## TNorfolk County Council

## Attendance Service Support Survey (February 2018)

| 1. What type of school do you work in? |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  | Response Percent | Response Total |
| 1 | Prima | ry (LA) |  |  |  |  |  | 50.57\% | 88 |
| 2 | Prima | (Academ |  |  |  |  |  | 24.14\% | 42 |
| 3 | Secon | dary (LA) |  |  |  |  |  | 5.17\% | 9 |
| 4 | Secon | dary (Acad | emy) |  |  |  |  | 17.24\% | 30 |
| 5 | Indep | endent |  | I |  |  |  | 0.57\% | 1 |
| 6 | Specia |  |  | 【 |  |  |  | 1.72\% | 3 |
| 7 | Pupil | Referral Un |  | 1 |  |  |  | 0.57\% | 1 |
| Analysis |  | Mean: | 2.01 | Std. Deviation: | 1.31 | Satisfaction Rate: | 16.76 | answered | 174 |
|  |  | Variance: | 1.72 | Std. Error: | 0.1 |  |  | skipped | 1 |

2. These are the services that we propose to offer. Please rank them $1-5$, according to importance (1 being not important, 5 being most important).

| Item | Total <br> Score ${ }^{\mathbf{1}}$ | Overall <br> Rank |
| :--- | :---: | :---: |
| Subscription service including Attendance tool kit \& advice line | 538 | 1 |
| Termly Networks | 531 | 2 |
| Training | 522 | 3 |
| Attendance Audit | 513 | 4 |
| In school advice and support around attendance strategy and procedure (full day or $1 / 2$ <br> day) | 491 | 5 |
| 1 Score is a weighted calculation. Items ranked first are valued higher than the following ranks, <br> the score is a sum of all weighted rank counts. | answered <br> skipped | $\mathbf{1 7 3}$ |

3. Looking at the list below, please tick those areas in which you feel you require further training/support.

|  |  |  | Response <br> Percent | Response <br> Total |  |
| :--- | :--- | :--- | :--- | :---: | :---: |
| $\mathbf{1}$ | Managing attendance data |  |  | $26.90 \%$ | 46 |
| 2 | Attendance legislation and impact on <br> practice |  |  | $55.56 \%$ | 95 |
| 3 | Statutory responsibilities of schools <br> including link with safeguarding |  |  | $42.69 \%$ | 73 |
| 4 | Legal intervention including fast track <br> process and use of FPN's |  |  | $71.35 \%$ | 122 |
| 5 | Developing robust plans for tackling <br> poor attendance |  | $53.80 \%$ | 92 |  |
| 6 | Preparing evidence for legal intervention |  | $60.23 \%$ | 103 |  |

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3. Looking at the list below, please tick those areas in which you feel you require further training/support.


Please detail any further areas of attendance management and training that you feel is important and not detailed above. (20)

