## Norfolk Steps 'Step On' Training

Step On provides a foundation knowledge in understanding and responding to behaviour within settings. The course explores a therapeutic model for understanding and responding to both pro social and anti social behaviours.

In addition, the course will explore law and guidance relevant to physical intervention within settings and provide advice on the safe and effective use of everyday physical interventions.

This training is primarily aimed at new staff joining services committed to the Norfolk Steps approach.

## **Course Outline**

- To develop shared values
- To promote a therapeutic understanding of behaviour
- To develop skills in communication, diversion and de-escalation strategies
- To develop a consistent approach to everyday physical interventions
- To introduce risk management documentation
- To introduce law and guidance in the area of restrictive physical intervention
- To introduce skills for working with young people
  post incident

Important Information:

Maximum of 24 delegates per training session

For further information please email diane.leamon@educatorsolutions.org.uk



## Phase

Primary, Secondary and Special and outside agencies

Audience All staff

Trainer Steps Tutor

Date 07/02/2017

**Time** 9:00 am – 4:00 pm

## Venue

Norwich Professional Development Centre

**Cost** £165 per delegate

Course Ref STEPS-0217-T002



For more information and to make a booking www.educatorsolutions.org.uk or call 01603 307710