

:

20 February 2017

Cambridgeshire Community Services NHS Trust
Unit 3, Meadow Lane
St Ives
Cambridgeshire
CB27 4LG

Dear Colleague

Important information: temporary telephone number for users of the Norfolk School Nursing Single Point of Referral

We are experiencing severe disruption to the existing telephone number for the School Nursing Single Point of Referral (01362 654916). In order to minimise the risk of our service users being unable to contact us we have introduced a temporary number **01362 655224**.

01362 655224 should be used with immediate effect and will be in use **until the opening of our Just One Number single** point of access for the Norfolk Healthy Child Programme.

Just One Number will Go Live on the 20th March 2017 and the number for this is 0300 300 0123. You will already have received electronic communications promoting the launch of Just One Number, and printed copies of posters will be sent out via the post this week.

You can still contact the Norfolk School Nursing single point of referral by email CCS.TR.SchoolNursing@nhs.net.

We apologise if you have experienced any difficulties in contacting our School Nursing Single Point of Referral and please contact helen.smith153@nhs.net if you wish to discuss this further.

Yours sincerely



Sian Larrington
Head of Service
Norfolk Children and Young People's Health Services