

Communication for All



What is British Sign Language?

A visual language that relies on hand signs, facial expressions and body language, British Sign Language (BSL) is the main officially recognised sign language used in the UK but does not follow the same structure as the English language. BSL interpreters sign from one language to another and vice versa, translating appropriately and simultaneously.

INTRAN commission and support **CLARION** for our British Sign Language services on Appointment (Face to Face or by Video Remote Platforms).



How do I access British Sign Language via the INTRAN Framework?



Contact

- Call or Minicom: 01763 209001
-  office@clarion-uk.com
- SMS: 07801 612240

Advise

- Your Name, Telephone Number and Email Address
- Your ID Code, and the Name of your Organisation ¹
- Language Option (BSL, Braille, Lipspeaking etc.)
- Appointment Date & Time, Expected Duration and Location ²
- Purpose of your Booking and any Specific Requirements ³

Checked

- Booking information will be checked by **CLARION** before:

Confirmed

- Booking will be acknowledged within 24 Hours ⁴
- Confirmation will be issued at least 24 Hours prior to the booking.

1: Hospitals must advise the appropriate Hospital Department or provide a scanned copy of the Appointment Letter.

2: Home Visits must advise Contact Details for the worker on the day – eg. Social Worker.

Video Interpreting: Provide your Meeting Link or request the Interpreters Email for invitation. Costs will be at the same rates as Face to Face, chargeable according to contract terms. For minute-based costs, see our Primary Supplier: **Language Line**

3: Specific Requirements include, for example, the required Interpreter Gender.

4: Acknowledgements will be sent in your preferred format, including by Written Letter if at least 3 Days' Notice is provided.

