



Gt Yarmouth



Your councils working together
in your community...

Brighter future for Great Yarmouth

A bold and imaginative scheme to secure Great Yarmouth's place as one of England's foremost seaside towns gets underway this autumn.

Promoted by the inteGREAT regeneration partnership, the project will encourage people to walk freely between the town centre and the seafront.

To achieve this the remaining length of Regent Road will be pedestrianised, opening out into an attractive paved plaza where it joins Marine Parade. At night Regent Road will be lit by a stunning 'ceiling of light', provided by thousands of LED's, encouraging people to explore further. The newly created plaza, extending to Britannia Pier and the Hollywood Cinema, will have new lighting and landscaping. An innovative road layout will allow the whole area to be closed to traffic and used for special events.

The scheme will strengthen the connection between the retail, commercial and historic centre and the traditional seafront attractions. It will also promote less well-known parts of the town and increase trading opportunities.

Works should be finished by Easter 2006.

About inteGREAT

The inteGREAT partnership includes Great Yarmouth Tourist Authority, Great Yarmouth Heritage Partnership, Great Yarmouth Town Centre Partnership, Great Yarmouth Community Partnership, Seachange.

The funding partners are EEDA (East of England Development Agency), European Union (Objective 2), Heritage Lottery Fund, Norfolk County Council, Great Yarmouth Borough Council.

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EastPort go-ahead

EastPort - Great Yarmouth's deep water outer harbour - has come much closer to becoming a reality after being given planning approval by the Government. All the main administrative hurdles have now been cleared. EastPort executive director Peter Hardy expects advertising for a private sector partner to take place in the autumn. The aim is for construction to start early in 2007.

The project promises to bring a massive economic boost to Great Yarmouth and the wider region. It could be crucial to winning big new wind farm contracts. The EastPort Company was formed by Norfolk County Council, Great Yarmouth Borough Council and the Port Authority to press ahead with the outer harbour project.



Norfolk County Council



Who do you turn to if your heating breaks down, your roof springs a leak, or your drains overflow? These sorts of problems - a headache for any homeowner - can rapidly become a crisis for older or disabled people, or anyone on a low income.

In the Great Yarmouth area, your Borough and County councils have got together with the Great Yarmouth Primary Care Trust and the Supporting People programme to provide help and advice through the 'Safe at Home' Home Improvement Agency. Safe at Home provides help and advice on repairs or adaptations to residents who are aged over 60, or have a disabled person in the household, or qualify for income-related benefit.

Managed by the Borough Council, Safe At Home can take the worry out of getting building work done. This includes adaptations or repairs. The aim is to help people to continue to live independently in their own homes.

Someone from Safe At Home will discuss what is needed, and can help in a number of practical ways including

- preparing plans and specifications for the work
- contacting builders or tradespeople
- helping with applications for grants
- supervising the work to make sure it is carried out properly.

To find out more contact Safe at Home, Town Hall, Great Yarmouth
Telephone: (01493) 846190
Text phone: (01493) 846123
Email: safehome@great-yarmouth.gov.uk

Safe at Home to the rescue

A boiler breakdown in the middle of the most prolonged cold spell for years would have been bad news for anyone. For Mr and Mrs Crane*, both aged over 65, it could have been disastrous. Mrs Crane was in poor health and needed frequent hospital treatment, so when the central heating started to go wrong in February Mr Crane was clearly very concerned when he contacted the Safe at Home team.

The team arranged for one of Safe at Home's approved Corgi-registered engineers to inspect the boiler. He discovered that not only was the heat exchanger split beyond repair, but there was also a dangerous leak of carbon monoxide gas.

The Cranes could not afford a new boiler, so Safe at Home helped them apply for financial assistance through an emergency grant application to the Borough Council. A new boiler was fitted within two weeks and Mr and Mrs Crane were once again warm and Safe (at Home). (*Their name has been changed.)

Art in the Underpass

A group of local artists who have christened themselves 'All Colourful' have been using art combat vandalism and graffiti in the North Quay pedestrian underpass, in the Runham Vauxhall area of Great Yarmouth.

The group's idea of lining the walls of the underpass with murals won the backing of the Borough and County councils, the Primary Care Trust and a Fairshares Lottery Grant. The designs were developed around local themes and capture the diversity within the group itself.

The murals are now in place.

The project and the group, which has been helping the artists overcome difficulties in their own lives, have been supported by Community Connections through Rob Gregory, Community Development Worker for the area.



Wrecked cars, wrecked communities, wrecked lives Now you see them, now you don't

Abandoned and burnt-out cars that blighted some parts of the borough have been vanishing from the streets, thanks to the Car Clear Partnership.

The Borough Council, County Council Fire Service and the Police formed the partnership with Government anti-arson funding to remove eyesore wrecks. Abandoned vehicles are often torched, tying up fire crews who may be needed on other life-saving call-outs, and costing thousands of pounds in public money.

Rapid removal saves money, as well as improving the area. Since its launch the Car Clear scheme has been extremely successful in areas such as Regent Ward and Cobholm. The effect of removing vehicles quickly has made a huge difference, especially in beach areas. Not only have damaged vehicles gone but it is now rare to find untaxed vehicles in these areas.

Since the launch of the scheme last year a total of 145 vehicles have been removed and destroyed within 30 minutes, 502 vehicles were removed within 24 hours, and 317 vehicles have been removed within 7 days.

The success of the Partnership has allowed us to expand to include all of the Borough.

We asked: Whether the Garnham Day Centre for frail older people, Gorleston, should be replaced when its lease expired, or whether alternative care services would be adequate.

You said: It was vital that a new day centre was found.

We have: Found a new home for the day centre at Humberstone House, Englands Lane, Gorleston.

Adaptations were completed on time and the centre opened in July.

Flagship Disability Centre for Gorleston

A flagship disability centre is to be built at Beacon Business Park, Gorleston, through a partnership led by Norfolk County Council, Gt Yarmouth Borough Council and the Red Cross.

The Norfolk Coastal Centre for Independent Life, which is also supported by Job Centre Plus, Gt Yarmouth Primary Care Trust, and NPS Property Consultants, will bring new opportunities and the chance of a better quality of life for thousands of people in the Great Yarmouth area. Work is expected to start in the autumn, with completion next year.

Great Yarmouth has a higher proportion of disabled people in the population than anywhere else in the Norfolk. Disability can be an obstacle to work for many people, and the new centre - the first of its kind in Norfolk - aims to remove these barriers by signposting training opportunities, building confidence, and dealing with practical issues in the home and the workplace and general mobility problems.

The centre will display equipment to assist people with daily living. Professional advice will be on hand from occupational therapists and from Job Centre Plus staff. The NHS wheelchair service and the British Red Cross equipment loan service will also be based there.

Residents' parking
Great Yarmouth is on course to have the first residents' permit parking scheme in Norfolk outside Norwich.

The County and Borough councils have been working together on the proposal, and after extensive consultation in the zone, bounded by Euston Road, Marine Parade, St Peter's Road, Alexandra Road, many of the initial concerns have been ironed out. Further comments can be made following formal advertising of the proposals.

It is hoped that the scheme will be introduced in the winter months so that it is well established before next year's summer season.



Great Yarmouth
Borough Council



Great Yarmouth
Borough Council



Allies in the war on grime

A new Borough and County Council partnership is stepping up the war on litter and grime on the streets of Great Yarmouth.

GYB Services Ltd, a link-up between the Borough Council and Norfolk County Services Ltd (owned by the County Council), is already making progress - and aims to do even better.

The company, which has been in action for just over a year, has already boosted the number of streets meeting cleanliness targets from 75% to 90%

Grass cutting is now being carried out every 13 days compared to a 20-day average last year, thanks to new equipment, reorganised working and the whole-hearted support of its workforce.

New this year is a 'Deep Cleansing Squad' that is already proving a big success with residents in areas where they have been called in. Working with local communities to identify problems, the team is able to use new specialised equipment to tackle problems such as weeds, graffiti, fly-tipping and additional cleansing.

As well street cleansing, GYB Services the company carries out refuse collection in the borough, looks after parks, leisure facilities and toilets, and administers engineering and building services. The company is working with the Borough Council to introduce a twin wheeled bin, alternate week collection system of refuse and recycling. This system will help Great Yarmouth meet Government recycling targets.



Great Yarmouth
Borough Council

Future plans include completing the introduction of wheeled bins, fine-tuning the street cleaning service and improving footway lighting and public conveniences.

Key Borough Council numbers

(All 01493 area code)

Switchboard (01493) 856100

Abandoned Cars 846846

Beach Manager 846466

Benefits 846291

Building Control 846396

Burials & Cremations 441974

Car Parks/

Parking Tickets 846358

Cess Pit Emptying 846846

Community Alarms 330369

Conservation 846419

Council Tax 846244

Dog Warden 846478

Entertainment

Licences 846201

Environmental

Health 846478

Fly Tipping 846478

Grass Cutting 846846

Housing Advice 846282

Housing Repairs 846381

Housing Rents 846233

Liquor Licences 846304

Local Plans 846430

Parks 846846

Pest Control 846478

Planning 846430

Recycling 846441

Refuse Collections 846846

Safe at

Home Scheme 846190

Sports Development 846446

Street Cleaning 846846

Welfare Rights 846398

www.great-yarmouth.gov.uk

For County Council
contacts see back page