## YMCA NORFOLK

# **E-Learning Service**

Providing online education tailored to individuals based on their learning needs

### **E-Learning Service**



In its 16 years of operation, the E-Learning Service has provided online education to thousands of students in Norfolk, as well as in Suffolk, Kent, Peterborough and Cambridgeshire.

Lessons are individually set and can be done at any time of the day or week, allowing flexibility where illness or other commitments prevent a fixed schedule, making them more accessible to those with SEMH, ME, ASD and anxiety.

In addition to 3 one-hour lessons each week, students have access to a time-tabled one-hour weekly webinar tutorial in each of their subjects, allowing them to get direct help from the subject teachers.

Referrals can be made at any time in the school year and provision can end at any time with no notice period after an initial 6 weeks.

#### Subjects offered by the E-Learning Service

#### GCSE

The E-learning Service can provide individualised tuition for a wide range GCSE subjects, including: Biology, Business Studies, Chemistry, Economics, English Language, English Literature, Geography, History, Maths, Physics, Science (combined)

We can also provide courses for interest-only in areas such as Art, Photography, Small Animal Care, Motor Vehicle Maintenance Theory and a range of others upon request.

#### **Functional Skills**

The E-learning Service can help students prepare for Entry, Level 1 and 2 qualifications in English, Maths and ICT.

#### Primary

Numeracy, Literacy and Science are available for primary aged students along with Art and most interest subjects.

#### Support included

- All students receive initial training by a qualified teacher with half-termly checks to monitor engagement.
- All computer equipment is provided at no charge when needed.
- Weekly access via webinar for students with their subject teachers.
- Easy access to support, updates and information for schools and other agencies by phone or email.

- Password access to student sites for parents/carers and schools for additional monitoring.
- Liaison with schools regarding curriculum, coursework and other requirements for exam entries.
- Guidance for students needing private exam entries (for example post-16 EHCP candidates).

#### **Case studies**

**'Aaron'** has ASD and did e-learning whilst attending a Special School. As the school offered only Maths and English teaching, the E-Learning Service was asked to provide lessons in Science for him. He achieved an A grade in his GCSE Science exam having studied this subject only with the Service.

**'Kevin'** was referred in year 8 when Diabetes prevented him from attending school full-time. E-Learning was put in place as a 'back-up' for days when he was too ill to travel. Work was set according to the Exam Board and syllabus of the school with topics directed by its staff members.

**'Becky'** suffered from mental health problems for many of her teenage years and was hospitalised for long periods of KS4. As a consequence, she missed out on GCSEs in years 10 and 11 but was awarded exceptional funding so that she could re-sit year 11. She remained on school roll but accessed her lessons from home in order to take GCSE exams in the summer.

**'Barny'** was referred as a primary student when his chronic medical condition prevented him from attending school; this led to increased anxiety for him. E-Learning provided him with on-going education and the reassurance of continued good progress for Barny and his family.

#### **Testimonials**

The level of service and support is outstanding to both student and parent, going above and beyond for the benefit of the student. Teaching quality is excellent and teachers work with the student adapting to the level and method of teaching required. Encouragement and support is always given which in turn builds confidence and belief. Excellent service.

- Mrs S, parent of student receiving E-Learning

E-Learning have provided some of our students with invaluable support. The referral service is quick and easy and Jamie has always been really helpful and quick to respond to any queries. The training team respond quickly to communicate with families and get devices and equipment set up to ensure the student can continue their learning. - Kelly Baker, Attendance Manager, Longsands Academy



## E-LEARNING SERVICE

PART OF YMCA NORFOLK

#### For more information please contact us at: Email: e-learning@ymcanorfolk.org Telephone: 07849 087955



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YMCA enables people to develop their full potential in mind, body and spirit. Inspired by, and faithful to, our Christian values, we create supportive, inclusive and energising communities, where young people can truly belong, contribute and thrive.

SUPPORT & ADVICE

FAMILY WORK