

SLA Online

Annual rolling contract update 2017 – 18

Your school's 2017-18 contracts will be made available to view via the Educator Solutions website ([click here](#)) from 17th February 2017. Once you have logged in to your account you can view products to purchase by navigating the 'Services' tab. On this page you will also be able to download a customised brochure.

Generally, prices for products this year have risen between 1 – 2% due to inflation. Some services are also offering new or revised products which we have highlighted below.

2017 – 18 Revised or new packages

Education Psychology and Specialist support

New product for 2017-18 – Bronze ECO tier allows selection of between 20 to 38 days of support. This includes annual subscription with consultancy support package features, alongside all benefits associated with ECO packages.

Educational Visits

New for 2017-18 – Educational visits support and training package annual contract.

Engage Educational Services

New annual subscriptions for 2017-18 of Bronze, Silver and Gold, as well as the opportunity to purchase ad hoc Spot purchases.

ICT

Due to new partnership arrangements, ICT Services have now transferred all their packages and services under one provider, 'ICT Services for Education'. There are also changes to all Protech offers, which are now listed as Basic and Enhanced (FST) Support. In addition, there are further options available, including an ICT Three Year Support Package and additional 'bolt on' services.

Please review revised offers as no automatic roll forward will be applied.

Norse Catering

New three year offer is available

The Contract Process

Placing items in the basket: Please note that annual rolling packages purchased for 2016-17 will have the equivalent 2017-18 offer shown on the 'Quick Buy Form' with a circled letter 'S' (suggested purchase) beside them and pre-ticked for your convenience. To remove all these ticks on the form, please un-tick the 'Show Suggested Items' box located at the top right on the screen.

Cancelling an annual rolling contract: If you wish to cancel an annual rolling contract, please email details of the contracts you wish to cancel to s4s@norfolk.gov.uk and we will action this on your behalf. Please ensure that you notify us in writing or email of any cancellation by **Friday 31st March 2017**.

Please note that unticking any suggested items, will **not** cancel the contract.

Important: please ensure that all purchases and amendments are completed before 31st March as your contract will roll forward on **28th April 2017**. A school may not be able to withdraw after a contract has rolled forward.

Please be aware that annual contracts or offers (as listed in Revised or new Packages) which have been changed from the previous year, will **not** be automatically rolled forward. You will need to review the new offer and place in your basket if you wish to purchase.

If you require any further information or advice please contact the Contracts Team on s4s@norfolk.gov.uk

Alison Neale

Business Services Manager