

# Norfolk Steps

## 'Step On' Training

Step On provides a foundation knowledge in understanding and responding to behaviour within settings. The course explores a therapeutic model for understanding and responding to both pro social and anti social behaviours.

In addition, the course will explore law and guidance relevant to physical intervention within settings and provide advice on the safe and effective use of everyday physical interventions.

This training is primarily aimed at new staff joining services committed to the Norfolk Steps approach.

### Course Outline

- To develop shared values
- To promote a therapeutic understanding of behaviour
- To develop skills in communication, diversion and de-escalation strategies
- To develop a consistent approach to everyday physical interventions
- To introduce risk management documentation
- To introduce law and guidance in the area of restrictive physical intervention
- To introduce skills for working with young people post incident

Important Information:

Maximum of 24 delegates per training session

**For further information please email**  
[diane.leamon@educatorsolutions.org.uk](mailto:diane.leamon@educatorsolutions.org.uk)

### Phase

Primary, Secondary and Special and outside agencies

### Audience

All staff

### Trainer

Steps Trainer

### Date

13/06/2017

### Time

9:00 am – 4:00 pm

### Venue

Norwich Professional Development Centre

### Cost

£165 per delegate

### Course Ref

STEPS-0617-T002



**For more information and to make a booking**

**[www.educatorsolutions.org.uk](http://www.educatorsolutions.org.uk) or call 01603 307710**