

Youth and Community

I hope you will find this year's Youth and Community Service handbook/diary informative and helpful in your support of work with young people in Norfolk.

Included is information relating to the wide range of partners with whom the Service works and some of the projects that have evolved from those partnerships.

This year will see the Connexions Service "going live" in Norfolk. This significant new service offering information, advice and support to young people is working in close partnership with this service, and youth workers are playing a key role in its development.

Over the past year the government has demonstrated support to youth work through the "Transforming Youth Work Programme", contributing additional funding into local provision with a particular focus on support and closer liaison with the voluntary sector.

Both the significance and effectiveness of the Youth Service in Norfolk was acknowledged by OFSTED in the report on the Inspection of the Local Education Authority published last September.

The work of this service continues to develop with projects offering a range of support to communities making provision for local young people, youth projects and youth clubs. Alongside this, the service delivers specific programmes focused on those young people who need additional support at school, in work/training or in their personal lives.

This Service will, with partners, continue to offer high quality learning opportunities for young people in Norfolk.

Dr Bryan Slater
Director of Education



Contents

	Page
Active Citizenship Unit	18
Adult Education Service	41
Air Training Corps	176
Air Training Corps – Broadland Squadron	177
Army Cadet Force	170
Asperger Norfolk	176
Benjamin Foundation	165
Boys' Brigade	175
Breckland Young Carers	163
British Red Cross	170
BUILD	164
Caister Youth & Community Centre	176
Classic Majorettes	177
Community Education	35
Connect Youth International	30
Connexions	39
Council Members in Norfolk	38
Counselling	19
County Office Staff	8
Crusaders	168
Diocesan Youth Service	169
District Councils	48
District Resource Bases	9-15
Duke of Edinburgh's Award Scheme	22
Earlham Youth	177
East Anglian Flying Corps	178
Eaton Vale Activity Centre	165
Ed's Basement (St. Edmund's Society)	169
Education Advisory Service	45
Equipment Loan	26
Fire Service Cadets	174
GFS Platform	171
Gingerbread (Norwich)	164

Contents cont'd

	Page
Girlguiding Norfolk	162
Girls' Brigade	166
Girls' Venture Corps Air Cadet	172
Grant Aid	27
Heartsease and Valley Drive Youth Action Group	173
High Schools and Colleges	43
Information & Advice	20
Key Education Service Plan	5
King's Lynn & West Norfolk Borough Council	178
Lakenham Youth	176
Learning Skills Council	37
Library & Information Service	46
Living Word Youth Group	173
Mancroft Advice Project (MAP)	162
Maritime Training Corps	168
Matthew Project	170
Methodist Association of Youth Clubs	169
Mile Cross Phoenix Children's Project	172
Minibuses	23
Mulbarton Church Youth Groups	167
NCH Thetford Family Centre	177
Norfolk Competence Based Training Scheme	17
Norfolk Council for Voluntary Youth Services (NCVYS)	161
Norfolk County Active Citizenship Unit	18
Norfolk Study Support Programme	32
Norfolk YFC – Youth for the Countryside	163
North Norfolk District Council	174
Norwich and District Carers Forum	162
Norwich and Norfolk Industrial Project	168
Norwich and Norfolk Voluntary Services	165
Norwich City Football Club	33
Norwich Youth for Christ	164
NR5 Project	175

Contents cont'd

	Page
Other Youth Groups in NCVYS	179
Outdoor Education Programme (YCS)	21
P.A.S.S. (Pupil Access & Support Services)	42
Poringland Parish Council	166
Robertson Barracks Youth Club	178
Salvation Army Anglia Division	173
Schedule of Youth & Community Groups	24
Scouts Norfolk	171
Sea Cadets Corps	172
Service Plan	6
Social Services	49
Stalham Dragons Summer Playscheme	174
St John Ambulance	163
Training Unit (YCS)	16
Transforming Youth Work Development Programme	29
Trimingham Adventure Centre	25
Useful Telephone Numbers	180
West Norwich Partnership	167
Winterton Marine Cadets	175
Wymondham Youth Music Society	178
YMCA – Norfolk	167
Youth Clubs Norfolk and UK	166
Youth Offending Team	34
Youth Service Partnership Group	28

Key Education Service Plan

The education service in Norfolk is working to five key service aims which are supported by strategic objectives and specific service achievements. The five key service aims are:

1. To improve schools and increase learning opportunities for all.
2. To help more people to be active learners and to feel included in society.
3. To provide an integrated education service with a culture of working in partnership with others.
4. To provide coherent support and challenge for schools.
5. To communicate well and develop use of new technology.

Education Service Priorities

This year ten service priorities have been identified. They take into account the requirements of national government, the values and aspirations of the County Council, and the views of headteachers.

1. Raising Attainment
2. Asset Management Planning
3. Small Schools
4. Access and Entitlement
5. Lifelong Learning
6. Early Years and Childcare
7. Schools Causing Concern
8. Partnerships
9. Communication
10. Service Improvement

Service Plan, April 2002 – March 2003

Norfolk Youth and Community Service is part of Norfolk County Council Education Department. The aims and objectives of the Service reflect those of the Education Department and link directly with the Norfolk County Council Performance Plan.

The Service Plan describes the key aims and outcomes for the Service for the period April 2002 to March 2003. These aims and outcomes are interpreted into individual district/project/training plans that specify the work that will be undertaken during this period.

The Service Plan will be an integral element of the Connexions Service delivery in Norfolk.

Statement of Purpose

Norfolk Youth and Community Service works with young people during their adolescence with a priority for those between 13-19, enabling them to achieve their potential, make informed decisions and actively participate in society. Youth work engages young people on a voluntary basis supporting them in their transition to adult life by enabling them to gain knowledge, develop skills and explore attitudes within a framework of equality. Youth work is based on young people's needs with an emphasis on tackling disaffection and promoting social inclusion.

Key Service Aims

This year, the Youth and Community Service will work to four key service aims which are supported by 9 strategic objectives and specific service targets. The four key service aims are:

- ⇒ **To promote social inclusion and active citizenship amongst young people.**

- ⇒ To promote and support accessible youth work provision in local communities which is based on young people's needs.
- ⇒ To contribute towards more integrated services for young people, within a culture of working in partnership, in particular with the Norfolk Connexions Service.
- ⇒ To continuously improve the quality of youth work.

The Service will pursue the four key aims by means of the following 9 strategic objectives.

To contribute to alternative education projects for young people disengaged or at risk of disengagement from the school curriculum.

- ⇒ To offer diversionary and preventative youth work to young people who are at risk of offending/re-offending.
- ⇒ To promote active citizenship enabling young people to make a positive contribution to the community.
- ⇒ To provide accessible Information, Advice and Counselling Services to young people.
- ⇒ With local communities and other partners, to develop, support and deliver a range of 'open' youth work opportunities.
- ⇒ To provide additional opportunities for young people to extend their learning.
- ⇒ To develop and deliver a strategy to identify and make a youth work response to groups and individuals with particular needs.
- ⇒ To improve the performance management of all staff.
- ⇒ To continuously improve the quality of youth work and level of young people's achievement.

For each of these strategic objectives, specific targets have been defined. These targets will be interpreted into particular District/projects plans by the named postholder.

COUNTY OFFICE

County Hall

Martineau Lane

Norwich, NR1 2DL

Tel: 01603 228982 Fax: 01603 228983

Website: www.youth.norfolk.gov.uk

Graham Hanson

Head of Services for Young
People and the Community

Tel: 01603 222623

email: graham.hanson.edu@norfolk.gov.uk

Joanna Champion

Curriculum and Staff
Development Manager

Tel: 01603 222628

email: joanna.champion.edu@norfolk.gov.uk

Tim Eyres

Quality Assurance Manager

Tel: 01603 222632

email: tim.eyres.edu@norfolk.gov.uk

Deborah Duncan

Study Support Development
Officer

Tel: 01603 222045

email: deborah.duncan.edu@norfolk.gov.uk

Marianne Goodwill

Resources Co-ordinator

Tel: 01603 222636

email: marianne.goodwill.edu@norfolk.gov.uk

Tina Carr

Lifelong Learning Administrator

Tel: 01603 224412

email: tina.carr.edu@norfolk.gov.uk

Jean Bain

Study Support Liaison Officer

Tel: 01603 222361

email: jean.bain.edu@norfolk.gov.uk

Linda Blois

Clerical Assistant (Office Support)

Tel: 01603 222645

email: linda.blois.edu@norfolk.gov.uk

Jenny Drake

Administrative Assistant
(Management Support)

Tel: 01603 222638

email: jennifer.drake.edu@norfolk.gov.uk

Lynne Halliday

Administrative Assistant (Head of
Service)

Tel: 01603 222639

email: lynne.halliday.edu@norfolk.gov.uk

Jo Zipfel

County Administrative Assistant
(QA)

Tel: 01603 222644

email: joanne.zipfel.edu@norfolk.gov.uk

Alan Alderton

Administrative Assistant (Duke of
Edinburgh's Award
Office/Equipment Loan)

Tel: 01603 744888

email: alan.alderton.edu@norfolk.gov.uk

Youth Work in the Breckland District

The Breckland District Youth Work Team provides a wide range of opportunities for young people which help to raise achievement, promote social inclusion and enable young people to adopt a healthy and positive lifestyle.

Our methods are based on the principles of participation and empowerment, enabling young people to have 'a voice' and an opportunity to make 'informed' choices on the many issues that affect their lives. By working in partnership with others, we are able to achieve positive outcomes and provide an holistic service to young people.

Key Projects

- * Helping to raise attainment in local High Schools with young people at risk of underachieving and/or exclusion
- * Accrediting young people's learning
- * Young people's focus groups –young people having 'a voice'
- * Music/Art and Outdoor Activity Projects
- * Information/Advice and Counselling Service
- * Detached/Generic Youth Work
- * Gender specific work
- * Promoting the Duke of Edinburgh's Award Scheme
- * Supporting young Travellers
- * Supporting rural youth work and community development
- * Breckland Youth Web Site – www.breckland.youth.ukonline.co.uk

Team Leader

District Youth Workers
Level II Workers
Substance Misuse Worker
Administrative Assistants
Clerical Assistants

Maggie Forkes

Sam West, David Newell
Gill Elliott, Sarah Lutkin, Sally Palmer
Hannah Edwards
Chris Bayer, Pauline Burton
Lucy Hipperson, Dawn Vincent

Breckland District Resource Base
London Road
DEREHAM
Norfolk NR19 1AS

Tel: 01362 692839 Fax: 01362 690496

e.mail: maggie.forkes.edu@norfolk.gov.uk

Admin: office hours: 10 am – 4 pm Monday to Friday

Youth Work in the Broadland District

The Broadland District Youth Work Team are involved in delivering a diverse range of quality youth work projects throughout the District. The geographical nature of the district is both rural and urban and, therefore, calls for a flexible approach when responding to the needs of young people, including taking youth work to young people.

We are pleased to be working with many partner agencies both statutory and voluntary and, through these partnerships, are able to achieve positive outcomes and provide an holistic service to young people.

Key Projects

- * Work in schools
- * Work with young parents
- * Community Development initiatives
- * Detached and Outreach work
- * Mobile provision in more rural locations
- * Post 16 work with young people
- * Provision of information and advice
- * Work with young offenders or those at risk of offending
- * Active Citizenship
- * Duke of Edinburgh's Award Open Centre

Team Leader

District Youth Workers
Level II Workers

Chris Reilly

Ian French
Helen Baker, Gina Cudden,
Donna Hall, Brian Morton,
John Nooney, Suzanna Rolfe,
Debbie Sands, Sharon Stone,
Sam Webbon
Jeanette Smith, Rosalyn Emmett
Carole Jordan, Suzanne Watts

Administrative Assistants
Clerical Assistants

Broadland District Resource Base
Sprowston Youth and Community Centre
School Lane
SPROWSTON
Norfolk, NR7 8TR

Tel: 01603 408678 Fax: 01603 419845 Minicom: 01603 412495

e.mail: ros.emmett.edu@norfolk.gov.uk or
jeanette.smith.edu@norfolk.gov.uk

Admin: office hours: 9 am – 4 pm Monday to Friday

Youth Work in the Great Yarmouth District

The diverse nature of the District being rural, urban and coastal determines the methodology and approach to the work with young people in the area. Resources, in part, are focussed upon those young people most in need of our intervention and support in line with Youth Service Policy, District research and influenced by young people's needs and other agencies.

Intrinsically, our work is undertaken in partnership with other agencies, achieving the most effective service for and to young people.

Key Projects

- * Schools work – Mentoring, Accredited Programmes
- * One to One and Group Work - Youth Offending Team
- * Citizenship and Young People Projects
- * Information/Advice and Counselling
- * Mobile SRB6 Project
- * Support to Voluntary Youth Projects
- * Young People - Volunteer Youth Workers
- * Teenage Pregnancy Health Project
- * Asylum Seekers

Team Leader

District Youth Workers
Level II Workers

Administrative Assistants
Clerical Assistants

Jeff Leak

Mike Tingley, Penny Clark
Jo Field, Katie Furness-Withey, Suzanne Taylor, Terry Wood
Debbie Greenard, Sue Ward
Sue Ward, Anne Standerwick

Great Yarmouth District Resource Base

Second Floor

Havenbridge House, North Quay

Great Yarmouth, NR30 1HZ

Tel: 01493 854661 Fax: 01603 850579

e.mail: debbie.greenard@norfolk.gov.uk or
susan.ward@norfolk.gov.uk

Admin: office hours: 9 am – 4 pm Monday to Friday

Youth Work in the King's Lynn and West Norfolk District

The King's Lynn and West Norfolk District Youth Work Team provides a wide range of services, opportunities and projects aimed at engaging young people in personal and social development.

The District Plan for 2002/2003 reflects 42 different projects that cover all aspects of the Operational Objectives of the Service.

Key Projects

- * Open Door Information and Advice Project
- * Reducing crime and anti-social behaviour
- * Rural Bus Development
- * Promoting health and healthy living
- * Interagency Partnership Work
- * Gig 2002
- * Supporting Young People in School
- * Youth Achievement Awards
- * The delivery of behavioural support
- * Snap Dance programmes
- * Duke of Edinburgh's Award Scheme
- * High School Work Related Learning Programmes
- * Links 4 with VTS

Team Leader

District Youth Workers
Level II Workers

Administrative Assistants
Clerical Assistants

Colin Fawcett

Karen Creed, Vacancy
Mandy Allen, Pauline Brownhill,
Sarah Coote, Lesley Nurse,
Lorna Nield

Anne Gardner, Lorraine Hunt
Hilary Kidger, Jo Potts

King's Lynn and West Norfolk District Resource Base
Youth and Community Centre
Providence Street
King's Lynn PE30 5ET

Tel: 01553 773565 Fax: 01553 774284

e.mail: anne.gardner.edu@norfolk.gov.uk or
lorraine.hunt.edu@norfolk.gov.uk

Admin: office hours: 9 am – 4 pm Monday to Friday

Youth Work in the North Norfolk District

The Youth Work in North Norfolk comprises of a wide range of varied projects covering all 4 key service aims within the 9 strategic objectives. There are several key aspects to the success of our work and these are summarised in the District Plan as Partnership and Team Work.

To ensure our work is delivered to the highest standard the District has developed and continues to develop effective and professional working relationships with many different partners from the statutory and voluntary agencies.

Key Projects

- * Work related learning, peer mentoring
- * Princes Trust XL clubs
- * Information points delivered in each high school
- * Mobile and detached work
- * Learning Gateway
- * Supporting Voluntary Youth Clubs
- * Supporting Skate Projects

Team Leader

Jane Hudson

District Youth Workers Level II Workers

Elaine Robertson, Naomi Tuma
Mandy Allen, Joyce Billing, Hazel Dicks,
Richard Gowler, Teresa Guest, Eve Hart,
Glynis Killington, Deborah Webster,
Jenny Welsh

Administrative Assistant Clerical Assistant

Linda Howard
Linda Baldwin

North Norfolk District Resource Base
North Walsham Youth Centre
New Road
NORTH WALSHAM
Norfolk. NR28 9DE
Tel: 01692 402498 Fax: 01692 402587
e.mail: linda.howard.edu@norfolk.gov.uk

Admin: office hours: 10 am – 4 pm Monday to Friday

Youth Work in the Norwich District

Norwich District Youth Work Team provides a range of opportunities for young people to engage in developmental activity.

In co-operation with local schools, PASS and the AEF, work is undertaken with individuals and groups who need support in accessing appropriate educational opportunities for whom the school environment is difficult. We work in partnership with a range of agencies and local community groups to offer provision in local areas and at commercial venues around the city.

Key Projects

- * Young Parents Groups, Young Carers Groups, Embrace, Standout, Young Travellers,
- * M.A.D.S. (Deaf Youth Group) Simply the Best (Disability)
- * Urban Adventure, Girls Outdoors and Peer Coach Development
- * DraLion (Youth Offending Project)
- * School Strategy Team, Particular Needs Team, Community Dev/IA
- * DfES 16+, Norwich Youth Voice, SOS Bus, SNAP

Team Leader

Bernadette Kerbey

District Youth Workers
Level II Workers

Alison Thorley, Claire Hayes
Lorenzo Avery, Debbie Sands, Aiden
Abernethy, Janet Aris, Carl Polk,
Kirsten Francis, Sam Webbon, Sue
Leverett, Tracy Ramsey, Tom
Corbett, Graham Marsh

Administrative Assistant
Clerical Assistant

Gillian Barber
Marlene King

Norwich District Resource Base
33 Sandy Lane
NORWICH
Norfolk NR1 2NN

Tel: 01603 630948 Fax: 01603 631278 minicom: 01603 767831

e.mail: gillian.barber.edu@norfolk.gov.uk

Admin: office hours: 10 am – 4 pm Monday to Friday

Youth Work in the South Norfolk District

The South Norfolk District Youth Work Team provide a range of services and projects for young people aimed at promoting health and healthy living, preparing young people for work, reducing crime and anti-social behaviour and promoting the arts and educating the imagination. We support young people in school and deliver behaviour support programmes, enabling young people to move into independent living.

Key Projects

- * Schools Projects / Info Points
- * Mobile Provision / Van in the Villages
- * Youth Club Support
- * Information Service
- * Detached Youth Work
- * Counselling Provision
- * SN Sounds Live
- * Health, Healthy Living
- * International Exchange

Team Leader

District Youth Workers

Level II Workers

Administrative Assistants
Clerical Assistant

André Sloos

Nula Cooper, Roz Barnett, Mark Scott

Jo Bowley, Sam Mason, Lorenzo Avery, Wendy Whiting, Steve Louis, Ali Welch, Rob Waddington, Janine Oxley, Fran Ronan, Rachel Aitken

Myra Ferrari, Michelle Orves
Lilian Moss

South Norfolk District Resource Base
30 Shelfanger Road
DISS, Norfolk IP22 4EH

Tel: 01379 642425 Fax: 01379 642425

e-mail: myra.ferrari.edu@norfolk.gov.uk or
michelle.orves.edu@norfolk.gov.uk

Admin office hours: 9am – 4pm Monday to Friday

Training Unit

We are happy to announce the birth of the new look Training Unit! Labour has been long and protracted but we are pleased to say we now have excellent Training and Resource facilities for the delivery of our own training programme. The Unit can also be hired to outside groups, for a fee, for them to conduct their own training sessions or meetings.

The Youth and Community Service Training Unit exists to support the development of youth work through a wide range of education and training opportunities for youth workers. These include:

- * The Norfolk Youth Work Basic Training Scheme for part time youth workers
- * Training that responds to the youth work curriculum
- * Training on new National Initiatives

For a full range of training and resources on offer, ring any of the team or call in and see us between 9 am and 5 pm Monday to Friday.

Curriculum and Staff Development Manager

CBTS Co-Ordinator
Training Organiser
Administrative Assistant
Clerical Assistant (am)

Joanna Champion

Mike Whitehouse
Jo Zipfel
Sam Batterbee
Joyce Lincoln

YCS Training Unit
Sprowston Youth and Community Centre
School Lane, Sprowston
Norfolk NR7 8TR
Tel: 01603 485999 Fax: 01603 482629
Email: samantha.batterbee.edu@norfolk.gov.uk

The Norfolk Youth Work Basic Training Scheme (NYWBTS)

ARE YOU - new to the Youth Service?

DO YOU - want to know more about the job you do?

- want to feel more confident in your work with young people?

NYWBTS is the new qualification scheme for all Norfolk's youth workers.

If you work in the statutory sector, we expect you to complete the scheme within two years of appointment, or if you work in the voluntary sector, you can talk to us about different ways of accessing this exciting new training.

The scheme is made up of seven youth work modules in which the worker has to show he/she has the knowledge, skills and experience to consistently work to specified standards.

The seven modules cover:

- * good practice
- * skills with individuals and groups
- * health and safety
- * young peoples' personal development
- * core values and equal opportunities
- * empowering young people
- * team and project management

For further information contact the Training Organiser or the NYWBTS Co-ordinator at:

YCS Training Unit

Sprowston Youth and Community Centre

School Lane, Sprowston

Norfolk NR7 8TR

Tel: 01603 485999 Fax: 01603 482629

e.mail: samantha.batterbee.edu@norfolk.gov.uk

Norfolk County Active Citizenship Unit

The Norfolk County Active Citizenship Unit is an initiative developed by the Youth and Community Service to enable young people to have their views and concerns heard by decision-makers in Norfolk. It also enables those politicians, officers, and agencies to effectively consult with young people.

This is a direct response to modernising government initiatives and the introduction of Citizenship within the school curriculum. The aim is to increase young people's participation in democracy at local, national and international levels.

The Active Citizenship aims to bring young people and adults together to make a positive impact on community life by:

- * Working to the Local Government Association/National Youth Agency Standards for the active involvement of young people in local democracy.
- * Supporting the adoption of the above Standards at District and County level by local authorities.
- * Providing an access route for Local Councils, Health and Police Authorities to consult with young people.
- * Working with Schools Councils to develop good practice and increase students participation in decision making.
- * Bringing together young people to work on issues of common interest and concern.
- * Supporting Members of the UK Youth Parliament.
- * Developing a "Youth Bank", young people giving grants to other young people.
- * Ensuring young people are actively involved in the operation and management of the Connexions Service

If you require more information or support from the Active Citizenship Unit to increase young peoples' participation in local democracy, please contact:

Robin Konieczny,

Active Citizenship Co-ordinator

YCS Training Unit, Sprowston Youth and Community Centre

School Lane, Sprowston, Norfolk NR7 8TR

Tel: 01603 485999 Fax: 01603 482629

e.mail: robin.konieczny.edu@norfolk.gov.uk

Off Centre Counselling

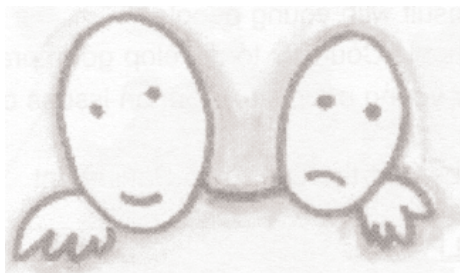
“Off Centre” is a free, open-ended counselling service for individual young people aged 11-25.

It is staffed by trained youth counsellors and is a partnership project between NYCS and MAP. All counsellors receive client supervision.

It is for young people across the county excluding the city of Norwich. (MAP offers counselling for Norwich young people.)

Any young person can ring **0800 917 5917** to refer themselves or simply find out about the service. Other family members or professionals are also welcome to ring with any enquiries. After the phone call, the young person is met for an initial informal assessment, then joins a waiting list for placing with a counsellor who

- (a) suits their needs
- (b) is local and can meet them where they live, or as near as possible.



Young people and their counsellors meet in all sorts of places – schools, NYCS buildings, surgeries, village halls, church rooms to name just a few!

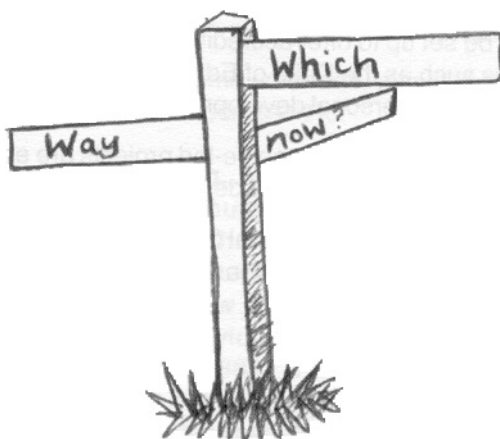
We do refer to specialist services when necessary, and if counselling is not really what the young person wants, we offer information and advice and sign posting to where the necessary help is.

“Off Centre” is for young people only, not their families, but any worries or enquiries from families or carers will be dealt with sensitively and with the young person’s interest uppermost.

Information and Advice

The Youth and Community Service provides young people with the information and advice that they need and request, on issues that are relevant to them. These include education, housing, employment, health and many more.

These services can be accessed through the districts or centrally. Trained workers respond to the individual needs of young people via various projects, face to face through high schools, mobile provision and other building based projects or over the phone.



All projects will respond to both the young people's requests and enquiries from other interested parties.

You can ring the Central Information and Advice Team at the NYCS Training Unit (this is Mike Roper, Lynn Rutherford, Sam Mason and Helen Goldsworthy) on 01603 485999 or contact your local District Resource Base.

YCS Outdoor Education Programme

YCS Outdoor Education Programme provides exciting, person-centred learning opportunities, which enable young people to recognise their potential, to learn new skills and to take control of their learning environment. Outdoor Education is a valuable tool for re-engaging young people in the learning process, for building self esteem and developing co-operative group work strategies.

Programmes are designed and delivered to complement:

- * Projects supporting young people in school
- * Links 4 Projects and work with those not attending school
- * Study Support Programmes
- * Work with targeted groups of young people
- * School holiday recreational and accredited courses

As a result of setting and achieving their own learning goals young people are able to develop confidence and self-esteem, identify and use problem solving techniques and to develop other key personal and social skills.

Programmes can be set-up to offer accredited personal proficiency within wider programmes such as Youth Achievement and D.of.E Award Schemes or as part of team building and personal development programmes.

Use of Peer Educators and young people-led projects ensures that opportunities exist for young people to develop their own skills.

All activities are delivered within National Governing Body standards and in compliance with Adventure Activity Licensing Regulations.

Staff Development opportunities exist through the programme to achieve pre-requisites and National Governing Body Coaching Awards.

For information and bookings:-

Tel: 01493 368129

e.mail: ycs.oep.edu@norfolk.gov.uk

Fax: 01493 369840

Website: www.nycsoutdooreducation.co.uk



The Duke of Edinburgh's Award



Available to all young people (14-25) in Norfolk, the Award is a balanced, non-competitive programme of activities which are both challenging and fun.

The programme is sponsored by Norfolk County Council through the Youth and Community Service.

Operating units, large and small, are spread across the County – based in Schools, District Resource Bases, Youth Clubs, Voluntary Youth Organisations and places of employment.

Further information on the Award Scheme and how and where you can take part, are available from the County Award Office and should be addressed to:-

Alan Alderton
Administrative Officer
The Duke of Edinburgh's County Award Office
Costessey Youth and Community Centre
38 Breckland Road
New Costessey
Norwich NR5 0RW

Tel: 01603 744888 Fax: 01603 744999

email: alan.alderton.edu@norfolk.gov.uk

Award details can be accessed on:-

www.theaward.org

Expedition Programme

An expedition and training assessment programme is offered each year and is open to all Award participants. All information is available through the County Award Office.

Available from the County Office:-

- * Enrolment forms for the purchase of Entrance Packs - £3.00
- * Bronze, Silver and Gold Records Books - £6.00
- * Literature including posters, leaflets and videos

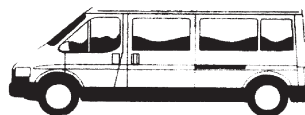
Minibuses

The Youth & Community Service owns a fleet of minibuses which are available for hire to any youth and community groups listed on the **Youth and Community Service Schedule of Youth and Community Groups**. These minibuses are purchased by the Service and are available through Youth and Community District Resource Bases in Norfolk. The minibuses are available to any group listed on the schedule for educational purposes in return for a charge to cover the cost of maintenance and service. There are 9, 15 & 17 seater minibuses within the fleet and each District has 2 minibuses.

Further enquiries relating to the hiring of these buses should be made direct to the Youth and Community Service District Resource Bases as indicated below:

Charges:

Per session (am/pm/eve)	£10.22 + VAT
Per 1 day	£22.98 + VAT
Per week	£112.35 + VAT



Breckland	01362 692839	North Norfolk	01692 402498
Broadland	01603 408678	Norwich	01603 630948
Gt. Yarmouth	01493 854661	South Norfolk	01379 642425
King's Lynn	01553 773565	Outdoor Educ.	01493 368129

General enquiries about the use of minibuses should be directed to:
Joanna Champion, Curriculum and Staff Development Manager

Tel: 01603 224124 Fax: 01603 222327

e.mail: joanna.champion.edu@norfolk.gov.uk

YCS Training Unit

Sprowston Youth and Community Centre

School Lane, Sprowston

Norfolk NR7 8TR

Tel: 01603 485999 Fax: 01603 482629

e.mail: samantha.batterbee.edu@norfolk.gov.uk

Schedule of Youth and Community Groups

The Youth and Community Service maintains a schedule of youth and community groups in the county.

Groups listed on the schedule with the Youth and Community Service (Norfolk County Council) are entitled to hire:

- * Youth and Community Service premises
- * School premises at a subsidised rate (subject to certain conditions and criteria)
- * Trimmingham Adventure Centre and Campsite
- * Equipment
- * Minibuses
- * Video and other youth work resources

In addition these groups are entitled to:

- * Participate in a variety of training courses and events for young people and youth workers
- * Apply for Grant Aid

Details of how to become included on the schedule and an application form are available from:

Linda Blois, Youth and Community Service
Education Dept., County Hall, Martineau Lane, Norwich NR1 2DL

Tel: 01603 228982; Fax: 01603 228983

email: linda.blois.edu@norfolk.gov.uk or on the website:

www.youth.norfolk.gov.uk

Conditions

- * The Youth and Community Service and Norfolk County Council accept no responsibility for groups on the schedule or their actions.
- * Groups are run on an entirely 'not for profit' basis
- * Insurance cover is not part of the listing. It is strongly recommended that groups listed ensure they are fully covered.
- * When hiring school or Youth and Community Services premises and equipment, or applying for grant aid, the schedule number must be quoted.
- * Change of details relating to the groups on the schedule and its named contact person are notified to the Youth and Community Service as soon as possible.



Trimingham Adventure Centre and Campsite

In a superb location close to the North Norfolk Coast, the Centre is ideal for pack holidays, schools, colleges, youth, adult and conservation groups.

The **Adventure Centre** provides basic self-catering accommodation for 30 people. There is an activity/dining area, a separate kitchen and a toilet/shower block.

Booking the Adventure Centre incorporates the use of the **Lower Campsite**, which will accommodate a large group of campers (groups must bring their own tents).

The **Upper Campsite** can accommodate up to 100 campers and has flush toilets and washroom facilities with cold water. There is a problem-solving course around the edge of the campsite.

For further information, or to make a booking, please contact:

Linda Blois
Youth & Community Service
Education Department
County Hall
Martineau Lane
Norwich, NR1 2DL
Tel: 01603 228982; Fax: 01603 228983
email: linda.blois.edu@norfolk.gov.uk

Equipment Loan

The Youth and Community Service operates a part-time equipment store. The purpose of this store is to make available to youth and community groups listed on the Youth and Community Service schedule, a range of camping equipment. The store is based at:-

Wensum Lodge
King Street
Norwich

The contact is Christine Joy (contact details are given below)

Terms of Hire

The equipment is available for hire to any organisation listed on the schedule of voluntary youth and community organisations. Any such groups not listed must do so before applying to hire equipment. Further information about being listed on the schedule is available from:-

Linda Blois, Youth and Community Service
Education Department
County Hall
Martineau Lane
Norwich, NR1 2DL
Tel: 01603 228982; Fax: 01603 228983
email: linda.blois.edu@norfolk.gov.uk

Requests for hire of equipment must be submitted on a Booking Application Form not less than 10 working days before the equipment is required and schedule number must be quoted beside the name of the organisation. A booklet giving all information relating to regulations and scale of charges is available from:-

Christine Joy
Duke of Edinburgh's Award Office
Costessey Youth and Community Centre
38 Breckland Road
Costessey
Norwich NR5 9RW
Tel: 01603 744888

Grant Aid

Norfolk County Council provides grant aid to enhance voluntary youth work across the county and to support young people undertaking projects to enhance their personal development.

There are 4 categories of grant:-

- | | |
|--|-----------|
| * Group and Project Grants | Section 1 |
| * Individual Young People (aged 10-21) | Section 2 |
| * Voluntary Youth Worker Training | Section 3 |
| * Organisation Administration support | Section 4 |

The grants are administered through Norfolk Council for Voluntary Youth Services and overseen by the Youth Service Partnership Group.

For further details and application forms please contact:

The Administrator
Norfolk Council for Voluntary Youth Services
Martham Youth and Community Centre
Coronation Recreation Ground
Off Rollesby Road
Martham
Great Yarmouth
NR29 4SN

Tel/Ans/Fax: 01493 748554

Please pass this information on to groups, youth workers and individual young people who you feel may benefit.

Youth Service Partnership Group

The Youth Service Partnership Group (YSPG) provides a forum for representation from the key organisations supporting and delivering youth work in Norfolk. The group is hosted by Norfolk County Council and is serviced through Norfolk Youth and Community Service.

The function of the group is to receive reports from each organisation; to debate issues and recommendations from these contributions; to initiate and develop joint projects and to make recommendations to the County Council and other bodies.

Representation on the group is:

Norfolk County Council	3 Members
Norfolk Council of Voluntary Youth Services	2 representatives
Norwich and Norfolk Voluntary Services	1 representative
Connexions	1 representative
Norfolk County Youth Forum	3 representatives
Norfolk Youth and Community Service	2 representatives

The group meets a minimum of 3 times a year. During 2003 the group will have a significant role in the management of the Transforming Youth Work Programme in Norfolk.

Transforming Youth Work Development Programme

During 2002 the Department for Education and Skills (DfES) allocated a significant amount of money to the development of youth work in Norfolk. This funding was initially for a period of 2 years (April 2002 – March 2004).

The purpose of this funding was to develop and enhance youth work provision with a particular focus on joint planning and provision across the maintained and voluntary sector.

This funding and the action plan describing how it will be utilised is managed through the Youth Service Partnership Group (see page 28).

A key element of the plan was the appointment of a Transforming Youth Work Team . They are:

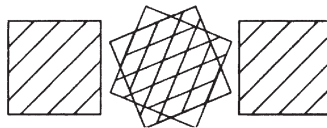
Bernadette Kerbey	Quality Assurance
Roz Barnett	Staff Recruitment and Training
Dee Harris	Fund Raising
Dawn Travis	Development and NYCVS support
John Cowan	Active Citizenship

They are keen to liaise with all youth work providers in Norwich.

Transforming Youth Work Development Team
Youth and Community Centre
School Lane, Sprowston
Norwich NR7 8TR

Tel: 01603 424177/423995 answer phone; Fax: 01603 482629

Connect Youth International Eastern Region



Connect Youth International was established to promote youth exchanges and to develop local training and advisory support. Members, who include representatives of LEAs, and voluntary youth organisations, make decisions on grants for youth and youth worker exchanges.

Grants for Youth Exchange

Connect Youth International (CYI) gives grants to British youth groups to help with the costs of travelling to other countries and hosting return visits to the United Kingdom. A youth group can have as few as 8 members (including leaders) or as many as 30, and may include young people aged between 15 and 25 years. An exchange should emphasise social contact and target a common interest or theme. It will aim to promote international friendship and understanding and to help the social / cultural growth of those taking part.

CYI receives applications for exchange grants from all over Europe and the USA, and submits recommendations and decisions directly to the Youth Exchange Centre for payment grants. Additional funds are available from the Youth for Europe programme of the European Community to support bilateral, trilateral and multinational projects with member states. Further information is available from CYI in London. Enquiries concerning applications for grants for exchanges with other countries should be made direct to CYI or to the Commonwealth Youth Exchange Council for exchanges with other Commonwealth member states.

Training for Youth Organisers

CYI works to raise the quality of youth exchanges through:

- giving advice on Advanced Planning Visits for group leaders where the exchange is new or difficult to organise
- organising study visits to partner countries for those wanting to start exchanges

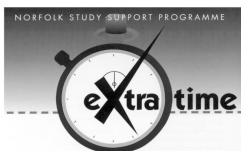
- staging regional events to encourage new groups to take advantage of the benefits which result from international experience
- planning training programmes on the international dimension of working with young people.

For Information and Guidance on: criteria and application procedure for CYI grants; funding; finding a partner; travel and insurance; types of accommodation; special national projects -

Contact: Bernie Talbot, The Valley School, Stevenage, SG2 9AB

Tel: 01438 219064 **Fax:** 01438 219050

Or email: connectyouth.enquiries@britishcouncil.org
www.connectyouthinternational.com



eXtra time

Norfolk Study Support Programme

What is Study Support?

“Study Support is learning activity which young people take part in voluntarily outside normal lessons Its purpose is to improve young people’s motivation; build self-esteem and help them become more effective learners. Above all it aims to raise achievement”.

Study Support embraces a wide range of activities that take place outside school hours. Many of the projects are linked to a school and offered through a wide range of organisations working along or in partnership. The activities may be run on school premises or be community based, and include:

- * Music/drama workshops
- * Environmental projects
- * Mentoring schemes
- * Homework clubs
- * Family Learning programmes
- * Sports clubs

We are partners with the **University of the First Age**, which is a charitable organisation committed to developing out of hours learning programmes for young people in partnership with the home, the school and the community.

It is built around core principles:

- * students and staff who take part in the UFA have a sense of belonging to two organisations – The UFA and their mainstream school or linked organisation (youth centre, Playing for Success centre);
- * learning experiences will be modelled on the latest research into how the brain works;
- * the UFA will commit to the development of trained learning teams who will lead the UFA in a local area;
- * the UFA will aim to provide a coherent home, school and community curriculum;
- * the UFA will have an unshakeable belief in the potential of all to achieve success.

We believe that study support is a powerful vehicle for exploring effective learning.

If you would like more information please contact:

Deborah Duncan, Study Support Development Officer
Norfolk Study Support Team, Education Dept.,
County Hall, Martineau Lane, Norwich, NR1 2DL
Tel: 01603 222045 Fax: 01603 228983
e-mail: deborah.duncan.edu@norfolk.gov.uk



Norwich City Football Club Study Centre



Playing for Success

The Norwich City Football Club Study Centre is situated at Carrow Road underneath the Norwich and Peterborough Stand and is equipped with excellent ICT resources that help to inspire and motivate students to raise achievement. We concentrate work on the core skills of literacy, numeracy and ICT with the added bonus of increasing confidence and self-esteem. Most of the programme is based around these skills with obvious and exciting links into the world of professional football.

Since opening in September 1999 well over 1500 students have used the centre to enhance their skills and during this time the centre has also developed into an integral part of the Norfolk Study Support Programme and also the Football Clubs community provision. We operate from 3.30 – 7.30 with the after school programme dealing in the main with pupils in Years 5/6/7/8.

The Centre is a superb example of partnerships, in this case those exist between the Club, Norfolk LEA and DfES. We are staffed by a manager, three experienced tutors, three support workers, administrative help and a committed and enthusiastic group of volunteers recruited through Business in the Community.

Since opening many other groups use the facilities including:

- Over 50 sessions
- Excluded pupils (Include and Links 4)
- Norwich City Academy
- Easton College
- Otley College
- Holiday courses for youngsters
- Norfolk LEA

**For more information contact Keith Grainger 01603 665394
or email keith.grainger@btconnect.com**

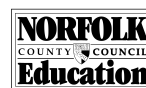
BUSINESS *in the*

COMMUNITY

department for

education and skills

creating opportunity, releasing potential, achieving excellence



Youth Work, Community Safety Strategies, Crime and Disorder Reduction Partnerships and the Norfolk Youth Offending Team

In line with the Crime and Disorder Act (1998), Youth Workers in Norfolk are contributing to the design and delivery of local community safety strategies through active involvement with Crime & Disorder Reduction Partnerships operating in each of the District Council areas and by working in partnership with the Youth Offending Team.

Youth workers are providing and supporting a range of projects as well as enabling access to specialist services such as counselling. Through their knowledge and understanding about young people, youth workers have an important role in delivering a range of preventative and diversionary work which helps to reduce youth offending and enable young people to contribute to Community Safety.

Youth Work and the Youth Offending Team

The multi-agency Youth Offending Team operates through 3 unit teams (West, East and Norwich) and includes staff from Youth Justice, Social Services, Health, Probation, Police and Education.

Youth workers are contributing directly and indirectly to the work of the Youth Offending Team whose duties include:

- * Direct delivery of Youth Justice Services
- * Bail Support Services including bail information and support to young people on remand
- * Preparation of Court Reports
- * Supervision of young people released from custody and those receiving court orders/community sentences
- * Assessment and support for final warnings
- * Work with victims

For more information about the local youth work contribution contact the relevant District Team or Tim Eyres, Quality Assurance Manager at the County Office.

The Youth Offending Team can be reached on **01603 223617** and the County Community Safety Officer, Peter Burnham can be contacted on **01603 224490**.

Community Education in Norfolk

The LEA has been working with schools to develop learning opportunities for all phases of Lifelong Learning at a local level.

The community based services of the LEA (Youth & Community and Adult Education) along with Study Support, Early Years & Childcare, Connexions, Library Service and others recognise, with schools, the value of partnership working on school sites.

Community Education Pilots exist in the following schools/communities:-

School	Community Education Worker/Contact	Telephone Number
Acle High	Janis Austin	01493 750431
Alderman Peel High	Fiona MacCallum	01328 710476
Archbishop Sancroft High	Helen Kennett	01379 852561
Aylsham High	Vanessa Scargill	01263 733270
Caister High	Paul Miller	01493 720542
Catton Grove Middle	Tim Lawes	01603 426728
City of Norwich	Thea Abbott	01603 454015
Downham Market High	Caroline Ridsdill	01366 389029
Earlham High	Julie Brazell	01603 452628
Fakenham High	Richard Moore	01328 862545
Flegg High	Ken Sanderson	01493 740349
Gt.Yamouth Full Service Pyramid	Debra Gates	01493 336319
Litcham High	Eileen Alger	01328 701265
Marshland High	Pam Semper	01945 584146
Methwold High	Jo-Anne Ryan	01366 728333
Norman First & Nursery	Sara Kausch	01603 427758
North Walsham High	Jane Maguire	01692 402581
Notre Dame High	Helen Smith	01603 611431
Smithdon High	Glyn Hambling	01485 534541
Sprowston High	Liz Matthews	01603 485266
The Blyth Jex	Mitch McLean	01603 411721
The James Bradfield Primary	Chris Hollier	01366 501050
The Park High, King's Lynn	Wendy Asquith	01553 774671
Thorpe St. Andrew High	Alan Syder	01603 497711
Weasenham Primary	Eddie Evans	01328 838365
West Walton Comm Primary	Maggie Barwell	01945 583620

Additionally support given to:

Sheringham Learning Community	Kevin Levy	01263 822363
Swaffham Learning Community	Chris Heron	01760 726106
Wymondham Learning Community	Kate Wood	01953 602051
Active Dads Project	Jo Savage	Tel/Fax: 01485 544458

The Partnerships welcome involvement of all those who wish to support learners, develop opportunities for learning and particularly encourage non-learners to participate.

The LEA is keen to develop the notion of Extended Schools – Schools which in partnership with others extend services to their pupils, families and those who live and work locally. The DfES is expected to publish guidelines on Extended Schools in Autumn 2002. For further details of this development or other aspects of Lifelong Learning contact:

Martyn Livermore 01603 224412
e-mail: martyn.livermore.edu@norfolk.gov.uk



The Learning and Skills Council Norfolk

The Learning and Skills Council (LSC) is the public organisation responsible for the planning and funding of all learning in England after the age of 16 (with the exception of Higher Education). It is a national body with 47 local 'arms', one of which covers the county of Norfolk.

The Learning and Skills Council Norfolk aims to stimulate all in the county to be ambitious and to ensure that everybody has the opportunity to achieve their goals.

It does this by addressing five main activities.

- Encouraging young people to stay in learning
- Increasing the demand for learning by adults
- Maximising the contribution of learning to the economy
- Raising the standards of learning
- Tackling disadvantage and promoting equality of opportunity

Working with its many partners, the LSC is responsible for funding:

Sixth forms in schools

Further education and sixth form colleges

Adult and community learning

Learning in the workplace

Work-based learning

The LSC is based at:

St Andrew's House, St Andrew's Street, Norwich, NR2 4TP






Tel: 0845 0194173

website: www.lsc.gov.uk

Council Members in Norfolk

Norfolk County Council has 84 elected members each representing an electoral division.

Cllr Alison King is Chairman of the Conservative Group and of the Cabinet. The Cabinet has ten members, each with a responsibility for a particular review panel. These are as follows:-

NORFOLK COUNTY COUNCIL CABINET MEMBERSHIP 10 (Conservatives)				
				
J. Baskerville Member for Commercial Services	Mrs. H. Bolt Member for Libraries, Museums, Records & the Arts	A. Byrne Member for Education	Miss. E. Collishaw Member for Economic Development	Mrs. I Floering Blackman Member for the Environment
				
A. Gunson Member for Planning & Transportation	H. Humphrey Member for Fire & Community Protection	Mrs A. King Member for Waste	C. Mowle Member for Social Services	D. Turnbull Member for Personnel, Finance, Property and Corporate Affairs

Further information is available on the Norfolk County Council website:- www.norfolk.gov.uk/councillors



=

Connexions Norfolk will launch the Connexions Service in Norfolk in January 2003.

The Connexions Service will offer young people between the ages of 13 and 19 the help and support they need to reach their full potential, and thus make an effective transition to adult life.

In order to achieve this, the Service will improve and enhance a wide range of existing support services through strategic partnerships with organisations such as NYCS.

Connexions Norfolk will seek to make information and guidance accessible to all the county's 13-19 year-olds. Young people will be entitled to impartial guidance and quality information about a wide range of issues, including programmes that support their personal development.

There will be a particular emphasis on those young people who are disadvantaged and who feel excluded. Through the Service's new network of Personal Advisers, any young person will have access to a trained professional who can guide them through issues that they feel are important to them.

Young people are at the heart of the Service. They are involved in the fundamental management, delivery and quality assurance processes of the Service as well as in local voluntary and community action.

For further information, please contact:

Matthew Cunningham
Communications Manager
2nd Floor
Wensum House
Prince of Wales Road
Norwich
NR1 1DW
Tel: 01603 227079
mcunningham@connexions-norfolk.co.uk

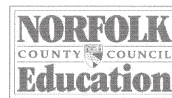
Other contacts at Connexions, Wensum House, Norwich

Fiona McDiarmid, Chief Executive	01603 764370	fmcdiarmid@connexions-norfolk.co.uk
Margaret Arrindell, Quality and Performance Manager	01603 227073	marrindell@connexions-norfolk.co.uk
Mary Mustoe, Commissioning Manager	01603 227072	mmustoe@connexions-norfolk.co.uk
Justin Rolph, Development Manager	01603 764370	jrolph@connexions-norfolk.co.uk
Bill Burslem, Finance Manager	01603 227074	bburslem@connexions-norfolk.co.uk
Helen Price, PA to Chief Executive	01603 764370	hprice@connexions-norfolk.co.uk
Andrea Bell, Team Administrator	01603 764370	abell@connexions-norfolk.co.uk

District Managers – all can be contacted through Central office, 01603 764370

Jo Butler	King's Lynn and West Norfolk	jbutler@connexions-norfolk.co.uk
Sophie Cresswell	Norwich	scresswell@connexions-norfolk.co.uk
Jill Matthews	North Norfolk and Broadland	jmatthews@connexions-norfolk.co.uk
Julie Wilson	Great Yarmouth	jwilson@connexions-norfolk.co.uk
Helen Wiseman	South Norfolk and Breckland	hwiseman@connexions-norfolk.co.uk

Norfolk Adult Education



Thinking of a change?
Want to update your skills?
Planning a return to work?
Want to help your children with school work?
Fancy working for a certificate?

We have over two thousand academic, vocational, training and leisure courses available at 300 venues across the county.

Languages, Arts and Crafts, Health and Fitness, Business and Information Technology courses are all on the agenda.

The 2002-2003 brochure tells you what's on and where.

To get your copy and find out what's running at your local adult education centre, call:

Attleborough	01953 455634
Diss	01379 651335
Eaton	01603 504031
Fakenham	01328 851223
Great Yarmouth	01493 336324
Hellesdon	01603 411560
Hewett	01603 616212
King's Lynn	01553 772766
North Walsham	01692 407431
Sheringham	01263 822170
Sprowston	01603 426379
Swaffham	01760 720222
Thetford	01842 755492
Thorpe	01603 435857
Wensum Lodge	01603 666021

Or visit our website at: **www.esinet.norfolk.gov.uk**

P. A. & S. S. (Pupil Access and Support Service)

Pupil Access and Support Services provide assessment, support, advice, specialist teaching, educational psychology and provision services in respect of pupils with a wide range of additional learning needs; including English as an additional language. Full time tuition for pupils who do not attend school and help to those with medical and attendance difficulties are also provided.

Ros Vahey	Head of Pupil Access and Support Services 01603 223466
Sarah Barney	County Co-ordinator, English Language Support Service Boardman House, Redwell Street, Norwich, NR2 4SL 01603 764707
Grace Cheese	Head of Pupil Attendance Service 01603 223473
Lorna Daymond	Head of Traveller Education Service Traveller's Resource Base, Turner Rd Norwich, NR2 4HB 01603 766133
Mike Downes	County Co-ordinator, Visiting Teacher Service 01603 222150
John Hickson	Senior Education Officer(SEN) 01603 223471
Karen Taylor	Acting Head of County Sensory Support Service 267 Reephams Road, Norwich, NR6 7QH 01603 410242
Vacancy	Education Officer 01603 222192
Sue Tallack	Education Officer (Inclusion) Boardman House, Redwell Street Norwich, NR2 4SL 01603 764707
James Thatcher	Head of the Psychological Service 01603 222574

High Schools

Name	Head	Tel
Acle High	Mr G Batty	01493 750431
Alderman Peel High (Wells)	Ms C Crawford	01328 710476
Arch. Sancroft CE High (Harleston)	Mr S Carter	01379 852561
Attleborough High	Mr S Bailey	01953 452335
Aylsham High	Mrs J Ward (Acting)	01263 733270
Broadland High (Hoveton)	Mr D Cameron	01603 782715
Caister High	Mr G Denby	01493 720542
Charles Burrell High (Thetford)	Mrs N Robinson	01842 763981
City of Norwich High (Norwich)	Mr W Boyd	01603 454015
Cliff Park High (Gorleston)	Mr R Bond	01493 661504
Costessey High	Mr P May	01603 742310
Cromer High	Mr R Munson	01263 511433
Dereham Sixth Form Centre	Mr D J Richardson	01362 696884
Diss High	Mr S C Ballantyne	01379 642424
Downham Market High	Mr I Bloom	01366 389100
Earlham High (Norwich)	Mr T Samain	01603 452628
Fakenham High	Mr R Moore	01328 862545
Flegg High (Martham)	Mrs C Crowley	01493 740349
Framlingham Earl High	Mrs W M Down	01508 492547
Gt Yarmouth High	Mr D Bruntun	01493 842061
Hamond's High (Swaffham)	Miss Y Griffiths	01760 721480
Heartsease High (Norwich)	Mr J Roche-Kelly	01603 435178
Hellesdon High (Norwich)	Mr W P Gould	01603 424711
Hethersett High	Mrs R Allen	01603 810924
Hewett School (Norwich)	Mr C E H Wade	01603 628181
Hobart High (Loddon)	Mr J Robson	01580 520359
King Edward VII High (King's Lynn)	Mr M Walker	01553 773606
Litcham High	Mr J Neale	01328 701265
Long Stratton High	Mr P Adams	01508 531244
Lynn Grove High (Gorleston)	Mr D J Evans	01493 661406
Marshland High (West Walton)	Mr J B Bennett	01945 584146
Methwold High	Mr K J Earle	01366 728333
Neatherd Community High (Dereham)	Mr J C Horsfield	01362 697981
Northgate High (Dereham)	Mr J Smith	01362 697033
North Walsham High	Mr J Catton	01692 402581
Notre Dame High (Norwich)	Mr J Pinnington	01603 611431
Old Buckenham High	Mr G Hodson	01953 860766
Oriel High (Gorleston)	Mr M Dopson	01493 662966
Reepham High	Mr C Hassell	01603 870328
Rosemary Musker High (Thetford)	Mr M P Brindle	01842 754875
The Blyth Jex High (Norwich)	Ms K Topping	01603 411721
Sheringham High	Mr M Goodwin	01263 822363

High Schools cont'd

Name	Head	Tel
Smithdon High (Hunstanton)	Mr R Brown	01485 534541
Springwood High (King's Lynn)	Mr P Hopkins	01553 773393
Sprowston Community High (Norwich)	Mr G Best	01603 485266
St Clements High	Mr R W Wealthall	01553 828648
Stalham High	Mr J Chilvers	01692 580281
Taverham High	Mr G Porter	01603 860505
The Park High (King's Lynn)	Mr D L Stevens	01553 774671
Thorpe St Andrew High (Norwich)	Mr I Clayton	01603 497711
Wayland Community High (Watton)	Mr M Rose	01953 881514
Wymondham High	Mr D Walker	01953 602078
Wymondham College	Mrs V Musgrave	01953 609000

Further Education

Name	Principal/Officer in charge	Tel
College of West Anglia (King's Lynn)	Mr P Stewart	01553 761144
East Norfolk VI Form College	Mr L Poulson	01493 662234
Easton College	Mr D Lawrence	01603 731200
Gt Yarmouth College of Further Educ.	Mr R Parkinson	01493 655261
Paston College (North Walsham)	Mr P W Mayne	01692 402334
City College Norwich	Miss C Neville	01603 773311
Norwich School of Art & Design	Ms S Tuckett	01603 610561

The Norfolk Education Advisory Service

The Norfolk Education Advisory Service provides high quality services to all Norfolk schools based on the priorities of the Education Development Plan. This accounts for just over half of the work the Service is engaged in and comprises activities paid for directly through specifications by the Director. Examples of this work include a link adviser for every school through the provision of the Review and Development Adviser system, additional support for schools in difficulty, support for head teacher appointments, support for schools through the inspection process, support for newly qualified teachers and for head teachers. Funding also provides for adviser work on promoting effective assessment of pupil performance, support for improvements in teaching and learning and raising standards of achievement in literacy, numeracy and information and communications technology (ICT). The Advisory Service also provides leadership and development in Early Years education and supports the monitoring of policy in SEN, Health and Safety and carries out surveys on the quality of educational provision in Norfolk.

The Service provides a comprehensive and high quality programme of continuing professional development for teachers and managers in Norfolk schools across all phases. Courses are provided at the Professional Development Centres in Norwich and King's Lynn, as well as in school and at local conference locations across Norfolk.

A significant part of the support provided to headteachers and their schools has to be accessed on a bought in basis from funding delegated to the schools or through funding within the Standards Fund. This is done through the packages set out in the LEA's Services to Schools booklet or through individual contracts for advice, training or consultancy.

The Advisory Service also manages the successful Governor Support Service, which provides advice and training for Norfolk's school governors. The work of this Service continues to depend on funding through the Standards Fund on an annual basis.

In addition the Advisory Services include the County's Sport Development Team, the Environmental Education Service (including Holt and Wells Field Study Centre) and the Norfolk Music Education Service.

Contacts:

Fred Corbett	Assistant Director: Advisory Service (Head of Service)
Management Team	
Terry Cook	Principal Adviser (School Effectiveness OFSTED)
Anne Genge	Manager (Governor Support Service)
Linda Harrison	Facilities Manager & Head of Administration
Ray Leeke	Principal Adviser (Primary School Development)
Paul Mitchell	Principal Adviser (Secondary & Special School Development)
David Orsborne	Principal Adviser (Primary School Development)

Norfolk Library and Information Service

Getting Everybody Reading and Learning

Libraries provide

- Free Internet Access and email
- CDs and Video Loans
- Free access to information on a range of topics - from careers and jobs to health, diet and entertainment
- Local information - what's on where, at what time

Visit our website at www.library.norfolk.gov.uk or call in at your local library for more information about the Library Network in Norfolk.

Contacts:

Norwich Norfolk & Norwich Millennium Library	Janet Holden email janet.holden.lib@norfolk.gov.uk	01603 774774
East & North	Neil Buxton email neil.buxton.lib@norfolk.gov.uk	01603 783412
South & West	Sarah Hassan email sarah.hassan.lib@norfolk.gov.uk	01953 455196
Young People's Services	Dorne Fraser email dorne.fraser.lib@norfolk.gov.uk	01603 222270

Norfolk Library and Information Service Public Service Agreement Project

Norfolk Library Service is involved in a partnership project with the Youth Service, Adult Education, Careers Service and IAG. The project, part of Norfolk's Public Service Agreement, aims to increase library and learning provision to young people, aged 12 to 25, who are at risk of social exclusion. Young people in King's Lynn, Gaywood, Thetford, Aylsham, Earlham, Great Yarmouth and Gorleston will benefit from the project.

A part-time project worker is based at each library and is working with library staff, high schools and local agencies to target young people in the project areas.

Project Area Number	Project Worker	Telephone
King's Lynn/ Gaywood	Pauline Brownhill	07789 922870
Thetford	Sue Meek	07909 532127
Earlham	Eileen Brock	01603 505790
Aylsham	Jo Hilder	07909 532127
	(Sue Meek - temporary to cover maternity leave)	
Great Yarmouth/Gorleston	Terry Wood	01493 854661

Some funding has been given to groups of young people in each project area to involve them in the design and delivery of services targeted at them. Funding is also being used to extend the library opening hours in the evenings and weekends to offer youth-targeted IT/learning activities to address educational attainment, life skills and employment opportunities.

For further information about the project contact:- Caroline Groom
Project Leader at Norfolk Library & Information Service, County Hall,
Norfolk, NR1 2UA. Tel: 01603 222881, Email:
caroline.groom.lib@norfolk.gov.uk

District Councils

<u>District</u>	<u>Chief Executive</u> <u>Address & Tel. No.</u>
BRECKLAND	Mr R Garnett Breckland House, St Nicholas Street, Thetford, Norfolk, IP24 1BT Tel: 01842 755721
BROADLAND	Mr C Bland Council Offices, Thorpe Lodge, Yarmouth Road, Norwich, NR7 0DU Tel: 01603 431133
BOROUGH OF GREAT YARMOUTH	Mr R Packham Town Hall, Great Yarmouth, Norfolk, NR30 2QF Tel: 01493 856100
BOROUGH OF KING'S LYNN & WEST NORFOLK	Mr G Chilton King's Court, Chapel Street, King's Lynn, Norfolk, PE30 1EX Tel: 01553 692722
NORTH NORFOLK	Mr B Barrell Holt Road, Cromer, Norfolk, NR27 9EL Tel: 01263 513811
NORWICH CITY COUNCIL	Mrs A Seex City Hall, Norwich, Norfolk, NR2 1NH Tel: 01603 622233
SOUTH NORFOLK	Mr G Rivers South Norfolk House, Swan Lane, Long Stratton, Norfolk, NR15 2XE Tel: 01508 533633

Norfolk County Council Social Services

Department

Reception and Referral Teams (General Enquiries and Child Protection)

Key Contacts: Child and Families Service Managers

Norwich – Peter Currie

Carrow House

301 King Street

Norwich, NR1 2TN **Tel: 01603 223500**

Eastern (including Gt. Yarmouth) – Laura Sutton

Nelson House

31/33 South Quay

Gt. Yarmouth, NR30 2RG **Tel: 01493 850317**

Northern (incl. Fakenham, Nth. Walsham) - Malcolm Griffiths

Northfield Road

North Walsham, NR28 0AS **Tel: 01692 500550**

Southern (including Thetford) – Stuart Marpole

31 Norwich Street

Dereham, NR19 1DH **Tel: 01362 694711**

Western (including King's Lynn) – Sandra Summerfield

Greyfriars House

Birch Tree Close

King's Lynn, PE30 5SS **Tel: 01553 669300**

Community Support Team Manager

Stewart Betts, The Oaks, 16 Harvey Lane, Norwich NR7 0BN

Tel: 01603 437811

Complaints Officer for young people looked after by Social Services

John Powell, 15 Hooper Lane, Norwich NR3 4ED

Tel: 01603 495128

Assistant Director, Children and Families

Rosemary Claridge, County Hall, Norwich **Tel: 01603 223830**

Director of Social Services

Lisa Christensen

Norfolk Council for Voluntary Youth Services

NCVYS has a membership of over 50 organisations in Norfolk who provide activities and services for young people. Its role is as a facilitator and network to support staff and volunteers working with primarily voluntary youth organisations in the county.

Although an independently registered charity with its own Management Committee, NCVYS and its services are only possible thanks to the current funding by Norfolk County Council, through the Norfolk Youth and Community Service.

We provide support through regular newsletters and networking events for our members so that they can share resources, ideas and experiences. We also work closely with the Youth and Community Service in providing training and access to a whole range of resources including grant aid to organisations, groups and individuals for support with administration, communication, equipment etc.

Management Committee

James Kearns (Chairman)	Norfolk Scout Assoc. and West Norwich Partnership
Vice Chairman	Vacancy
Francesca Broom	Norfolk Young Farmers' Clubs
Avril Braidwood (Treasurer)	Norfolk Guide Association
Joanna Champion	Youth and Community Service
John Easton	Boys' Brigade
Liz Ellis	BUILD
Angus Henderson	YMCA King's Lynn
Peter Bagshaw	Maritime Training Corps
Norman Ogden	Classic Majorettes

Please contact us regarding membership, grant aid, information, support etc.

Martham Youth and Community Centre
Coronation Recreation Ground
Off Rollesby Road
Martham, Great Yarmouth
Norfolk, NR29 4SN **Tel/Fax/Ans: 01493 748554**
e.mail: ncvys@ncvys.norfolk-link.co.uk

The objectives of Guiding are to provide opportunities for girls and young women to:

- * be challenged by new adventures and experiences
- * develop self awareness
- * develop a personal faith
- * think for themselves, govern themselves and make their own decisions
- * make friends and have fun
- * develop a sense of tolerance, justice, kindness and honour
- * learn teamwork and acquire leadership skills, working with and for others
- * appreciate the environment and how to live in it
- * understand the learn about the world, its people and cultures.



Girlguiding Norfolk

**Information from the
Norfolk County Guide Office
Tel: 01603 502590**

**e.mail: office@norfolkguides.fsnet.co.uk
www.guides.org.uk**

NORWICH & DISTRICT CARERS FORUM



**First Floor,
18 St. Faith's Lane
Norwich, NR1 1NN**

The Young Carers Schools Project began in September 1997 and raises awareness about young carers amongst staff and pupils in 42 High Schools. A similar project based in King's Lynn covers the remaining 10 High Schools. Its aims are to identify and support young carers who may be caring for a family member who suffers from a long term illness or disability including mental health and addiction problems. Any young carer identified is offered support which can be information about the illness, emotional help and opportunities to have 'time off' from caring, either through individual outings or within a young carers support group. There are currently 13 of these in Norfolk which are often run in partnership with other agencies. A Similar project began in September 2002 for Primary and Middle Schools.

**For further information please contact Cath Thomas at the above address or
Telephone: 01603 219924 Fax: 01603 219939 e.mail: co.carersforum@free.uk.com**

MANCROFT ADVICE PROJECT

Information, Advice & Counselling for Young People 11-25 years.

Tel: 01603 766994 Office and Advice

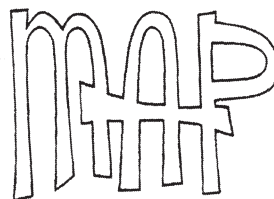
Tel: 0800 917 5 917 Counselling for
NYCS/MAP
Countywide Service

Fax: 01603 763 005

The Risebrow Centre, Chantry Road,
Norwich, NR2 1RF

E.mail: **map@11-25.freeseve.co.uk**

Website: **www.map11-25.org**

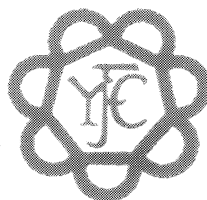


NORFOLK YOUNG FARMERS

Youth For the Countryside

Norfolk YFC is aimed at young people living in the rural areas of Norfolk. The organisation has two tiers, '**Countrysiders**' for the 10-16 age range and '**Senior Clubs**' for the 14-26 age range. Each has a programme of activities including sports, competitions, visits and talks.

The organisation is democratically run, by the members for the members, so each of the 23 clubs is unique.



For further details contact:

Tel: 01603 748717

Fax: 01603 743672

e.mail: jenny@norfolkycfreeserve.co.uk

ST. JOHN AMBULANCE - County of Norfolk

As well as making you a trained First Aider, St. John Ambulance will provide you with the opportunities to make new friends, visit new places and do things that you've never done before.

You'll be equipped with a range of important skills for life and will experience a blend of responsibility and enjoyment that simply can't be found anywhere else.

Badgers 6-10 years old. **Cadets** 10-18 years old and **Adult** members.



Contact: County Headquarters, 7-13 Rose Lane, Norwich, NR1 1PL

Tel: 01603 621649 **Fax:** 01603 766195

e.mail: countyhq@norfolk.sja.org.uk

BRECKLAND YOUNG CARERS SUPPORT GROUP

Reg. Charity No. 1042641: Company No. 2982741



Dereham Young Carers now run two groups 8-11 yrs and 12-16 yrs covering the area of Dereham, Swaffham and Watton.

The 8-11 year old group meet every 3rd Saturday, 10.30-14.30 hrs and the 12-16 year old group every last Friday in the month, approx. 1800 -2200 hrs.

These groups are 'young carers' looking after a parent, sibling or other relative who has an illness, disability or is experiencing mental distress

For more details contact:- Heather Caley, Breckland Crossroads, Dereham Hospital, Northgate, Dereham, NR19 2EX **Tel:** 01362 696110

Fax 01362 851096 **e.mail:** manager@brecklandxroads.co.uk



Registered Charity No. 264584

People with a learning difficulty working together to make things happen

Contact: Liz Ellis / Susie Thomson at:
BUILD, Church House
URC, Prince's Street
Norwich
NR3 1AZ

Tel. / Fax. 01603 618029

e.mail: build.norwich@talk21.com



GINGERBREAD

the organisation for lone parent families
Registered Charity No. 282512

Gingerbread can help with advice and

information on a range of topics such as:-

- Benefits
- Going back to work
- Child maintenance
- Maternity rights
- Contact visits for children
- Losing your home
- Someone to talk to

NORWICH GINGERBREAD

first contact is:-

Stephanie - 01603 466415

you may be a lone parent

but you are not alone

**National Helpline No.
0800 018 4318**

Norwich Youth for Christ



is an established organisation. We have more than 25 years experience working with young people. We work alongside churches; in schools; nightclubs; youth groups and on city estates. We provide training for young Christians and for others we try to show clearly what Christianity is about.

NYFC Office: 01603 620678

Director: Paul Cracknell

Administrators: Karen Coleman and Holly Cleary

Church Resource Co-ordinator: Matt Gooch

Student Worker & Worship Leader: Mark Tuma

Nightclub Worker: Tracey Hyslop

e.mail: office@norwichyfc.co.uk website: www.office@norwichyfc.co.uk



The Benjamin Foundation is a charitable trust striving to provide young people in North Norfolk with easy access to high quality services and facilities.

Project Director: Richard Draper Tel. 01692 407354 E-mail Info@benjaminfoundation.co.uk

Rural Advice Project (R.A.P.)—Advice & Information for young people in partnership with the CAB, Project Worker Claire Honess: Tel. 01692 501039 Mob. 07974 962314

Winston Court — direct access hostel for young people . Manager: Matt Garrod Tel: 01692 405405. **North Norfolk Resettlement Scheme** — support with housing needs. Senior Resettlement Worker: Rayleigh Freezer Mob. 07771 947928

Music Life Project — musical opportunities for young people. Dev. Worker: Sam Hope. Mob. 07810 203372 . **Mobile youth provision** in partnership with NYCS, Youth Worker, Nigel Ward Mob. 07900600228

Special Needs Youth Clubs / Village Youth Clubs. Claire Honess: Tel. 01603 501039



EATON VALE ACTIVITY CENTRE LTD

Situated 3 miles south of the City of Norwich, Eaton Vale has campsites. Indoor accommodation for 40 people in a purpose designed building, will be available in Spring 2002. On this 13 acre site there is also a variety of activities which include:-

Archery, Abseiling, Canoeing, Rafting, Grass sledging, Pedal Go Karts, Indoor Climbing Wall

The site can be used for team building exercises and group activities.

For details contact: **The Centre Manager** on
Tel: 01603 501228 or Fax: 01603 457631
e.mail: evac@norfolk-uk.freemove.co.uk



NORWICH & NORFOLK
VOLUNTARY SERVICES

Norwich and Norfolk Voluntary Services promotes and develops volunteering, supports local voluntary organisations and offers a range of services to and for young people.

NVS provides

- Ongoing placement of individual volunteers with charities, community groups and individuals
- A Mentoring Service for young people aged 16-25
- The Young People's Development Project in Great Yarmouth promoting community involvement
- Information on volunteering abroad and a World Wide Volunteering database

Further information from **Jill Stracey (01603) 614474**
Email jill.stracey@nvs.org.uk



THE GIRLS BRIGADE

The Girls' Brigade is an International Inter-denominational, Christian Uniformed Organisation for girls aged 5 - 21 years.

The Norfolk District covers Norwich, Costessey, Sheringham, Dereham, Watton, Long Stratton and Thetford. Units meet weekly at local churches for a wide range of activities including craft, cookery, games, First Aid and dance.

There is also the opportunity to participate in sleepovers and camps.

Enquiries (evenings only)

Jane Piggott (Commissioner) on **01362 693520**



Roger Greef
Association Officer
9 Westcliffe Avenue,
Cromer
Norfolk,
NR27 9BA

Tel: 01263 519335
e.mail:

youthclubsnfk@btclick.com

- Affiliation to 'UK YOUTH' (formerly Youth Clubs
- UK) through 'YOUTH CLUBS NORFOLK'
- offers access to information relating to Youth
- Work from the 'UK Youth' databank. A
- comprehensive publications catalogue of books,
- papers & videos at a substantially reduced cost.
- A **free** quarterly copy of its leading youth work
- magazine 'UK Youth'. All affiliated groups are
- offered a specialist Insurance package that
- includes: Public and Employer Liability
- Insurance together with Personal Accident
- Insurance for both Members and Staff. Cover
- also available for hazardous activities, Holidays,
- Travel, Buildings, Contents (all risks), money &
- Minibuses.



PORINGLAND PARISH COUNCIL

We are one of the larger Parish Councils in South Norfolk and one of our aims is to try to provide facilities in the parish for young people.

CONTACT:

Mrs. C. Milton, Clerk, 25 Church Close, Poringland,
Norwich, NR14 7LB.

Tel: 01508 493756



West Norwich Partnership is a community led voluntary organisation working in the areas of Earlham, Marlpit and Bowthorpe. The Partnership includes representatives of the Police, Social Services, Health Authority, Education Department as well as members of the Norfolk County Council and Norwich City Council.

Key areas of work include:-

* Youth Work * Community Safety * Community Support

For more details contact:

James Kearns at Youth & Community Centre,
Bowthorpe Hall Road, Bowthorpe, Norwich, NR5 9AA
or call 01603 740141

Fax: 01603 743700 e.mail: wnp@wnpc.fsnet.co.uk

MULBARTON CHURCH YOUTH GROUPS

As part of Mulbarton Church we aim to work with and disciple as many Christian young people around the Mulbarton area as possible. We currently work with young people from year 7 to year-out students and have different groups accordingly. We also work with various youth organisations in the community and seek to work with other Christians in the wider area.

For further information please contact our Youth Worker:

Phil Trumper on **01508 578218**

e.mail: youthworker@mulbchurch.org.uk



NORWICH YOUNG MEN'S CHRISTIAN ASSOCIATION LIMITED

Norfolk YMCA has expanded its services across the County and now operates in Thetford, North Norfolk, Norwich City Centre, Great Yarmouth, King's Lynn, South Norfolk. It provides the following range of services:

- * Accommodation unit with 90 single bedrooms
- * 800 people per annum on Government training programmes
- * Work in schools affecting 4000 people
- * Full-time Worker attached to the Norwich Young Offenders Institute
- * Extensive recreation programme at YMCA Trowse
- * Commitment to service over 200 asylum seekers per week

Meeting the needs of young people in Norfolk since 1856

Contact

John Drake, CEO

Nick Jeffery - Schools Manager

Tel: 01603 630049

Fax: 01603 626177

The Maritime Training Corps is a small organisation offering to youth organisations and NCVYS members, use of a small campsite at the rear of the Red House Inn, Cantley, nr. Norwich. Also moored at Cantley is a 6 berth sedan broads cruiser, a 20 sq. ft. marquee, 12 two man bivouac tents, 15 life jackets, a 16 ft safety boat. Users of the site need to provide their own qualified personnel. A 12 seater minibus can be made available for users of the site. It is hoped to place a building on site to provide residential accommodation for 20.

Affiliated to: The Federation of Independent Nautical Training Organisations, Youth Clubs UK and NCVYS.

Maritime Training Corps



Contact: Cdr. (MTC) P.M. Bagshaw,
Red House Inn, Station Road,
Cantley, Nr. Norwich, NR13 3SH.
Tel: 01493 701099

e.mail: peter_bagshaw@onetel.net.uk
website: www.maritimetrainingcorps.org.uk



Norwich & Norfolk Industrial Project

Contact:
Carol Hudson
39 Dennis Road
Hellesdon
Norwich
NR6 6UB

Tel: 01603 301537 **e.mail:** carolhudson@hotmail.com

The Duke of Edinburgh's Award - a programme of leisure time activities for young people between the ages of 14 and 25 years.

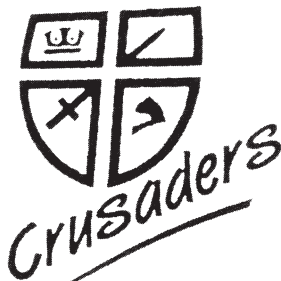
Crusaders is a National Christian Youth

Organisation which seeks to teach young people the truths in the Bible and introduce them to Jesus Christ. Groups achieve this aim through a mixed programme of games, social activities and Bible teaching.

Groups currently meet in: Aylsham, Costessey, Felbrigg, Gorleston, Gt. Moulton, Martham, Mundesley, North Walsham, Sheringham and Stoke Holy Cross.

For further details please contact:- Lysa Ludkin,
Area Field Worker on **Tel: 01692 631134**

e.mail: lysaludkin@lineone.net
www.eastangliacrusaders.info





St. Edmund's Society
Drop in Centre
68 Earlham Road
Norwich, NR2 3DF
Reg. Charity No. 255461

Homelessness is a changing yet ever present issue. New policy/law, practice, reasons why and those themselves that are homeless, change. There are certain organisations that provide much needed stability and help to reduce the revolving door. **Ed's Basement, part of St. Edmund's Society**, is one of these. With funding from the Lottery Board, we opened in May 1997 and provide an open door "drop in" for the 16-30 homeless, insecurely housed and lonely, on **Monday - Friday mornings, 10 am - 1 pm.**

Contact:

The Co-ordinator on **01603 766551**

THE DIOCESAN YOUTH SERVICE

exists to support churches and youth leaders involved in Christian youth work with those aged 11 - 25. The DYS offers training, resources, advice and encouragement. Frequent mailings advertise specific local events organised by the DYS while also giving news of young people and youth groups.



If you are a youth leader, are considering widening your youth work or would just like to find out what the DYS can offer you and your parish, **contact:**

Randall Williams, Diocesan Youth Officer, Diocesan House, Dereham Road,
Easton, Norwich, NR9 5ES. **Tel:** 01603 881352 **Fax** 01603 881083
e.mail RandallWilliams@norwich.anglican.org

We are here to serve you !

METHODIST ASSOCIATION OF YOUTH CLUBS

MAYC is the youth service of the Methodist Church and is committed to non-uniformed groups aged 13-18 years, together with young adults up to 25 years.

Our East Anglia District covers Norfolk, Suffolk and East Cambs. Other sections of the work include children's groups on Sunday, junior youth club and activities for under 5s.



Enquiries:

Robert A. Wells (Training & Development Officer) on
Tel./Fax. 01603 625765 e.mail: tdo@paston.co.uk

The Matthew Project

provides two services:

- Tackle** - counselling, advice, information and support for young people
- Drug Aid** - counselling, advice and information for those with drug or alcohol related problems.



These services are provided through:-

- ➔ Two mobile unit "Voicebox" and "Voicebox 2" which visits places where young people gather.
- ➔ One to one counselling
- ➔ 24 hr telephone helpline **01603 764754**

24 Pottergate, Norwich, NR2 1DX

(t): 01603 626123 (f): 01603 630411

(e): thematthewproject@btinternet.com

24 hour helpline: 01603 764754

www.matthewproject.co.uk

Registered Charity No. 285256

Patron: The Rt. Revd. Graham James, Bishop of Norwich

THE ARMY CADET FORCE CHARTER



The Army Cadet Force is a National Voluntary Youth Organisation. It is sponsored by the Army and pervades challenging military, adventurous and community activities. Its aim is to inspire young people to achieve success in life with a spirit of Service to the Queen, their country and their local community and to develop in them the qualities of a good citizen.

Correspondence to: Cadet Executive Officer, Norfolk ACF., TA Centre, 44 Norwich Street, Dereham, NR19 1AD.

Telephone: 01362 694515 **Fax:** 01362 691799

www.norfolkacf.fsnet.co.uk

BRITISH RED CROSS

Norfolk Branch

Looking to the future for Young People



In Norfolk we provide a wide range of activities not just for our own youth members, but we also work in partnership with other agencies. We offer opportunities to young people who are at risk or socially excluded to enable them to learn new skills, explore attitudes and empower them to make informed choices for themselves.

Interested to find out more about the Red Cross and its work in Norfolk ?

Contact: 01603 426361 Fax 01603 788343

or write to BRCS Norfolk Branch, Coronation Road, Norwich, NR6 5HD.



GFS Platform has worked in Gt. Yarmouth since 1989 and aims to address the needs of young women between the ages of 14 & 25 who are either pregnant or have children. I has developed a unique way of working with young women. It takes an holistic approach and it is underpinned by the belief that by raising self-esteem, young women will learn to value themselves and their role as a parent.

GFS Platform Gt. Yarmouth
24a South Quay
Gt. Yarmouth, NR30 2RG
Tel: 01493 852253
Fax: 01493 857306
e.mail:
Young.women@virgin.net
Web site:
www.tabor.co.uk.gfs/

It offers educational opportunities and support with a Flexible and Practical approach encouraging them to achieve goals they would otherwise have felt were impossible.

Housing Project

Tel: 01493 853933
St. Paul's Lodge
Southtown
Great Yarmouth

The housing project offers spacious fully furnished bedrooms for 8 mums and babies with shared kitchen and sitting room facilities. Large safe garden and play area. Support team always available to help with benefits and budgeting.



Registered Charity No. 1054310

GFS Platform works to meet the needs of girls and young women throughout England and Wales, through the provision of a safe and secure environment where girls and young women can build on their self-esteem to gain personal confidence and move forward in today's society. GFS Platform demonstrates Christianity in action by responding to the needs and concerns of young women.

Ex Officio Presidents The Archbishop of Canterbury, The Archbishop of York, The Archbishop of Wales

GFS Platform

Townsend House
126 Queen's Gate
London, SW7 5LQ
Tel: 020 7589 9628 **Fax:** 020 7225 1458
e.mail: platform@gfs.net.com
web site www.tgfsplatform.org.uk

NORWICH DIOCESE

CONTACT :

Mrs. Jill Eaton
5 Kensington Road
South Lowestoft
Suffolk, NR33 0HY
Tel: 01502 565815



Scouting in Norfolk attracts in the region of 8000 young people and volunteers operating in 150 groups around the county. As part of a world-wide membership of approximately 22 million, it is as popular today as it has ever been. Membership of this multi-cultural, multi-faith organisation is open to boys and girls between the ages of 6 and 20 and consists of four sections:-

Beaver Scouts 6 - 8 years old
Cub Scouts 8 -10 years old
Scouts 10-14 years old
Explorer Scouts 14-18 years old
Scout Network 18-25 years old

Want to know more ? Contact Norfolk Scouts Association, Eaton Vale, Church Lane Eaton, Norwich, NR4 6NN. **Tel:** 01603 502246.
e.mail hq@norfolkscouts.org.uk
www.norfolkscouts.org.uk
www.scoutbase.org.uk

MILE CROSS PHOENIX CHILDREN'S PROJECT

Registered Charity No 1074884

The Project, staffed by volunteers, aims to provide activities for 6 to 18 year olds in an informal, safe environment. In addition Playschemes for 5 to 12 year olds and Holiday Plus for 12+ during the spring and summer holidays and a Breakfast Club.

For more information please contact:

The Phoenix Centre, Peterson Road, Norwich, NR3 2QL

Telephone: **01603 403814**

e-mail: staff@phoenixproject.freearg.co.uk

or see our website: www.phoenixproject.freearg.co.uk



The Girls Venture Corps Air Cadets



The GVCAC is a uniformed youth organisation which works with young girls (aged 11 - 19) to promote their interests in aviation, hobbies, camping, sports activities, challenges (including the Duke of Edinburgh's Award Scheme) and their own personal standards of appearance and discipline.

If you are interested, please contact:-

Regional Commandant, Mrs. Jean Fleming

Tel: **01366 388015**

e.mail: jean@flemingni.co.uk

www.GVCAC.org.uk

**Registered Charity No.
306019**



The Sea Cadet Corps

The Sea Cadet Corps is a nationwide voluntary uniformed youth organisation, open to young people aged 10 to 18 regardless of sex, religion or race, and within the bounds of safety to themselves and other, to those with special needs. The aim of the Corps is to help young people towards responsible adulthood by encouraging valuable person attributes and high standards of

conduct using a nautical theme based on the customs of the ROYAL NAVY. Activities include canoeing, sailing, power boating, windsurfing, shooting, hiking, seamanship, offshore power & sailing, electrical & mechanical training, physical training, first aid and many more, depending upon unit instructors.

Norwich Unit:

King's Lynn Unit:

Gt. Yarmouth Unit:

Sub.Lt.(SCC) A.D. Blackburn, RNR

Lt.Cdr.(SCC) R.T. Barritt RNR

C.P.O. Mike Brett

Tel: mobile 07808 067 831

Tel: 01945 582542

Tel: 01493 302120

The Salvation Army Anglia Division



We are an international Christian Church with many churches and centres around the world. We have a number of churches and centres in Norfolk that provide a variety of activities for young people from the age of 12. We also hold regional events that are open for anyone to attend, for more details contact the Divisional Youth and Outreach Officer. Our activities promote the need to cater for the physical, mental and spiritual aspects of our young people.

Contact: Div. Youth & Outreach Officer. Lt. Shawn Moye

Tel: 01603 724412

e.mail: shawn.moye@salvationarmy.org.uk

www.salvationarmy.co.uk

Heartsease and Valley Drive Youth Action Group



registered charity No. 1089474

We run a Drop in Centre for teenagers on Friday evening on the Heartsease estate, and Summer activities during August. Witard Road U-16 Football club which plays in the Norfolk Christian League is also part of the 'Kabin' project. We hope to expand this work as and when the grants applied for materialize. We welcome any visitors with ideas and encouragement.

For further information contact:

Secretary Francis Millar. **Tel:** 01603 714509

Michael Culwick **Tel:** 01603 449852

living word
youth club



Living Word youth club exists to provide a safe environment for the young people of Thorpe Marriott, Taverham and Drayton to meet, relax and socialise.

The club is open to all young people in school years 7 and above and meets every Friday during term time in Thorpe Marriott Village Hall from 7.30 pm to 9.30 pm.

For further information, please contact

David Lake on 01603 261154

Stalham Dragons Summer Playscheme

The aim of this group is to provide a safe, secure and friendly environment where children from 6-16 can spend time on a variety of activities (arts/crafts/sports/dance/drama etc..) We provide instruction and entertainment and opportunities for different age ranges to mix and learn and play together. The group meets at Stalham High School and all the young people taking part come from the surrounding areas of 10 villages

For further information contact:

Elizabeth Jackson Tel: **01692 581389**

Fire Service Cadets



Norfolk Fire Service Cadet Scheme helps young people to develop a wide range of skills which will benefit them throughout their lives. Based on Fire Service activities, we encourage self reliance while emphasising the importance of team work in a disciplined environment in order to promote a high standard of physical fitness and mental agility with practical application.

Contact: Station Officer Graham Joy, Community Fire Safety Dept. Fire Service HQ, Whitegates, Hethersett, Norfolk, NR9 3DN. Tel: **01603 819734 Fax: 01603 819736**

e.mail. graham.joy@fire.norfolk.gov.uk

North Norfolk District Council provides services and activities for young people including leisure facilities and activities, Junior Sports Grants and housing advice. A range of youth issues are currently being considered by Youth Connection, comprising representatives from high schools across the District.

For further information please contact the switchboard on **01263 513811**

e.mail: bbarrell@north-norfolk.gov.uk
chiefexec@north-norfolk.gov.uk



PO Box 1, Council Offices,
Holt Road, Cromer,
Norfolk, NR27 9PZ
Tel. 01263 513811
Fax 01263 515042
DX 31008 Cromer



Winterton Marine Cadets



Royal Marine & Adventure Training for boys & girls aged 11-18

We meet Monday & Friday 18.50 - 21.30 at Winterton Village Hall

We do ... skirmishes on the dunes; camping; combat tactics; night patrols; attach & defence scenarios; BB shooting etc.

Contact: Chairman Paul Dodson 01493 748395



The Boys' Brigade is a Christian organisation that caters for the needs of young men today. The Boys' Brigade is split into three age groups,

Anchors 5-8 years where the emphasis is on fun through games and craft activities.

Juniors 8-11 years which offers a structured programme of social, educational, spiritual and physical activities

Company Section 11-18 years where through activities the boys can gain badges (which can be linked to the Duke of Edinburgh's Award Scheme) have fun, gain social skills and receive leadership opportunities.

Contact: John Easton,
5 Park Avenue, Barford,
Norwich, Tel: 01603 758156



The **NR5 Project** provides a wide range of activities and services for young people aged 14 onwards and provides DJ and IT based music programmes, specialist music workshops, Tuesday evening youth club, Princes Trust xl programmes. **Contact** 01603 250505 or email info@nr5project.com

Air Training Corps Royal Warrant



To promote and encourage among young people a practical interest in aviation and the Royal Air Force. To provide training which will be useful both in Service and in civilian life.

Contact:

HQ Norfolk & Suffolk Wing ATC, Constitution Hill,
Norwich, NR6 7RE.

Tel: 01603 427575 **Fax:** 01603 414090

Asperger Norfolk

Contact:

Marc Olive
Charing Cross Centre
17-19 St. John Maddermarket,
Norwich, NR2 1DN
Tel / Fax: 01603 620500

The only registered charity in the UK specifically for people with Asperger syndrome. Asperger Norfolk provides recognition and support for children in the education system, together with supported work experience.

Lakenham Youth

This group allows young people to learn social skills, access information with regard to various subjects, learn to work as a team to build together, to try new things and learn to decide how to run their club.

Contact: Anita Beckett. **Tel:** 01603 461766

Caister Youth & Community Centre

Yarmouth Road
Caister on Sea
Gt. Yarmouth.
Tel: 01493 720588

Created to unite the voluntary organisations of the Parish of Caister on Sea and the inhabitants of the Parish with the Parish Council to provide recreational and leisure facilities, particularly for young people.

The main focus of the Centre is the provision of youth club facilities, leisure, social and educational opportunities.

Main contact: Rosemary Horrocks **Tel:** 01493 720558

Classic Majorettes

Contact:

Barbara Ogden
50 Friends Road
Norwich
NR5 8HW.
Tel: 01603 259724

Through interactivity, discipline and continuity, Classic Majorettes hope to develop teamwork for young people to help them communicate and work with adults.

Earlham Youth

Earlham Youth work to engage young people (within the Marlpit, North Earlham and Larkman communities) in community based projects, offer support, widen horizons and gain confidence.

Contact:

Project Manager, The Gurney Centre, Irstead Road, Norwich, NR5 8DZ.
Tel: 01603 615115 Fax: 01603 615441



AIR TRAINING CORPS 222 (Broadlands) Squadron ATC



Flying, Abseiling, Community Service

Contact:

Kevin Green, 47 Legrice Crescent, North Walsham, Norfolk, NR28 9AE.
Tel: 01692 409129

NCH THETFORD FAMILY CENTRE

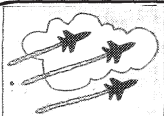
Working in Partnership with children aged 0-12 and their families. The aim of the project is to provide a range of services to support children's quality of life and to enhance their care and upbringing within the family.

Contact: Mark Agnew, Project Manager,
Prospect House, 17019 Raymond Street,
Thetford, IP24 2EA
Tel: 01842 753294 Fax: 01842 761899

Robertson Barracks Youth Club

We offer youth activities to all young people aged 8-16 years of age residing at Robertson Barracks, Swanton Morley and dependants of Army personnel residing in the local area.

Contact Lorna Vyse, Community Development Worker
Army Welfare Service
Community Centre, Robertson Barracks,
Swanton Morley, Dereham, Norfolk, NR20 4TX.
Tel 01362 627972



EAST ANGLIAN FLYING CORPS

Registered Charity No. 1087026

EQUAL OPPORTUNITIES OFFERED

We are a uniformed youth organisation working with young people from the 7 to 16. At 16 young people may start a training course to become young leaders. We offer a wide range of activities including flying, archery, abseiling, camping, canoeing, orienteering, ski-ing, long distance walking, target shooting and drama. All Cadets work towards various badges including aviation, First Aid, skill and many more which in turn helps them achieve their yearly achievement award.

For more information contact the Corps Commander, Mrs. Zacqui Harris

Tel: 01379 641825. **e.mail:** eagfcaimhigh2000@aol.com or corpscomm2@aol.com.
or visit our website: eagfcaimhigh.co.uk

Wymondham Youth Music Society

Provides the experience in instrumental, ensemble, vocal and orchestral playing and the practical exploration of orchestral and other musical repertoire thus enhancing the musical advancement and education of its members. To achieve this we have regular rehearsals, public performances and specialist workshops under the guidance of professional musicians.

Contact:

Jeannie Thurkettle, Briar Dene, Shrophall Road, Gt. Holkham, Thetford, IP24 1NL
Tel: 01953 498721

Borough Council King's Lynn & West Norfolk.

The Community Development Departments work involves developmental work with young people and youth groups.

Contact:

Jackie Squires, Community Development Worker, King's Court, Chapel Street,
King's Lynn, PE30 1EX.

Tel: 01553 616657 **Fax:** 01553 616682 **e.mail:** jackie.squires@west-norfolk.gov.uk



**Other youth groups in membership of
NCVYS**

Action 4 Youth
Dereham Bucks Basketball Club
Gt. Ormesby Youth Badminton Group
Heathlands Youth Club
Hempnall Youth Club
Long Stratton Gym Club
Paston Youth Club
South Walsham Youth Club
Sprowston Youth Club
Stanhoe Youth Club
The Children's Centre Youth Group (Club Z),
nr. Diss
The Norfolk Youth Music Theatre
Thurlton & Norton Youth Club
Winch Grove Youth Club

For information regarding contact details of
these groups, please contact the NCVYS office
on

Tel./Fax./Ans.

01493 748554

or email to

info@norfolkcvys.org.uk

USEFUL TELEPHONE NUMBERS

Adult Education	01603 222321
Air Training Corps	01603 427575
Archway Housing Project	01603 616950
Army Cadet Force	01362 694515
Benjamin Foundation	01692 407354
Boys' Brigade	01603 758156
Breckland Carers	01362 696110
Breckland District Council	01362 695333/01842 755721
Breckland District Resource Base	01362 692839
British Red Cross	01603 426361
British Youth Council	020 7 4228640
Broadland District Council	01603 431133
Broadland District Resource Base	01603 408678
BTCV (British Trust for Conservation Volunteers)	01603 767300
BUILD	01603 618029
Connect Youth International	01438 219064
Connexions	
Crossroads	01359 245200
Crusaders	01692 631134
Diocesan Youth Service	01603 881352
Drugaid (Matthew Project)	01603 764754
Duke of Edinburgh's Award Scheme	01603 744888
Ed's Basement (St Edmund's Society)	01603 766551
Eagle Canoe Centre	01493 368129
East Anglian Flying Corps	01379 641825
Eaton Vale Activity Centre	01603 501228
Equipment Hire	01603 744888
Fire Service Cadets	01603 810351
Frontier Youth Trust	0121 6873505
Gingerbread (Norfolk)	01603 466415
Girls' Brigade	01362 693520
Girls' Friendly Society	01502 565815
Girls' Venture Corps Air Cadets	01366 388015
Grant Aid	01493 748554
Great Yarmouth Borough Council	01493 856100
Great Yarmouth District Resource Base	01493 854661
Great Yarmouth Young Women's Project	01493 852253
Guides Norfolk	01603 502590
Heartsease and Valley Drive	01603 714509/449852

USEFUL TELEPHONE NUMBERS

Health Authority	01603 300600
Holt Hall Field Study Centre	01263 713117
Horstead Centre	01603 737215
King's Lynn & West Norfolk District Council	01553 692722
King's Lynn & West Norfolk District Resource Base	01553 773565
Lakenham Youth	01603 461766
Learning Skills Council	0845 0194173
Living Word Youth Club	01603 261154
Mancroft Advice Project	
– Office & Advice	01603 766994
– Counselling	0800 91 75917
Maritime Training Corps	01493 700801
Matthew Project	01603 764754
Methodist Association of Youth Clubs	01603 625765
Mile Cross Phoenix Children's Project	01603 403814
Mulbarton Church Youth Groups	01508 578218
National Council for Voluntary Youth Services	020 742 28630
National Youth Agency	0116 2853700
Naturefriends	01603 409884
Norfolk Careers Services, North Walsham	01692 408220
Norfolk Careers Services, Norwich	01603 215320
Norfolk Council for Voluntary Youth Services	01493 748554
North Norfolk District Council	01263 513811
North Norfolk District Resource Base	01692 402498
Norfolk County Council, County Hall	01603 222222
Minicom Systems (Text Telephones For People Who Have Hearing Difficulties)	
County Hall Main Reception (Foyer)	01603 223833
Social Services Reception	01603 223242
NCC – County Hall, Enquiries Offices	
Audit Services	01603 222777
Law and Admin	(Legal) 01603 223812 (Admin) 01603 222955
Education	01603 222146
Youth and Community Service	01603 228982
Engineering Services	01603 223210
Finance and Information	01603 222401
Capita IT Services Service Desk (Help and Sales)	01603 495800

USEFUL TELEPHONE NUMBERS

Library and Information	01603 222049
Corporate Training and Development	01603 223414
Norfolk County Services	01603 222596
Property	01603 223456
Personnel	01603 222145
Planning and Transportation	01603 222143
Public Relations	01603 222964
Social Services	01603 222141
Temporary Staff Register	01603 222204
Trading Standards	01603 222147

Internet Addresses

All internet addresses for Local Government employees are made up as follows using information from this directory

firstname.surname.dept@norfolk.gov.uk

Norwich City Council	01603 622233
Norwich City Football Club – Study Centre	01603 665394
Norwich and District Carers Forum	01603 219924
Norwich District Resource Base	01603 630948
Norfolk Music Works	01485 609009
Norwich and Norfolk Industrial Project	01603 744888
Norwich and Norfolk Voluntary Services	01603 614474
Norwich Youth for Christ	01603 620678
NR5 Project	01603 452628
Ocean Youth Trust	0870 2 412252
Open Door (King's Lynn)	01553 777666
Outdoor Education Programme (YCS)	01493 368129
PACT	01953 424722
Platform (Girls' Friendly Society)	01493 852253
Princes Trust	0800 84 2842
Professional Development Centre – Norwich	01603 433276
Professional Development Centre – West Norfolk	01553 766872
Road Safety	01603 223355
Robertson Barracks Youth Club	01362 627972
Sea Cadet Corps	0780 806 7831
St John Ambulance Cadets	01603 621649
Salvation Army Youth	01603 724400
Samaritans	01603 611311
Scouts Norfolk	01603 502246
Sorted (Gt Yarmouth)	01493 854661
Sport England	020 727 31500

USEFUL TELEPHONE NUMBERS

South Norfolk District Council	01508 533633
South Norfolk District Resource Base	01379 642425
Stalham Dragons Summer Playscheme	01692 581389
St Edmund's Society	01603 766551
Study Support	01603 224130
The Source (York Road Sports Hall, Gt Yarmouth)	01493 855656
Thetford Youth Venue	01842 765180
Transforming Youth Work Dev Programme	01603 423995/424177
YMCA	01603 620269
Young Farmers	01603 748717
Youth & Community Service (Training Unit)	01603 485999
Youth Clubs Norfolk	01263 519335
UK Youth	020 7 2424045
Youth Exchange (Connect Youth International)	01438 219064
Wells Field Study Centre	01328 710525
Wensum Lodge	01603 666021
West Norwich Partnership	01603 740141
Winterton Marine Cadets	01493 748395