

NEWSLETTER 3 - MARCH 2002

## BETTER SERVICES FOR DISABLED CHILDREN AND THEIR FAMILIES LIVING IN NORFOLK

Hello from the Review Team!

The Review carried out by the National Development Team (NDT) is now finished and the final report has been produced.



On the 28<sup>th</sup> & 29<sup>th</sup> January 2002 the Review team held a series of meetings with Parents and Professionals across Norfolk where we went through the report findings and recommendations.

At these meetings parents and professionals said that their priorities for action were:

- A Key Worker for each Disabled Child
- Respite Care (more and better respite care services)
- One Assessment (a single health & social care assessment for Disabled Children)
- Better Information for Parents

To obtain a copy of the Reviews recommendations or an executive summary contact <u>tim.omullane.socs@norfolk.gov.uk</u> Tel 01603 223157. You can see the whole report on the Norfolk County Council website at <u>www.norfolk.gov.uk</u>

We have received a very positive response from parents and professionals about the review. They are now keen for us to go ahead and make the changes happen.

## WHAT NEXT?



Norfolk has appointed an Internal team to develop an Action Plan. This plan will say what needs to be done, who will do it and when it will be done. The Action Plan will be ready by May 2002 and will be available for the public to see.



A number of the things that the NDT have recommended are already happening.

The first big next step is for a new Head of Service to be appointed. This person will be in charge of all Children with Disabilities Services in Norfolk. They will make sure that all the changes recommended by the Review take place. The new Head of Service will be in post by June 2002.

If you have any questions or require any further information please contact Tim O'Mullane at Norfolk Social Services at *tim.omullane.socs@norfolk.gov.uk* Tel - 01603 223157