

Capita's 2nd Growing Pains

National Youth Behaviour Conference

Monday 19th November 2007 - Central London

Plus a Breakfast Briefing

Bullying and Conflict Resolution

Tuesday 20th November 2007 – Central London

youth
youth



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The National Youth Agency

National Youth Behaviour Conference

Monday 19th November 2007 - Central London

Professionals working with young people from across the range of youth services face many challenges in addressing the issue of behaviour. Whether in the school environment or outside, improving youth behaviour is a task which requires us to adopt a co-ordinated joined-up approach in order to succeed. The benefits of effectively tackling problems in behaviour are clear for both young people themselves and our communities in general.

Building on our successful 2006 conference, Capita's **National Youth Behaviour Conference** embraces a wide range of issues and challenges in working with young people and addressing the subject of behaviour. Key areas covered include:

- **Multi-agency** working to tackle problems in youth behaviour
- **10 year youth strategy** - goals and implementation
- Developments in **youth justice and collaborative action** between YOT teams
- Delivering a successful **extended schools programme** and meeting the aims of Every Child Matters
- Supporting young people from **BME communities**
- **Reducing** overall **service costs** through joint working
- Running an effective **safer schools partnership**
- Understanding young peoples **mental health needs** and delivering **targeted support**

The conference brings together partners from social services, education, health care, police and the voluntary sector in an interactive and neutral forum. Take the opportunity to hear from speakers about approaches that work, engage with colleagues and share ideas on how to overcome strategic and local obstacles in delivering youth services and improving youth behaviour.

Sponsorship and Exhibition Opportunities

We offer a range of flexible packages which offer your organisation a platform to network and communicate with key organisations in the public sector.

For further information please contact Kamil Hussain on 020 7808 5292 or email kamil.hussain@capita.co.uk

Benefits of attending

- Explore the benefits of a multi-agency approach - how working together can bring greater rewards in improving youth behaviour
- Identify cost reduction opportunities that still deliver measurable and successful outcomes
- Learn lessons from an effective safer schools partnership - joined up working to tackle a range of problem areas
- Get to grips with support needs of young people from BME communities
- Hear about successful approaches in identifying and meeting young people's mental health needs
- Pick up ideas for your extended schools programme from a successful case study



CPD

To receive your certificate of attendance for CPD points please email capita.conferences@capita.co.uk quoting your name, booking reference number and the title of the event.

Who should attend

This conference and briefing is relevant to professionals working with young people from across the public sector including representatives from:

- Schools
- Children and Young People's Services
- Education Support Teams
- BIP Teams
- Connexions
- Police
- Youth Offending Teams
- New Deal for Communities
- CAMHS
- Primary Care Trusts
- Mediation Services
- Community Skills Project teams
- PAYP Teams
- BME Organisations
- Community Safety Partnerships
- Citizens Advice Bureaux
- Leisure and Planning Services
- Young People's Organisations
- Voluntary Sector Organisations
- DCSF
- Home Office
- DWP
- Elected Members of Local Authorities
- Regional Government Offices

**ATTEND BOTH EVENTS AND
RECEIVE A 20% DISCOUNT**

Breakfast Briefing

Bullying and Conflict Resolution

Tuesday 20th November 2007 - Central London

This practical half-day briefing takes a focused look at bullying and conflict resolution. Allowing delegates the opportunity to examine ways to tackle the problem within the school environment and in its more difficult to identify forms including cyber bullying. Also highlighting recent guidance on cyber bullying and mentoring techniques in addition to offering ideas and tools to achieve effective conflict resolution.

Benefits of attending

- Identify different ways to **address the problem of bullying** in its different forms
- Benefit from examples of **engaging young people** to curb bullying
- Guidance on dealing with the difficult issue of **cyber bullying** and implementing **cyber mentoring programmes**
- Find out more about **peer mediation** through examples from a successful national programme and how it can help to resolve conflicts inside and outside the school environment

Forthcoming events for 2007

Family Intervention - 29th October - Central London

Not in Education, Employment or Training (NEETs)
29th October - Central London

14-19 Reform - 30th and 31st October - Central London

Conference programme

09.20 Registration, Tea and Coffee

09.50 Chair's Opening Remarks

Fiona Blacke, Chief Executive, **National Youth Agency**

10.00 Delivering Positive Activities for Young People

- 10 year youth strategy
- Funding and strategies to increase facilities for young people
- Improving partnership and collaboration between services

Viv McKee

Director of Policy and Development

National Youth Agency

10.30 Questions and Discussion

10.40 Collaborative Working Between YOT Teams for Positive Action

- How YOT teams can achieve effective collaboration
- Legislative implications and update on inspections

Mike Thomas

Chair

YOT Managers Association

11.10 Questions and Discussion

11.20 Tea and Coffee

11.40 Supporting BME Youth

- Addressing the issue of BME over-representation in the criminal justice system
- Building skills through training, supervision and ongoing support
- Using volunteer mentors and participation of young people
- National Initiative to improve outcomes for Black and Minority Ethnic young people

Ann Tolaini

Programme Manager

Right Track

Right Track provides advice and support to Black and Minority Ethnic young people and their families with a particular focus on the criminal justice system

12.10 Questions and Discussion

12.20 Delivering a Successful Extended Schools Strategy

- Delivering on the 'Every Child Matters' agenda
- Support for forming parents groups
- Fostering partnerships to maximise capacity
- Deployment of extended services coordinators

Julie McGee, Extended Schools Manager, **Middlesborough Council**

12.50 Questions and Discussion

13.00 Lunch

Multi-Agency Working

14.00 Delivering Outcomes and Reducing Costs

A practical session highlighting the lessons learned in delivering service improvements through multi-agency working. Sharing outcomes from a long running pilot of targeted youth support and successful partnership working with borough wide dispersed provision. Learn about the excellent outputs that have been achieved by adopting an innovative borough model for behaviour

Josie Thirkell

Strategic Services Manager

and Chair, Regional SEN Partnership Social & Emotional Needs Priority Group

Barnsley Metropolitan Borough Council

14.30 Questions and Discussion

14.40 Safer Schools Partnership in Practice

Examining the successful joined up approach to tackling truancy, anti-social behaviour and bullying adopted by Barnsley MBC

Colin Barnes

Manager Youth Offending Team

and **Phyllis Cowden**

Lead Behaviour Professional Dearne High School

Safer Schools Partnership Dearne Valley

15.10 Questions and Discussion

15.20 Addressing the Mental Health Needs of Young People

Focused session highlighting successful approaches in achieving behavioural improvements through meeting the mental health needs of young people both within and outside the school environment

Carly Raby

Young People's Participation Manager

Young Minds

and young person's representative

Very Important Kids Panel

15.50 Questions and Discussion

16.00 Chair's Closing Remarks and Close of Conference

Briefing programme

08.30 Registration and Breakfast

09.00 Chair's Opening Remarks

Gill Frances, National Manager

Anti-Bullying Alliance

09.10 Cyber Bullying and Internet Safety

- How children are using the internet and new technologies
- The key safety issues
- Cyberbullying and the DCSF Guidance for schools

Will Gardner, Deputy CEO, And Research & Policy Manager

Childnet International

09.40 Questions and Discussion

09.50 Cyber Mentoring

- Young people, the anti-bullying and cyber safety sector working to keep young people safe
- How schools, youth and community groups can get involved

Sarah Dyer, Creative Director, **Beatbullying**

10.20 Questions and Discussion

10.30 Tea and Coffee

10.50 Bullying and Conflict Resolution in Schools

Practical session exploring bullying in schools and resources and tools for successfully resolving conflicts, including peer support

Alex Yates and **Tom Mann**, Assistant Head Teachers
Hendon School

11.20 Questions and Discussion

11.30 Conflict Resolution and Peer Mediation

- PeerLink - national mediation project led by a team of young people

- Enabling young people to help others to resolve conflicts and problems positively

Jennifer Rogers, Chief Executive, **Leap Confronting Conflict**
and Young Representative **PeerLink National Steering Group**

12.00 Questions and Discussion

12.10 Chair's Closing Remarks and End of Briefing

Booking Form

National Youth Behaviour Conference

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Bullying and Conflict Resolution

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Easy ways to book



FAX your completed form to 0870 165 8989



ONLINE www.capitaconferences.co.uk



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17 Rochester Row, London SW1P 1LA



ENQUIRIES 020 7808 5252

BOOKING REF CODE: EMMK

**Book a 3rd delegate @ 1/2 price

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| Organisation |
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Invoice address (if different from above)

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| Surname | Title |
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| Job Title | |
| Organisation | |
| Address | |
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| Post code | |
| Telephone | |

1st Delegate

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| Forename | |
| Job Title | |
| Organisation | |
| Email | |
| Telephone | |
| Fax | |
| Dietary/Access requirements | |

2nd Delegate

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| Surname | Title |
| Forename | |
| Job Title | |
| Organisation | |
| Email | |
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Payment details

National Youth Behaviour Conference – 19th November 2007

Public Sector (non Central Govt) @ £350.00 (£468.83 inc. VAT) No. of delegates ☐

Central Govt and Agencies @ £445.00 (£522.88 inc. VAT) No. of delegates ☐

Private Sector @ £545.00 (£640.38 inc. VAT) No. of delegates ☐

****Concessionary Discount @ £195.00 (£229.13 inc. VAT)** No. of delegates ☐

Only charities registered with the Charity Commission are eligible for this discount.

Charity Commission Registration No.

TOTAL NUMBER OF DELEGATES

Bullying and Conflict Resolution – 20th November 2007

Public Sector (non Central Govt) @ £299.00 (£351.33 inc. VAT) No. of delegates ☐

Central Govt and Agencies @ £345.00 (£405.38 inc. VAT) No. of delegates ☐

Private Sector @ £445.00 (£522.88 inc. VAT) No. of delegates ☐

****Concessionary Discount @ £195.00 (£229.13 inc. VAT)** No. of delegates ☐

Only charities registered with the Charity Commission are eligible for this discount.

Charity Commission Registration No.

TOTAL NUMBER OF DELEGATES

TOTAL COST £

Cheque enclosed ☐

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Your Purchase order/Reference number

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Make an online payment at: www.capitafinance.co.uk

I have read the terms and conditions and understand the cancellation policy.

Signature

Documentation*

If you are unable to attend but would like the documentation, we offer either CD ROM/Downloadable PDF or paper versions. **@ £95 per copy (£111.63 inc.VAT)**
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NB: Documentation will be sent out after the event and we are in receipt of payment.

Methods of payment

All payments must be received before the Conference date.

By Cheque: Payable to

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Please ensure delegate name(s), organisation and invoice number are written on the back.

By BACS: Bank: Barclays Bank Plc. Sort Code:

20-67-59. Account No: 60864978. Account Name: Capita Business Services Ltd. BACS remittance forms required as payment confirmation.

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Hotel accommodation

The conference fees do not include accommodation. For special accommodation rates, please contact Venue Search on Tel: 020 8541 5656 or email beds@venuesearch.co.uk. You must quote – Capita – for preferential rates.

Documentation

*Preferred method of payment is by credit/debit card otherwise a pro forma invoice will be issued.

Discounts

**Special offers may not be used in conjunction with other discounts.

Terms & conditions

Venue and registration details will be sent within 14 days of the event date. We cannot be held responsible for non arrival of this information, if you have not received within 7 days of the event date, please call us on 020 7808 5252.

Cancellations confirmed in writing 14 days before the conference date will be refunded, minus an administration fee of £50.

We regret that no refund can be made after that date, although substitutions can be made at any time.

Capita are not able to offer refunds for cancellations arising from events outside of our control.

Programme Amendments: Capita reserves the right to alter the programme or venue without notice due to unforeseen circumstances.

Data protection

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