



Norfolk Families' Newsletter

Local and national news and updates from Norfolk Family Information Service on childcare, early years education, parenting and more. For parents & carers in Norfolk.

Welcome to the first Norfolk Families' Newsletter!

Norfolk Family Information Service (FIS), part of Children's Services at Norfolk County Council, has created this newsletter to keep parents and carers up-to-date with the latest local and national news on childcare, early years education, parenting and family issues.



30 Hours Free Childcare

From 1st September, **working parents** of 3 & 4 year-olds who meet certain criteria, can get 30 hours free childcare per week for 38 weeks of the year.

All families will still be entitled to the existing 15 hours free childcare a week for their 3 & 4 year-olds.

If you currently use a childcare provider, they may offer the 30 hours entitlement in September - **however there is no obligation for them to do so**. Please ask them if you're uncertain.

For further information and to check the eligibility criteria visit www.norfolk.gov.uk/30hours

Apply Now

Parents who wish to get the 30 hours free childcare from September, can apply now at the online Childcare Service <https://childcare-support.tax.service.gov.uk/par/app/applynow>



Norfolk Family Information Service offers guidance, advice and information on childcare to families with children age 0-19 (age 0-25 with additional needs). If families have issues that are affecting their wellbeing, we can signpost them to other support organisations and services such as the SEND Local Offer and Early Help. To find out more visit www.norfolk.gov.uk/fis



If you need advice, information or guidance on any aspect of childcare in Norfolk, contact us Monday - Friday 9am-5pm.
fis@norfolk.gov.uk
0344 800 8020
www.norfolk.gov.uk/fis



NEW Childcare Choices Website

The government is introducing new ways to help parents and carers with childcare costs. They have created a new user-friendly website [Childcare Choices](#) so you can see what financial help you might be entitled to - whether you have toddlers or teens.

Definitely worth a look!



Norfolk Directory

FIS manages the records of over 1,400 Ofsted registered childcare providers in Norfolk in the 'Childcare and Out Of School Activities' category on the online [Norfolk Directory](#).

The Directory not only lists childminders, day nurseries, nursery classes, pre-schools and playschools, it also contains records for holiday playschemes for older children and breakfast and after-school clubs. There is no charge for accessing and using the directory.



Come & Meet Us!

We hold and attend free events around the county throughout the year. Do come and say hello if you want any help or advice regarding childcare in your local area.

Next Event

Wednesday 10th May 10.30am - 1pm. Pre -School Learning Alliance Toddler Roadshow, Norwich Forum

[Find more forthcoming events](#)



TAX FREE CHILDCARE

Tax-free childcare is a new government scheme to enable parents to save on the cost of childcare. For further information and to sign up visit

<https://childcare-support.tax.service.gov.uk/>



CHILDREN'S CENTRES

Did you know there are 53 Children's Centres across Norfolk that provide a wide range of services, including free groups and activities? Find your nearest [Children's Centre](#).



**Families First
Quality Award**

Norfolk Family Information Service was awarded the Families First Quality Award in 2016, in recognition of excellence in providing information, advice and assistance to local families.



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Norfolk Family Information Service

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