

## **Managing critical incidents, trauma and bereavement in your school community**

### *CRITICAL INCIDENT SUPPORT TEAM EDUCATIONAL PSYCHOLOGY AND SPECIALIST SUPPORT*

**This half-day training event is designed for all Norfolk Headteachers and senior managers.** It is free to all Local Authority Schools and those academies and independent schools, which subscribe to the Critical Incident Service.

A critical incident may be defined as:

**"An event or events, usually sudden, which involve the experience of significant personal distress to a level which potentially overwhelms normal responses, procedures, and coping strategies and which is likely to have emotional and organisational consequences."**

The training will mainly focus on incidents like deaths, serious accidents, etc. We will also cover traumatic incidents and bereavement.

Over the course of the past year we offered support and advice to 78 schools and settings in Norfolk. Incidents included death (pupil, parent, staff), terminal illness, fatal accidents and suicide, as well as staff being in court for offences against children. We would like to offer you training in managing Critical Incidents, including guidance on how to offer appropriate support, considering short term and long term issues, managing bereavement, as well the importance of leadership in such an incident. We will also advise you about the support available from the Local Authority.

**2<sup>nd</sup> March 2017      Great House Training  
Centre, Old Catton, Norwich  
9.30-12.30, followed by buffet lunch**

**2 hour update training for Headteachers  
who have previously attended CI Training:**

**2<sup>nd</sup> March 2017      Great House Training  
Centre, Old Catton, Norwich  
13.30 - 15.30**

### **Aims of the Training Event**

- To feel confident about managing critical incidents, trauma and bereavement in your school
- To be aware of short term and long term issues in a Critical Incident
- To gain knowledge about support available for your school community



Please book this training through the Services for Schools website, <http://s4s.norfolk.gov.uk/>, reference CIN-1116-T002 (a.m) or CIN-1116-T003 Update Training (p.m.). It is free to all LA Schools and those schools/academies, which are subscribing to the CI Service.

For last minute bookings, or any queries, please contact the Critical Incident Lead Officer - [bianca.finger-berry@norfolk.gov.uk](mailto:bianca.finger-berry@norfolk.gov.uk) or 01263 739064.