care leaver (someone who is or has been in care and is between the ages of 18 and 24)

☐

Young carer (you care for someone in your family or friend who needs extra help)

☐

Young parent

☐

None of the above

☐

I choose not to say.

☐

13. What is your ethnic group? Please only tick one box:



White British

☐

White Irish

☐

White other

☐

Mixed

☐

Asian or Asian British

☐

Black or Black British

☐

Chinese

☐

I choose not to say

☐

Other, please tell us.

14. During the week (Monday to Friday) are you:



at school?

☐

at college?

☐

in training?

☐

in work?

☐

I choose not to say

☐

doing something else, please tell us.



Thank you for filling in this survey.  
Please send it back to:

Claire Jones  
Local Offer Manager  
County Hall  
Floor 3 – bay 15/16  
Martineau Lane,  
Norwich  
Norfolk  
NR1 2DH