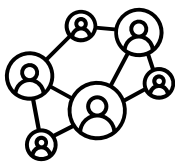


Hello! We're Olivia Ince and Zoe Maufe. We are the New Roads Speech and Language Therapists (SaLTs). Olivia is based in the Norwich Hub and Zoe in the Dereham Hub.



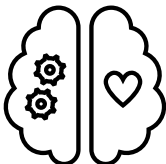
The New Roads service works with young people aged 12-17. Young people working with New Roads are in, on the edge or edging into care. We work with young people staying at the Hubs (which are residential homes) and in the community.



The New Roads service is an adaption of a model from North Yorkshire. This model embedded specialists including SaLT into the service to ensure young people had specialist support which may have been difficult to access via mainstream services. You can find more information about the New Roads service here: <https://www.norfolk.gov.uk/children-and-families/new-roads>

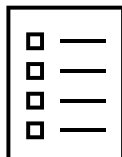


The model in North Yorkshire found that 62% of young people accessing the service had Speech, Language and Communication Needs (SLCN). Only 2 of these young people had been seen by a SaLT before, meaning most of these needs were unrecognised and therefore unmet. Source: [rcslt-looked-after-children-factsheet.pdf](https://www.rcslt.org.uk/looked-after-children-factsheet.pdf) The aim is to offer all young people accessing the New Roads service a SaLT assessment as standard practice.



Young people may have developed strategies to 'mask' their SLCN and these may present as difficulties with behaviour and engagement. Research has found 81% of children with emotional and behavioural difficulties have unidentified SLCN and between 40% and 54% of children with behaviour difficulties have language impairments.

Source: [RCSLT-promoting-SEMH-factsheet.pdf](https://www.rcslt.org.uk/promoting-SEMH-factsheet.pdf)



The New Roads SaLT assessment information is written up into an accessible SaLT communication profile to highlight the young person's strengths, any areas of need and strategies to support them. New Roads SaLT takes a functional approach, which means the focus isn't on the impairment but on how the people around the young person can adapt their own communication and the environment to meet the young person's needs.

We may be working with some of your students if they are open to the New Roads service. We may need to contact you to book visits to school/college, ask staff questions, share the young person's SaLT profile and support staff to implement the recommended SaLT strategies. We may contact you via email or phone so please keep an eye out for our names. Please also check your 'other' and 'junk' folders in your email inboxes as sometimes our emails end up in there!